

### **Browser Security Warnings – Continuing Education Registration**

Students accessing the Continuing Education website using some internet browsers are being alerted to an out-of-date certificate or safety warning. There is little risk and the connection is still secure, despite the warnings indicated by the browsers. This message does not seem to occur for students using Microsoft Edge, Internet Explorer or Safari on an Apple machine.

Several browser manufacturers have identified that a set of procedures for secure connections are no longer supported, not because they are inherently insecure but because they are outdated.

Please be advised Canadore College is working on a solution. In the meantime, students are encouraged to proceed following the steps indicated below depending on their browser of choice.

Should you have any questions or concerns, please contact <u>ce@canadorecollege.ca</u>.

#### **Firefox Browser**

If you are using Firefox browser and receive the warning message as shown, click "Enable TLS 1.0 and 1.1" and the Continuing Education webpage will launch.



## Secure Connection Failed

An error occurred during a connection to ss.canadorecollege.ca:7009. Peer using unsupported version of security protocol.

Error code: SSL\_ERROR\_UNSUPPORTED\_VERSION

- The page you are trying to view cannot be shown because the authenticity of the received data could not be verified.
- Please contact the website owners to inform them of this problem.

Learn more..

This website might not support the TLS 1.2 protocol, which is the minimum version supported by Firefox. Enabling TLS 1.0 and TLS 1.1 might allow this connection to succeed.

TLS 1.0 and TLS 1.1 will be permanently disabled in a future release.

Enable TLS 1.0 and 1.1

#### **Chrome Browser**

If you are using Chrome browser and receive the warning message as shown, click "Advanced" followed by Proceed to ss.canadorecollege.ca (unsafe), and the Continuing Education webpage will launch.





### Your connection is not fully secure

This site uses an outdated security configuration, which may expose your information (for example, passwords, messages, or credit cards) when it is sent to this site.

NET::ERR\_SSL\_OBSOLETE\_VERSION

Advanced

Back to safety



# Your connection is not fully secure

This site uses an outdated security configuration, which may expose your information (for example, passwords, messages, or credit cards) when it is sent to this site.

NET::ERR\_SSL\_OBSOLETE\_VERSION

Hide advanced

Back to safety

The connection used to load this site used TLS 1.0 or TLS 1.1, which are deprecated and will be disabled in the future. Once disabled, users will be prevented from loading this site. The server should enable TLS 1.2 or later.

Proceed to ss.canadorecollege.ca (unsafe)