Guest Safety Guidelines

Please wear a mask in public common areas. The mask should cover both your nose and mouth. If you are unable to wear a mask for medical or other reasons, please maintain a 2 metre or 6’ distance between yourself and others.

1. **Self Screening**
   - Guests are asked not to enter our establishments if they are symptomatic or feel unwell, or have reason to believe they have been exposed to the virus.

2. **Physical Distancing**
   - Guests will be asked to keep a distance of 6’ or 2 metres from each other, using floor guides and one way directional signage as reminders.

3. **Personal Protective Equipment**
   - Guests are encouraged to wear a facial mask or face-covering while in the facility.

4. **Handwashing and Sanitization**
   - Public health recommends frequent hand washing or use of an alcohol-based hand sanitizer to reduce the spread of COVID-19. It is encouraged that guests follow this recommendation upon entering the facility.
   - We have added hand-sanitizing stations throughout and have handwashing available for guests in the washroom facilities.

5. **Cashless**
   - Our Dining Hall is cashless in order to reduce touch-points. We accept all major credit cards, debit and SFU ID’s that have active dining dollars or meal plans.

6. **Take-Out Only**
   - We have moved to take-out services only, with single-use containers.

Other Important Information for our Guests

1. Our associates are working hard to ensure the entire facility is clean and sanitized, including a regular schedule on high touch surfaces.

2. We ask that you have patience with our team as we have limited capacity allowed in the servery at any given time. This ensures that safe physical distancing can be maintained (6’ or 2 metres).

3. There will be no self-service food at this time. It will be our pleasure to serve you the entirety of your meal.