

# Educational Services Department High School Support



## [ESD Website- Teaching 2020 Style](#)

Find tips, best practices, resources & training opportunities

## [Live online support](#)

ITC team online hours to support you. Schedule at bottom of main page.

## To support parents

Digital citizenship:

Different tips posted every week

[Link](#)

Learning at home

Concrete tips to support their child

[Link](#)

Using Google Classroom:

Webinar "Parents guide to Google Classroom"

[Link](#)

Using TEAMS at home

Video tutorial on how to use TEAMS

[Link](#)

## To facilitate students' participation online

**Reminder:** Students have free access to the Google G suite, Office 365 and LEARN Quebec.

To access these tools they need their **EMSB USER NAME & PASSWORD**

If student forgot or if student was never assigned a username and password:

Contact principal or ask parents to complete the [form](#)

## All consultants remain available to you

Essential Knowledge – Curriculum Mapping  
Online teaching - Assessment and so much more

[Find your consultant here!](#)

## Follow-us on social Media!

We regularly post resources, useful links and even samples of online lessons!



## Technical Support

**Forgot your password:** call 514-483-7200 Ext 7400

**Need an APP Installed on EMSB laptop or on school's IPADs**

Send your request to: [educationalservices@emsb.qc.ca](mailto:educationalservices@emsb.qc.ca)

**Technical support while you are teaching:** call 514-483-7200 Ext 7400 or [helpdesk@emsb.qc.ca](mailto:helpdesk@emsb.qc.ca)

**Equipment failure:** Fastest way to reach your school's technician is to fill a *School Ticket* (available on Teacher Portal)

