



PASSWORD RESET!

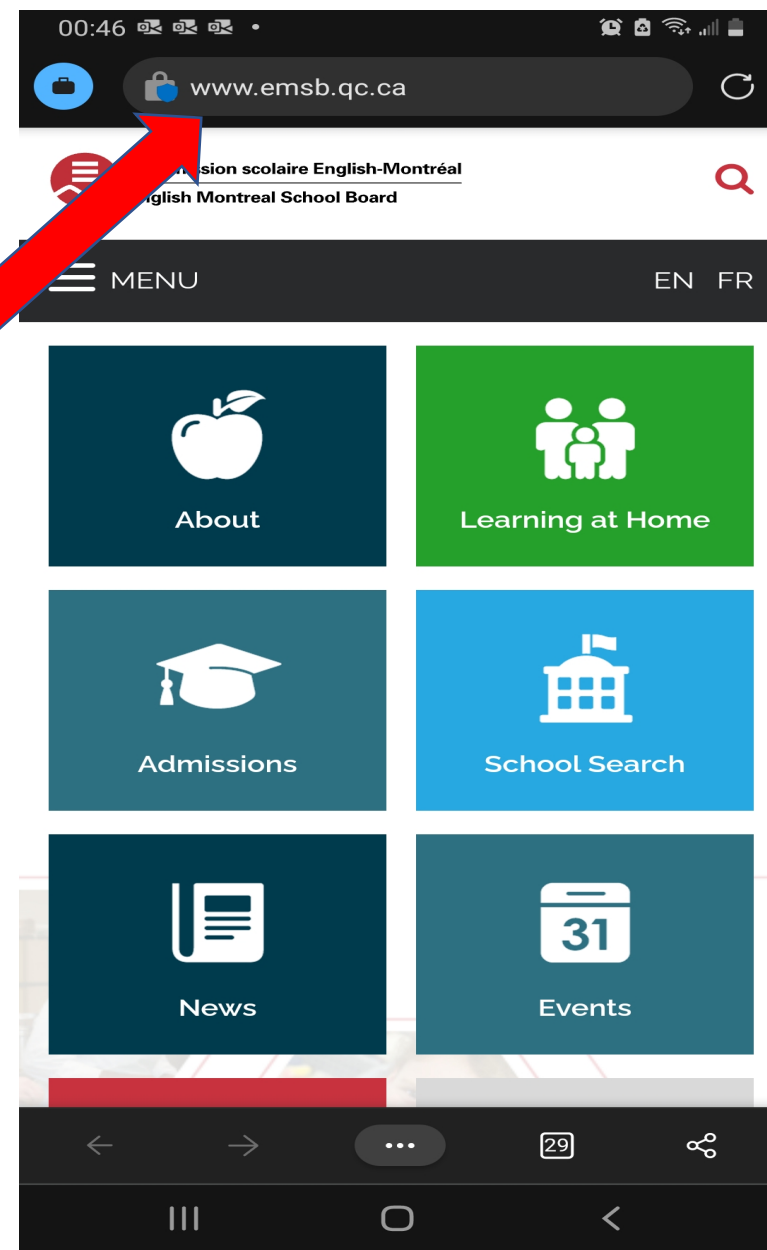


IMPORTANT POINTS TO NOTE

1. The EMSB public WIFI does not work for most devices as such WIFI access may be limited or inaccessible
2. EMSB email account passwords expire every 90 days from your last password activation/change.
3. Students are advised to change their passwords before the 90 day timeline to avoid abrupt interruption of services.
4. Students have access to IT support. Call 514-483-7502 or Email ITHELP@EMSB.QC.CA

