

Subject:
Reminder: Using secure and official tuition payment methods

Dear students,

We are sharing a reminder to help you protect yourself and ensure your tuition payments are completed safely and correctly.

Using official payment methods

All tuition and fee payments should be made directly through the college's authorized payment channels, as outlined on our website and student portal. These are the only methods the college can verify and support.

You may be wondering whether someone else can make a payment on your behalf. In some cases, a parent, guardian or recognized sponsor may do so, but it is important that the payment is still made through official college channels and that you are aware of how the payment is being processed. If someone other than you is making the payment, they may be asked to verify their relation to you. Please be aware that as the student, you are responsible for the tuition, regardless of who has made the payment.

What to look out for

Please use caution if you encounter:

- ◀ Requests to send payment to an individual or third party
- ◀ In some cases, the third party may offer discounted tuition
- ◀ Offers to assist with payments or provide alternative arrangements
- ◀ Payment instructions that differ from those listed on the college website
- ◀ Urgent or time-sensitive requests related to tuition payments

If something doesn't seem right, it's important to pause and confirm before proceeding.

What to do if you have concerns

If you are unsure about a payment request or believe there may be an issue:

- ◀ Do not proceed with the payment
- ◀ Contact the college directly to verify instructions
- ◀ Reach out to your bank or payment provider for guidance

Where to find correct information

Official payment instructions are always available on the college website (canadorecollege.ca). If you have any questions about how to make a payment, we encourage you to contact us directly rather than relying on information from other sources.

Who to contact

If you have questions or need assistance, please contact:

- ◀ Registrar's Office: international.admissions@canadorecollege.ca
- ◀ International Office: international@canadorecollege.ca
- ◀ Phone: 705-474-7600 or 1-855-495-7915 (toll free), extension 5420.

Our teams are here to support you and can help confirm the correct steps for making payments.

We are committed to supporting students and maintaining secure, reliable payment processes. If you have any questions, please don't hesitate to reach out.

Sincerely,

Canadore College