

### **Can I carry my dining plan forward per year or term?**

All residence dining plans expire when residences close in April. Please check with our food service office or Housing for complete details.

### **Can I take food out of the dining hall?**

Sorry, you are not allowed to take food out of the Great Hall. These plans are for food that is consumed in the dining room only.

### **What happens if my card is lost or stolen?**

Report your lost or stolen card to the J.N. Desmarais Library so the missing card can be deactivated and a new one issued.

### **What happens if I forget my card?**

Your activated student card is the key to the whole dining plan system.

If you forget it you will have to pay cash to gain access to the dining hall. The security of a card remains the cardholder's responsibility. If a card is lost or stolen the cardholder is responsible for all charges made to that card until the card is reported lost or stolen. A card can be reported lost or stolen at the 'My Laurentian Hub' in the Parker Building, 1<sup>st</sup> floor.

### **Is my dining plan refundable?**

Yes, all dining plans are refundable. A \$50.00 administration fee applies. Please check with your onsite foodservice manager for details. Certain conditions apply.

### **Where can I learn more about the Great Hall offerings?**

To learn more about the Great Hall, visit [www.dineoncampus.ca/laurentian](http://www.dineoncampus.ca/laurentian) or contact Chartwells at 705-673-6559