
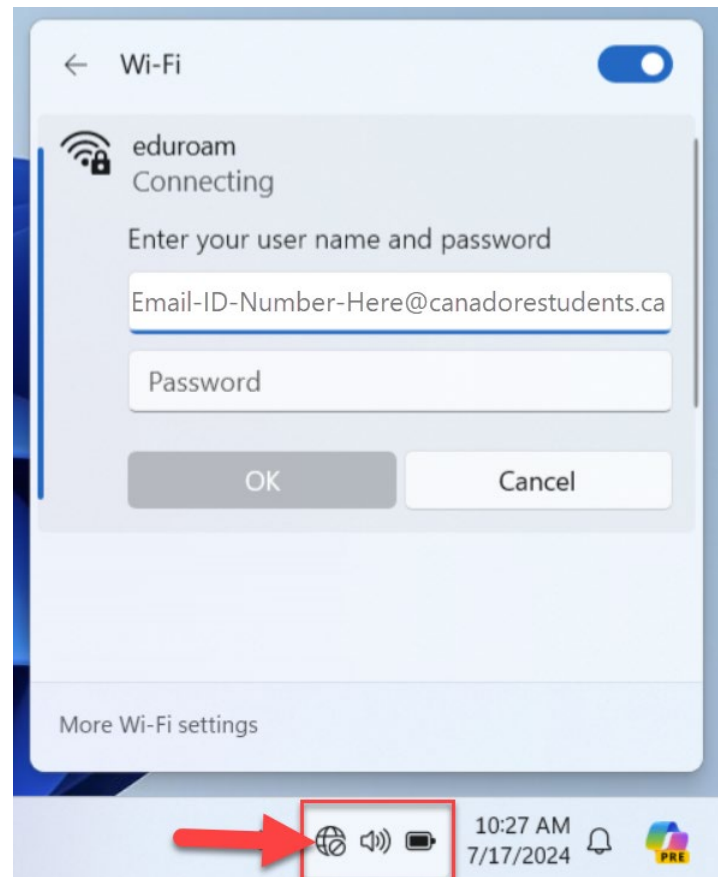


Canadore is joining other institutions across Ontario for the implementation of “Eduroam”. While at one of the following Canadore College campuses, you can connect to our “Eduroam” Wi-Fi network for internet access.

