

Jayde Yerkie 2:58

First question, when does registration begin and what if I am unavailable to register at that time?

MD Mackfall, Dana 3:23

Good morning, everyone.

Registration opens tomorrow morning, April 3rd at 10:00 AM.

You'll receive an e-mail, or you should have received an e-mail letting you know this information and links to registration. Once registration opens, you can sign up any time until registration closes and the last date for registration is May 9th.

Jayde Yerkie 3:47

Alrighty, how do I register for classes?

And what happens if I have issues when I am registering?

MD Mackfall, Dana 3:54

You will register for classes using self-service.

You'll need to know your student number and your personal identification number, your PIN number.

If the if this is your first time logging in your PIN is your date of birth and the day, day, month, month, year,, year, year, year format, an e-mail will be sent a couple of days before registration opens with full instructions which that e-mail has now gone out.

And the time which I stated was 10 AM.

Jayde Yerkie 4:22

All right. What is the housing attestation and what happens if I do not have housing secured yet but I want to register for my classes?

MD Mackfall, Dana 4:30

So it is your responsibility to find housing prior to registering for classes. If you do not have housing secured, this needs to be done before registering for your classes. If you still need housing, you can apply to Canadore residence.

There are limited spaces available. You can also search for places4students.ca to find off campus housing or apply to Canadore home share program if you have done all

these steps and still have not found housing, please contact housing
.support@canadorecollege.ca for additional assistance.

 **Jayde Yerkie** 5:02

All right, what is my student number and where can I find it?

 **Mackfall, Dana** 5:07

Your student number is your unique identification number.

It will be in your offer letter that you will have received in the mail and in the e-mail
offer e-mail.

 **Jayde Yerkie** 5:18

Do I need to pay my tuition in full before I can register for classes?

And how can I find out if I still owe tuition fees?

 **Mackfall, Dana** 5:25

You will need to pay for the current semester to register for courses. Students can
refer to their invoice that was mailed to them or the website to find out how much
you owe.

 **Jayde Yerkie** 5:37

Alrighty, how do I submit a payment?

 **Mackfall, Dana** 5:40

You can pay online at the Student Payment center on our website.

Instructions are on the back of your invoice.

I'm not sure if someone is going to put a link in the chat or not.

Full payment was due March 21st. To get to allow you to register for classes
tomorrow.

 **Jayde Yerkie** 5:59

All right.

Thank you very much.

Dana, over to you, Jill.

GJ Gear, Jillian 6:03

So our participants are probably wondering how the class schedule works and whether it can be changed or whether program can be changed before class starts. So, to clarify these doubts, we have a few more questions for you, Dana. So first off, how and when will I get a class schedule, and do I choose my own schedule?

MD Mackfall, Dana 6:22

So once you have successfully registered for classes, your schedule will be available in self-service. Schedules are mostly chosen for you, but typically you can choose your electives.

GJ Gear, Jillian 6:34

OK, great. And how can I tell if my class is going to be online or in person?

MD Mackfall, Dana 6:41

So when you are looking at your schedule, if it is an in-person class, a classroom number will be listed.

GJ Gear, Jillian 6:48

Great. So, what does it mean if my program is hybrid? Do I still need to be on campus?

MD Mackfall, Dana 6:55

Hybrid programs mean that at least 60 to 70% of your class will be delivered on site. You must be in North Bay or Parry Sound to attend a hybrid program.

GJ Gear, Jillian 7:08

OK. And last up. Can I change my program before the start of classes?

MD Mackfall, Dana 7:14

In order to change your program, you must withdraw your acceptance and reapply at the \$150.00. Application fee to change your program. This is not recommended as it is based on seat availability, and you are not guaranteed a spot.

GJ Gear, Jillian 7:33
OK. Thank you.

Jayde Yerkie 7:36
All right.
Thank you very much, Dana.
Now once you have completed your course registration, you will find a special course in your timetable. CAN100. We have Marianne here to share a little bit more about what this course is and how we can access it.
First question for you, Marianne, what is the CAN100 course, and do I need to complete it?

HM Haist, Marianne 7:55
CAN100 is a course that was developed to assist and support students throughout their first semester at Canadore.
It's called the Canadore Experience, and its aim is to provide information on services and supports available as well as academic integrity to explain academic information such as course documentation, program progression and transfer credits.
It's to empower students to understand their programming and their experience at Canadore and to help point them in the right direction.
Do you need to complete it?
Yes, the course must be completed, and it is best to get a good early start on it, which is why we make it available earlier than other courses. We will get to that in a minute, so we recommend that you begin working through the Canadore Experience or CAN100 course as soon as you gain access to it in advance of the beginning of the semester.

Jayde Yerkie 8:50
All right.
How do I access the can 100 course?