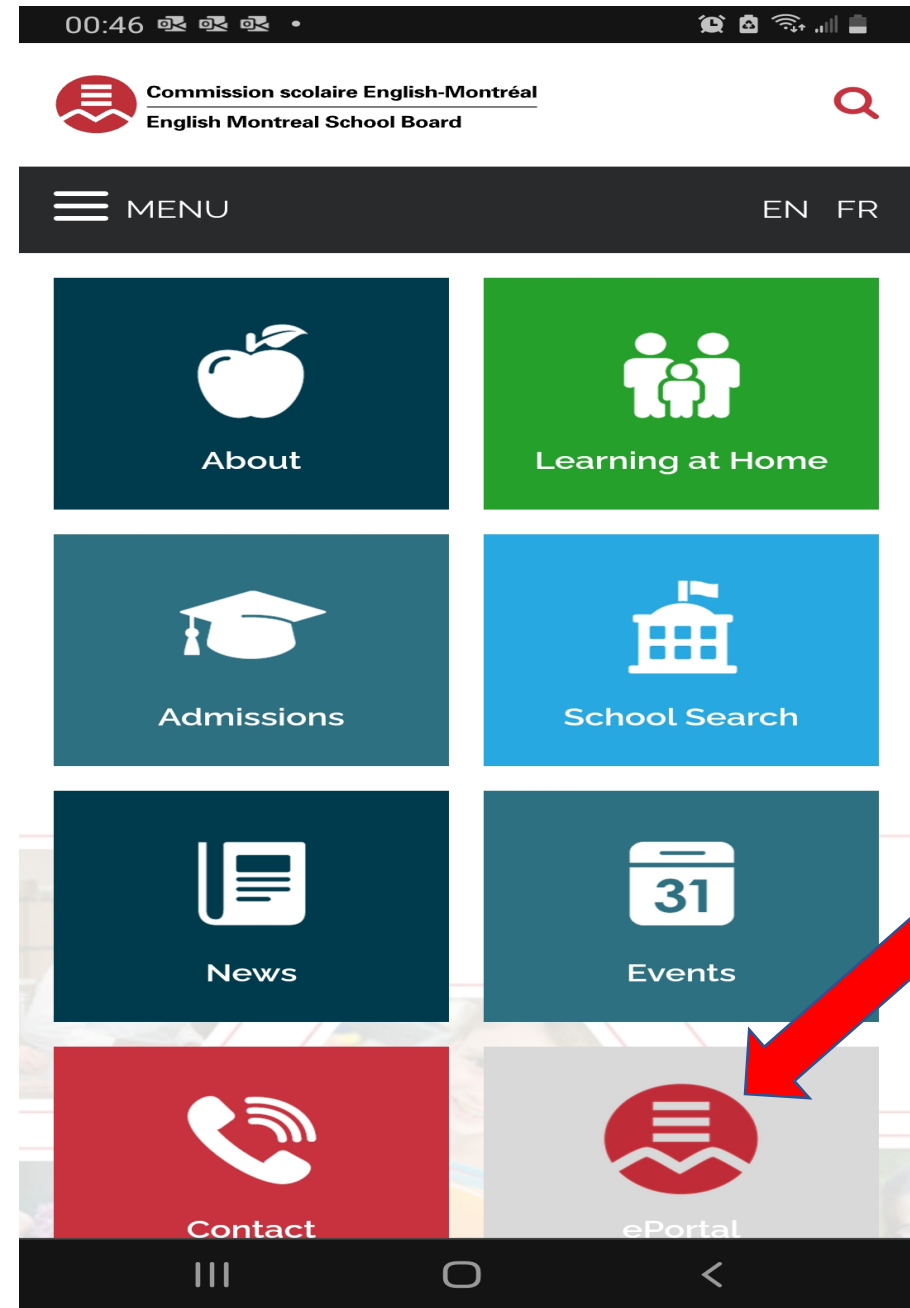
GO TO
WWW.EMSB.QC.CA

STEP 1



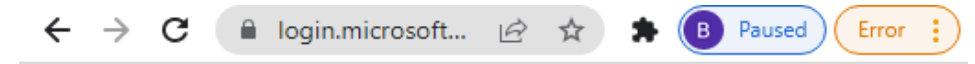
CLICK on the
ePortal

STEP 2



Enter your
username and click
Next

STEP 3



Microsoft

Sign in

A thick red arrow points from the left towards the username input field. The input field contains a greyed-out placeholder and the text '@emsb.qc.ca'.

No account? [Create one!](#)

[Can't access your account?](#)

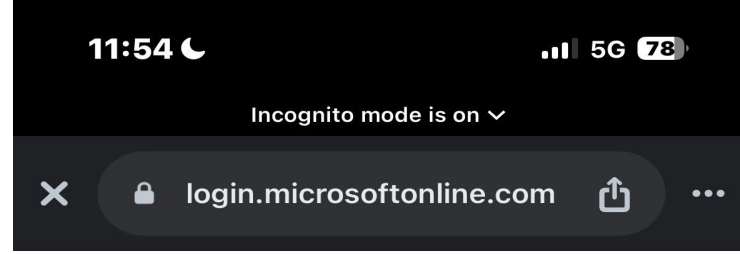
Next





Click on forgot my password

STEP 4



Commission scolaire English-Montréal
English Montreal School Board

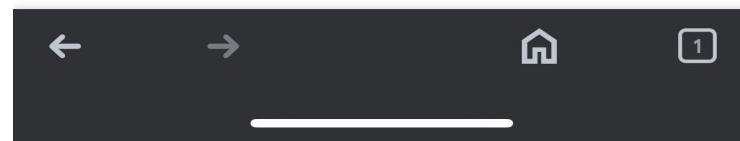
← [redacted]@edu.emsb.qc.ca

Enter password

Password

[Forgot my password](#)

Sign in



Complete identification questions

STEP 4a

11:55 5G 78

Incognito mode is on

reset.microsoftonline.com

Get back into your account

Who are you?

To recover your account, begin by entering your email or username and the characters in the picture or audio below.

Email or Username: *

Example: user@contoso.onmicrosoft.com or user@contoso.com

Enter the characters in the picture or the words in the audio. *

Next Cancel

← → Home 1

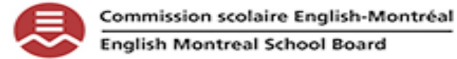
Complete verification questions

STEP 4b

11:55

5G 78

Incognito mode is on



Get back into your account

verification step 1 > choose a new password

Please choose the contact method we should use for verification:

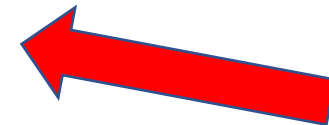
Text my mobile phone

Call my mobile phone

In order to protect your account, we need you to enter your complete mobile phone number (*****44) below. You will then receive a text message with a verification code which can be used to reset your password.