- Aviation
- College Drive
- Commerce Court
- Parry Sound

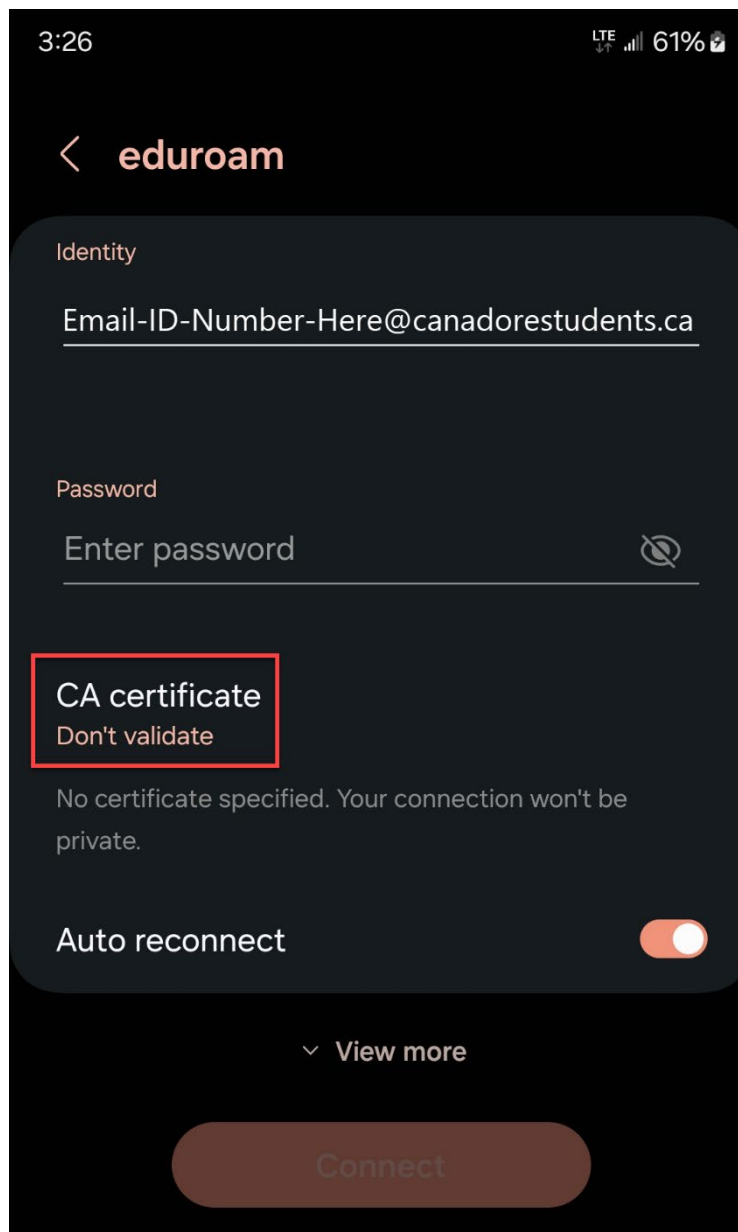
## How to sign in to Eduroam on a PC

1. Select your Wi-Fi menu on the right side of your taskbar near the time to open quick settings.
2. Select the  beside the Wi-Fi Symbol to get a list of available networks.
3. Select “Eduroam” from the list of networks.
4. Your username will be your Canadore student email. **Example:**  
[Email-ID-Number-Here@Canadorestudents.ca](mailto:Email-ID-Number-Here@Canadorestudents.ca)  
Your Email ID number can be found in [Self-Service](#) under the “View Email addresses” option. It is your authentication email.
5. Your password will be your current Canadore student email password. Canadore passwords stay valid for 90 days. **Note:** If your password expires, you will not be able to connect!
6. You will now be connected to Eduroam Wi-Fi.



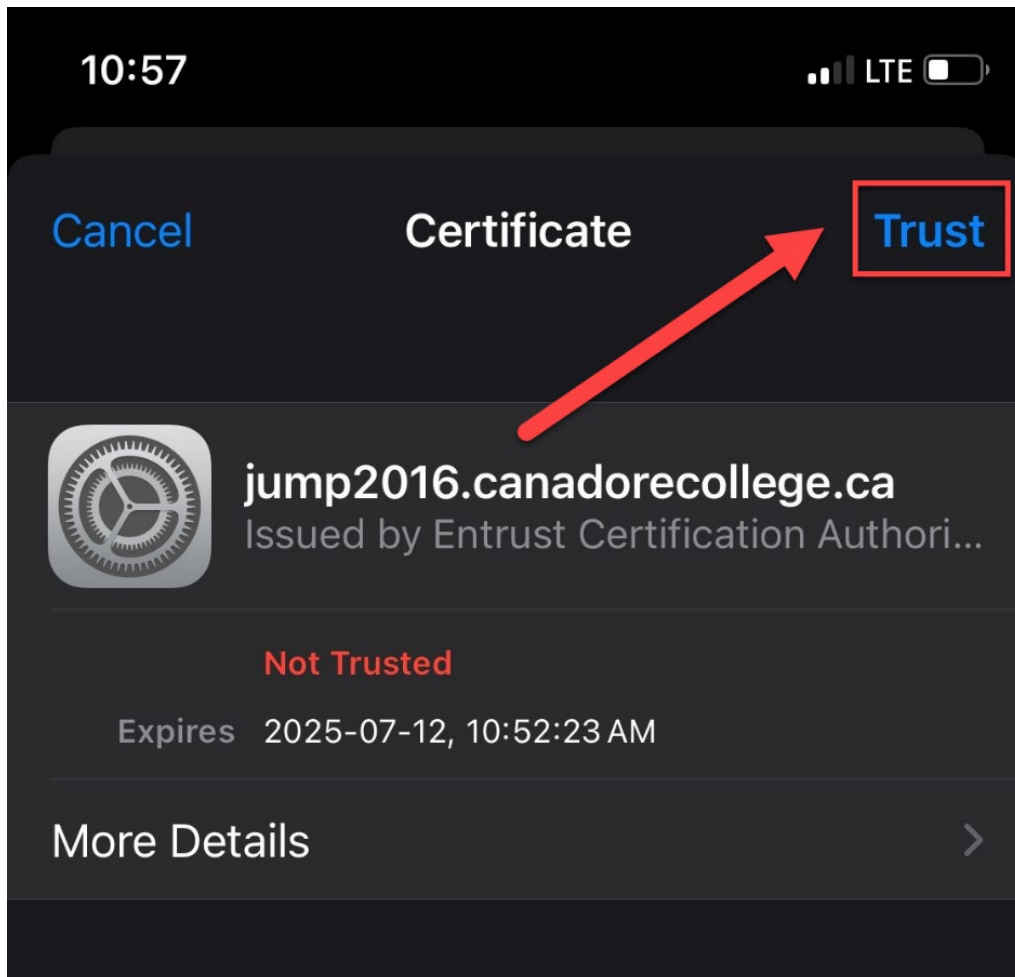
## How to sign-in using an Android phone