HM Haist, Marianne 8:53
CAN100 is in our learning management system, so we call this iLearn and it is added to all your semester one blocks. So, all semester one students should have access to

it. And as Dana has already covered, the first thing you need to do is enroll in your courses. Complete online registration through self-service.

So that you are able to access all those semesters one blocks.

What then happens is overnight. Once you have completed your online registration, your Canadore Microsoft credentials are created.

This is also your iLearn login.

So typically, we aim to have CAN100 available as soon as you have completed online registration, but I can see in the course right now it currently has a start date of April 7th. So, the Monday after you complete your online registration, if you get to that quickly.

You'll have access to CAN100.

 **Jayde Yerkie** 9:46

All right. If I am a second program student and have already completed the CAN100 course, do I need to take it again?

 **Haist, Marianne** 9:53

If you have already taken CAN100 and you have a satisfactory grade in the course, you do not do it again.

Second program, meaning that you have already pursued or even completed another program at Canadore because we have had CAN100 in place for a couple of semesters.

It could be that you have already completed the course.

If you do not want to do it again, simply contact the Admissions office and drop the course from your schedule.

 **Jayde Yerkie** 10:17

All right.

 **Haist, Marianne** 10:17

But let me just be clear. You should have a satisfactory grade for the course before you drop it.

 **Jayde Yerkie** 10:23

Absolutely. All right. Last question for you, Marianne, when can I access any of my other courses?

 **Haist, Marianne** 10:29

So other courses that you were enrolled in for the semester become available on the course start date. That is always the case.

Course start date.

Typically, that is the first day of the semester. So, for spring, for most programs that would be April 28th, but it may be later. And if you have some doubts or you're not seeing a course in iLearn.

Once the semester opens, have a look in your self-service account for course dates. It could be that.

Maybe it's a second seven-week course or it just has a later start date for some reason.

 **Jayde Yerkie** 10:58

Alrighty, over to you, Jill.

 **Gear, Jillian** 11:01

Thanks, Marianne. I am sure everyone is looking forward to seeing what the CAN100 course has to offer. So Next up, we will be talking with one of our financial aid officers who will share with us some of the insights about funding options for students as well as.

Some tips for making money last so Andrea will be turning it to you.

First question, what kind of financial aid is there available for Canadore students?

 **Black, Andrea** 11:25

Good morning, everybody.

We have bursaries and scholarships available to all students.

Our bursaries open on October 1st and scholarships open November 1st.

We ask that you read each one carefully.

You'll be asked to write a short blurb on how you meet the criteria for that specific bursary or scholarship.

We also have a work study program.

It's a job on campus while you are at school, you must be a returning student with an overall GPA of 2.0 to apply.

GJ

Gear, Jillian 12:06

All right, so how can I budget my money for the school year so that I do not?
Do you have any tips?



Black, Andrea 12:11

Build a realistic budget for yourself by listing all your income, all your monthly expenses, for the school year, such as your rent, food, and clothing, eating meals at home instead of eating out. I can save you a lot of money also by bringing your own. Coffee every day.

Meal planning ahead of time for the whole week can save you money. Buying no name products instead of name brand products.

And also buying items in bulk can save you money as well.

GJ

Gear, Jillian 12:40

Absolutely. It is surprising how much you can save by bringing your own coffee or tea every morning.

I've noticed that myself.



Black, Andrea 12:45

For sure.

Was there any other questions, Jill?

GJ

Gear, Jillian 12:52. No, that is it for you, Andrea.



Black, Andrea 12:54

That's it for me, OK.

GJ

Gear, Jillian 12:56

Yeah. Thank you.



Black, Andrea 12:57

Thanks.



Jayde Yerkie 12:57

Alright, before we go on to our next set of questions, we have another question for all of you.

How many of you are joining us and have already completed a program at another institution? If this applies to you, you can use the raise your hand feature in the session.

For those of you that have raised your hand, you may find what our next panelist, Jonathan Cranston, has to say. Interesting.

He is going to be answering some questions about credit transfers at Canadore.



Gear, Jillian 13:37

OK.

All right. So, Jonathan, first question, what is a credit transfer?



Jonathan Cranston 13:44

Good morning, everyone, and good question.

A credit transfer is an acknowledgement of your prior post-secondary, so college university level education that you may have done either at Canadore or at another institution here in Canada, or even internationally.

And what an opportunity that may make itself available to you to find exemptions.

From some of the courses that you are taking and will be taking.

At Canadore, depending on the alignment of learning.

So it's recognizing what you've done and seeing if there's a way to, you know, move that and use that towards what you're about to study to kind of get a little bit of a break in your studies.

And it is a wonderful thing when it works out for people that it does.



Gear, Jillian 14:30

Great. Next up, how much does it cost to do a credit transfer and if approved, do I get any tuition back?

