



Mozaïk Parent Portal is an easy way for the parents to stay connected to their child's academic progress and achievement. Furthermore, it is accessible from any mobile devices: If you have difficulty, watch the video found at <https://portailparents.ca/accueil/en/aide.htm>

## 1. How to connect

### 1.1 Site address

Click on this link: <https://portailparents.ca/accueil/en/>

### 1.2 Connection

- ◆ Choose the language.

- ◆ Click on the **Log In** button.

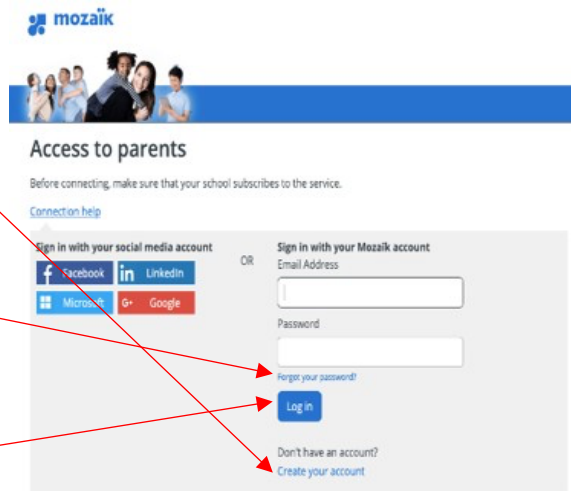


### 1.3 Creating a new account

- ◆ If you don't have an account yet, click on the [Create your account](#)

- ◆ If you forgot your password, click on the [Forgot your password?](#)

- ◆ Otherwise, enter your credentials and click on the [Log in](#) button.



link.

### 1.4 Get a verification code link.



◆ In the **yellow box**, type

was provided to the

Click on [Get a verification code](#) button.

Access to parents

Need help?  
Before connecting, make sure that your school subscribes to the service.

Complete the following:

The Email Address must be the one you provided to the school.

Email Address  
[yellow box containing email address]

[Get a verification code](#)

New Password  
[password field]

Confirmation  
[confirmation field]

[Save](#) [Cancel](#)

the same email that school.

Through your email, you will be receiving a verification code.

Enter this code in the [Verification Code](#) text box.

Click on the [Verify Code](#) button.

Microsoft on behalf of Mozaik Accès aux parents <msonline@msn.com> 9:57 AM (0 minutes ago)

Verify your email address

Thanks for verifying your [email address] account!

Your code is: 196553

Sincerely,  
Mozaik Accès aux parents

Verification Code

[Verification Code field with 196553 entered]

[Verify code](#) [Get a new code](#)

1.5

### 1.6 Creating a new password

This last step is to create and confirm the new password.

Click on the [Save](#) button to access the Mozaik-Parent Portal.

New Password  
[password field]

Confirmation  
[confirmation field]

[Save](#) [Cancel](#)

### Verifying the received code

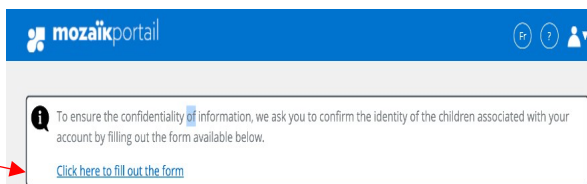
For security purposes, a strong password must consist of 8 to 16 characters including letters (uppercase, lowercase), numbers (0-9) and symbols (! @ # \$ % ^ & \* ( ) : > < ? ' / ").

## 2. Linking your child to your account

### 2.1 After logging in

#### ◆ [link](#)

After logging in, click on this



### 2.2 Fill out the form

◆ Leave this field at “No”.

◆ Ensure to select the right school board:

[English Montreal School Board](#)

◆ You can find this information in your child’s timetable, ID card or report card.

◆ Enter the same email address you provided to the school.

### 2.3 Registering another child

Once the information is saved and if you have more than one child attending an EMSB school, click on the [Repeat for another child](#) button.