1. Open the Wi-Fi menu on your Android phone.
2. On the available Wi-Fi list, select “Eduroam”.
7. In the “Identity” field enter in your Canadorestudents.ca email. **Example:**  
[Email-ID-Number-Here@Canadorestudents.ca](mailto:Email-ID-Number-Here@Canadorestudents.ca)  
Your Email ID number can be found in [Self-Service](#) under the “View Email addresses” option. It is your authentication email.
3. Your password will be your current Canadore email password.
  - Canadore passwords stay valid for **90** days.  
**Note:** If your password expires, you will not be able to connect!
4. Under the “CA Certificate” field, select “Don’t validate”.
5. Next select **Connect**, you should now be connected to the Eduroam network.




## How to sign-in using an iPhone

1. Open the Wi-Fi menu on your iPhone.
2. On the Networks list, select “Eduroam”.
3. In the “Username” field enter in your Canadorestudents.ca email.
  - [Email-ID-Number-Here@Canadorestudents.ca](mailto:Email-ID-Number-Here@Canadorestudents.ca)
4. Your password will be your current Canadore email password.
  - Canadore passwords stay valid for **90** days. Make sure to not let them expire. You will be unable to connect to Wi-Fi if your password is expired.
5. You may get a “Certificate” prompt, select **Trust** , you are now connected to Eduroam.