 **Jonathan Cranston** 14:37

OK. So, cost-wise, we have a one-time fee of \$25 for a single application and then a maximum fee of \$50.00 for two or more.

So if you submit two applications, it is 50 dollars.

If you submit 7 applications, it's still \$50 each semester, but the fees reset each and every semester.

So if you wait and do two from your first semester, 2 from your second, two from your third so on and so forth, you are going to continually be charged each semester.

I always urge students to look at the entirety of what they are going to take, plan, and go after all potential credit transfers at the same time, not only to save money. So you are only charged a maximum of \$50.00, but also as well. To fully know what your educational journey is going to be and what courses you will get out of.

So you do not get a fourth semester surprise if you do not get an exemption.

You thought you were going to, so it is always an effective way to plan when it comes to the tuition refund part, there is none.

The only time a tuition refund is typically issued is if your overall enrollment status changes from a full-time student to a part time student and simply dropping one or two courses due to credit transfer is not enough to change that status and therefore there is no refund, however.

Getting out of a course.

Having less hours to do and that free time to focus on other studies, you cannot put a dollar value on now.

The importance of that.

 **Gear, Jillian** 16:04

Absolutely clear. OK. And a final question for you, Jonathan.

When can I apply for a credit transfer and how do I submit my application?

Like what?

Additional information is needed.

 **Jonathan Cranston** 16:15

Right. So, they can be sent in at any time.

We do not do any reviews over the summer months, so from mid-June to mid-

August, there are no credit transfer reviews.

So for anyone starting in the spring semester right now or very soon, I would urge you to jump on your credit transfers right away.

Do not wait towards the end of the semester because we may not have our subject matter experts available to us.

Because they consist of our staff and faculty and coordinators who may or may not be on holiday throughout the summer.

Month. So outside of that, though, the other ten months of the year, we have credit transfer happening all of the time.

So I do urge you to submit that the supporting documentation that you will need will be an official transcript and I will not.

I cannot stress this enough.

You can send it to me 100 times and 100 times. I will say no.

I will never, ever take a transcript from a student.

So if you say, dear Sir, here is my transcript.

I will say dear student, sorry.

Aunt can take it.

It must come directly from your prior institution. OK. If you have included it in your ocas application, that is fine. I can access that, but I cannot take a transcript from a student.

So the transcript helps us validate the grades because you must have a minimum grade of C or better, 60% or better to use a course. If you got a 59, that course is not going to work.

So we use the transcript to validate your grades and then the course outline for the course you took because that is what the.

Reviewer is going to look at the side-by-side comparison to see if the courses are the same. The application, the transcript and the course outline make up the three essential documents that are part of our credit transfer process.

 **Gear, Jillian** 18:02

Great. Some essential information there.

Thanks so much, Jonathan.

 **Jonathan Cranston** 18:04

You're quite welcome.

GJ **Gear, Jillian** 18:06

So a big thank you so far to all our panelists.

We are more than halfway through our questions.

We're going to shift focus a little bit for our next questions and they will be specifically for international students.

So we'll be talking about visas, study permits, as well as what to do if there are issues with when you are traveling.

So Sylvie alternates to you now?

First question I have for you is what should I do after I get my visa?

BS **Burns, Sylvie** 18:32

Good morning.

So basically, once you get your visa, you are going to upload that to your application and that is going to indicate to our team that you are remarkably close to arriving to Canada.

So I'm going to share my screen and just kind of show you how to go ahead and do that.

[Screen Share of Visa and Study Permit Upload]

GJ **Gear, Jillian** 22:47

OK, perfect.

Thank you so much for sharing that.

Next question, what happens if there are visa delays?

Who can I reach out to?

BS **Burns, Sylvie** 22:57

Certainly it does happen.

Keep in mind that the deferral deadline is April 25th. If you have not received your visa approval by April 25th, I highly recommend that you opt for a deferral.

The reason I say that is because once the deferral deadline is passed and you decide between the 25th and the first day of class, you want to defer at that point you can.

It you have to defer by the deadline of April 25th. If you do that, then we will do our absolute best to give you the following intake.

You should contact me.

You contact us at international admissions, we can guide you further from there, but we are likely to.

We're likely to suggest that you should really plan on deferring.

With that said, I do not recommend deferring it until it becomes closer to the deadline.

Because if you defer now today and you get your visa next week, you cannot go backwards once you defer.

So that is why I am saying wait until closer to the 25th if you think that you are going to have to defer.

But if there are any issues with any delays, please contact us at international admissions and we can guide you further.

GJ **Gear, Jillian** 24:21

Fantastic.

So you mentioned this one but let us go over it again.

So do we need to have our study permit before we can register for classes?

BS **Burns, Sylvie** 24:32

Absolutely. You must have your study permit before you can register for your classes, which means you cannot register from your home country.

GJ **Gear, Jillian** 24:39

OK.