Enter your phone number

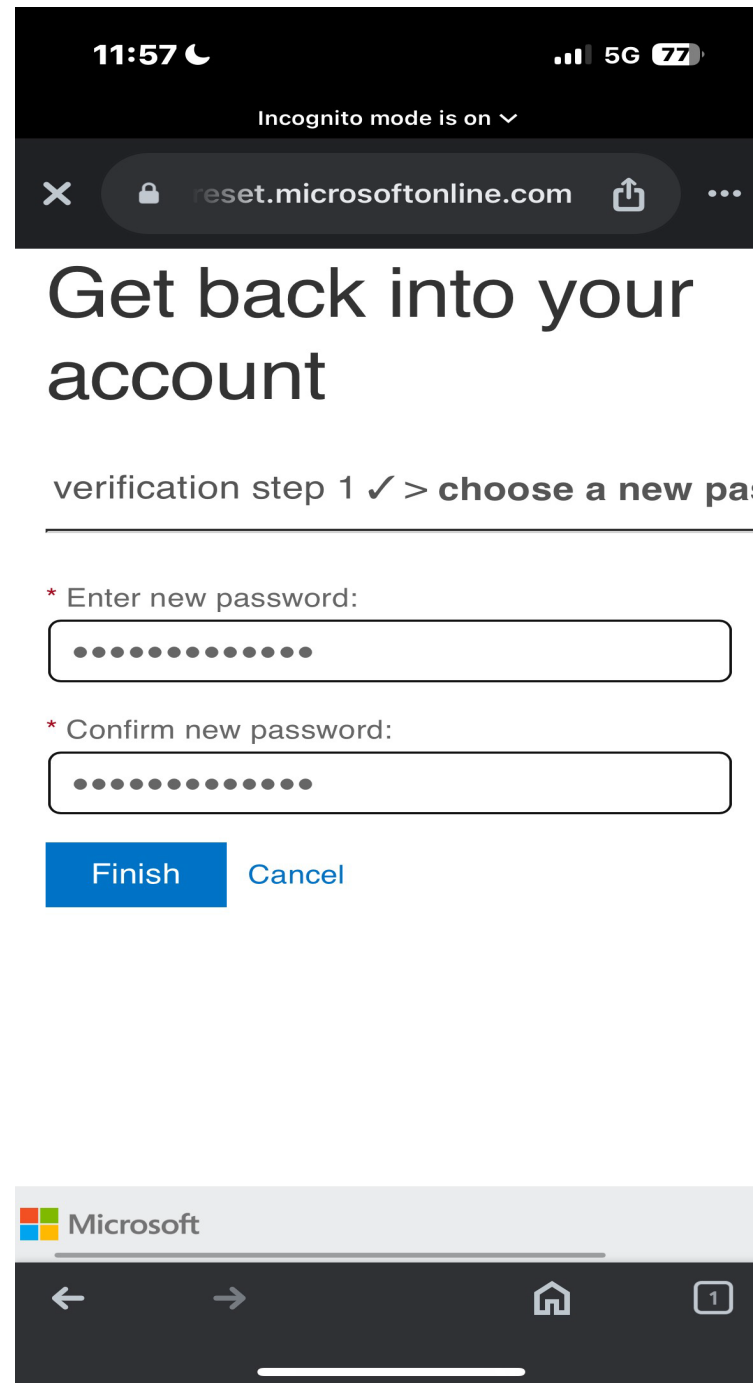
Text



Enter new password and confirm it

**Password should contain at least one alpha, lower case and a number

STEP 5



11:57 5G 77

Incognito mode is on

reset.microsoftonline.com

Get back into your account

verification step 1 ✓ > **choose a new pas**

* Enter new password:

* Confirm new password:

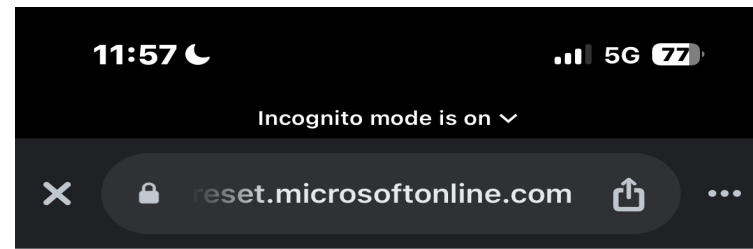
Finish Cancel

Microsoft

← → Home 1

Click **Finish**

STEP 6



Get back into your account

verification step 1 ✓ > **choose a new pas**

* Enter new password:

* Confirm new password:



Finish

Cancel





REMEMBER TO
CHANGE YOUR
PASSWORD BEFORE
THE NEXT 90 DAYS.