## How to sign in on Mac

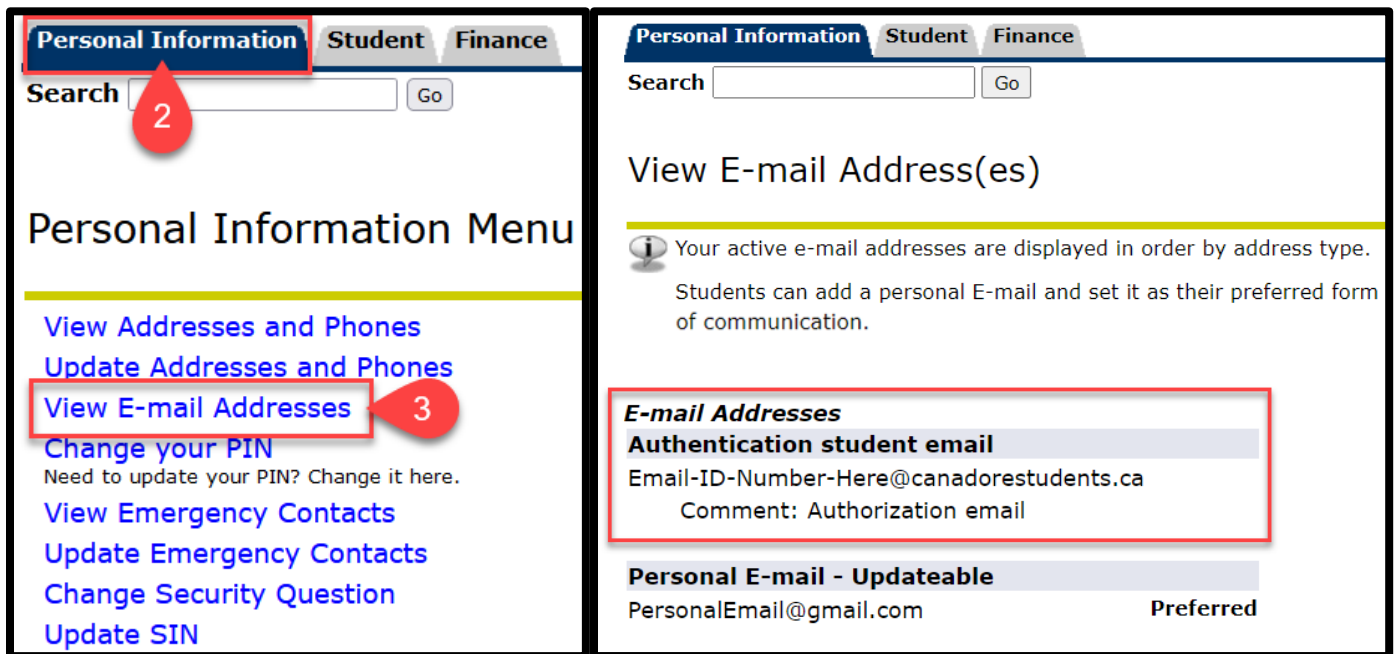
1. Select your Wi-Fi menu on the top right menu near the date to open Wi-Fi settings.
2. Select “**Eduroam**” from the list of available networks, you may have to click the  to expand the “**Other Networks**”.
3. You can leave the top field as (**No Certificate selected**)
6. Your Account name will be your Canadorestudents.ca email.
  - [Email-ID-Number-Here@Canadorestudents.ca](mailto:Email-ID-Number-Here@Canadorestudents.ca)
4. Your password will be your current Canadore email password.
  - Canadore passwords stay valid for 90 days. Make sure to not let them expire. You will be unable to connect to Wi-Fi if your password is expired. Though you will be notified if it has expired and needs updating.
5. You will be prompted with a “**Verify Certificate**” window. Click **Continue** to proceed.
6. You may be prompted with a “**eaptlstrust**” window asking to make changes to your certificate trust settings. Enter your Mac user credentials. Then click **Update Settings** .
7. You should now be connected to Eduroam!



## I don't know my @canadorestudents.ca email address

If you are trying to sign into Eduroam and you can't determine your @canadorestudents.ca email address in Self-Service.

1. Navigate to Canadore [Self-Service](#) and login.
2. Once logged in, select the “**Personal Information**”.
3. Select “**View Email Addresses**”.



The left screenshot shows the 'Personal Information Menu' with the following options:

- View Addresses and Phones
- Update Addresses and Phones
- View E-mail Addresses** (highlighted with a red box and a red callout bubble with the number 3)
- Change your PIN
- View Emergency Contacts
- Update Emergency Contacts
- Change Security Question
- Update SIN

The right screenshot shows the 'View E-mail Address(es)' page with the following information:

Your active e-mail addresses are displayed in order by address type.  
Students can add a personal E-mail and set it as their preferred form of communication.

<b>E-mail Addresses</b>	
<b>Authentication student email</b>	
Email-ID-Number-Here@canadorestudents.ca	Comment: Authorization email
<b>Personal E-mail - Updateable</b>	
PersonalEmail@gmail.com	Preferred

4. Your @canadorestudents.ca email address will be your “**Authentication Student Email**”.