And if an international student gets permanent residency, either before commencement or during their study period, can they then become a domestic student?

BS **Burns, Sylvie** 24:51

So for that to happen, you must have your permanent residency approval in place before the 10th day of class, and you must submit your request to be changed over from international student to a domestic student before that 10th day of class. And that is on.

Our important dates and deadlines.

GJ Gear, Jillian 25:13
Now just a couple questions.
You mentioned deferrals.
Can you let us know again the last date for defer deferrals, Sylvie?

BS Burns, Sylvie 25:19
Absolutely. It is April 25th.

GJ Gear, Jillian 25:22
OK, perfect.
And just reiterate, a deferral request cannot be cancelled, correct?

BS Burns, Sylvie 25:30
That is correct.
And with that said, I do encourage you to reach out to us if you know if your visa gets approved, reach out.
We'll see if A/C is still available, but oftentimes what happens when a student defers is that your seat then goes to the next person in line.

GJ Gear, Jillian 25:47
OK, OK.
So when in doubt, reach out to international admissions.

BS Burns, Sylvie 25:51
Yes.
100%.

GJ Gear, Jillian 25:54
Perfect. Thanks Sylvie.
Back to you, Jayde.

Jayde Yerkie 25:58
Thanks Jill.
All right.

Thank you very much, Sylvie.

Now we're really close to the end of our questions. Joining us for our final set of questions all about traveling to and arriving to Canada is Paul, one of our wonderful international student advisors who a part of is the International office at Canadore.

First question, what is iCent and when are we supposed to use it?

SP Singh, Dig Paul 26:18

Yes, good morning, good afternoon, and good evening.

Wherever you are, iCent is a phone application through which you are able to find help and have access to resources that you might need help with.

You can download it from your iOS or Android app platforms. You can sign up using your e-mail, personal information and student ID and the student ID is on your loa after a successful signup, you will see different modules for example.

Arrival info.

Which will have a useful information that you might need before coming to Canada like a checklist. We have other modules like orientation information, health insurance and you can also book an appointment with your ISA for me.

Jayde Yerkie 27:07

All right, what if there is a problem at immigration or while I am boarding a flight?

SP Singh, Dig Paul 27:13

If there is a problem during a trip, you one way to resolve it is to understand what the core of the problem is. If you are traveling for the first time, I suggest that you understand the Do's and don'ts. For example, if you are having a layover, check if you.

Need to have fill an additional requirement for transit country. For example, if you are transiting from United States, you need their visa and then only they will let you, you know continue your journey.

They will not let you board the flight from your home country.

As well. So please check your tickets and itinerary details so the items that you are packing are also you know as per the airline guidelines.

Carry all documents in carry-on baggage so that when you land.

At Canada, you have access to your documents that might be needed during immigration check.

Jayde Yerkie 28:07

All right. What is the last day for international students to land in Canada?

SP Singh, Dig Paul 28:13

Students are expected to be in North Bay on the first day of their class.

If you are late, you are at risk of losing your admission or enrollment.

Jayde Yerkie 28:23

What international students be picked up at the airport?

SP Singh, Dig Paul 28:27

Currently we do not have that pick-up option, but we have a solution.

There are different options or modes of transport from Toronto to North Bay.

You can choose one.

One is the Ontario Northland bus, and then you can check through their website the schedule that they have when they are coming to North Bay.

Second option can be Northern airport services.

This one is a van-based service, and they also offer student pricing.

For both these options, you can make a reservation in advance to avoid any trouble at the last minute.

Jayde Yerkie 29:04

All right.

And last question for you, Paul.

How do I get a social insurance number as an international student?

SP Singh, Dig Paul 29:11

So service Canada, which is a federal government department, is responsible for issuing social insurance number or sin.

If this term is new to you, it means social and the social insurance number.

Is asked by employers when you get hired. It is a nine-digit number, and you also use it to file your taxes and claim any benefits. So, for when you get your study permits at the airport, please make sure that there is a notation on your permits.

That you are allowed to take on-campus and off-campus. Service Canada does see this notation and then only issues a social insurance number to you.

 **Gear, Jillian** 30:20

So let us go to our final reminders.

 **Jayde Yerkie** 30:49

The in-person spring orientation will be happening on **April 25th** at the Commerce Court campus.

Details are posted to the Canada Orientation website and registration opens on **April 4th**.

You will need to register for your classes before you can register for orientation.

 **Gear, Jillian** 31:04

Also, do not forget to download the iCent app.

It is mandatory for all international students if you are a first-year student with a disability and require academic accommodations, you can register or renew your student support plan with student success services by contacting studentsuccessnow@canadorecollege.ca

 **Jayde Yerkie** 31:26

We would like to extend a huge thank you to all our panelists for making this possible and a big thank you to all our attendees. We look forward to seeing you at Canadore soon.