# Easy access to care

# Access the care you need, in the way that works best for you.



# **Sydney Health app**

With the Sydney Health<sup>1</sup> app through Anthem Student Advantage, you have instant access to:

- > Your member ID card.
- > The Find Care tool.
- > More information about your plan benefits.
- > Health tips that are tailored to you.
- > LiveHealth Online and 24/7 NurseLine.
- Student support specialists (through click-to-chat or by phone).

### Access the Sydney Health app

Go to the App Store<sup>SM</sup> or Google Play<sup>™</sup> and search for the Sydney Health app to download it today.



# Anthem Student Advantage CSULB website

Use <u>www.anthem.com/studentadvantageca</u> to see your health plan information, including providers, benefits, claims, covered drugs and more.



## **ID Cards**

To download your ID card, please access the Sydney app. You can also log onto <a href="mailto:anthem.com/ca">anthem.com/ca</a> to register and view your ID card.



# 24/7 NurseLine

Call **1-844-545-1429** to speak to a registered nurse who can help you with health issues like fever, allergy relief, cold and flu symptoms and where to go for care. Nurses can also help you enroll in health management programs if you have specific health conditions, and remind you about scheduling important screenings and exams, and more.



# **Provider finder**

Use <a href="www.anthem.com/find-doctor/">www.anthem.com/find-doctor/</a> to find the right doctor or facility close to where you are.



# **LiveHealth Online**

From your mobile device or computer with a webcam, you can use LiveHealth Online to visit with a board-certified doctor, psychiatrist or licensed therapist through live video.<sup>2</sup> To use, go to your Sydney Health app or <u>livehealthonline.com</u>. You can also download the free LiveHealth Online app to sign up.

<sup>1</sup> Sydney Health is a service mark of CareMarket, Inc.

<sup>2.</sup> Appointments subject to availability of a therapist. Psychologists or therapists using LiveHealth Online cannot prescribe medications. Online counseling is not appropriate for all kinds of problems. If you are in crisis or have suicidal thoughts, it's important that you seek help immediately. Please call 1-800-784-2433 (National Suicide Prevention Lifeline) or 911 and ask for help. If your issue is an emergency, call 911 or go to your nearest emergency room. LiveHealth Online is the trade name of Health Management Connection, a separate commany providing telebealth services on behalf of Anthem Blue Cross and Blue Shield