

TECHNOLOGY GUIDELINES FOR INCOMING STUDENTS

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PROVIDED BY KCU (during orientation)	PROVIDED BY STUDENT (required)	PROVIDED BY STUDENT (recommended)
<input checked="" type="checkbox"/> Apple iPad 10.2", 9 th generation, WiFi only <ul style="list-style-type: none"> · 256 GB storage · Apple Care insurance (3 years) iPad specifications: https://www.apple.com/ipad-10.2/specs	<input type="checkbox"/> Headphones/earbuds with microphone <input type="checkbox"/> Laptop computer meeting or exceeding specifications below	<input type="checkbox"/> iPad case with Bluetooth® keyboard <input type="checkbox"/> Stylus or Apple Pencil
<input checked="" type="checkbox"/> Microsoft 365 A1 subscription ¹ <ul style="list-style-type: none"> · KCU Outlook email account · Microsoft 365 (Office), up to five computers · Microsoft 365 (Office), mobile app access · Unlimited OneDrive cloud file storage¹ 		
<input checked="" type="checkbox"/> Unlimited Box cloud file storage ¹		

MICROSOFT WINDOWS		APPLE MAC	NOT SUPPORTED	iPAD APPS
Operating System:	Windows 10 or newer 64-bit Home version, Pro version preferred	macOS 12.x Monterey or newer	Chrome OS (<i>Chromebook</i>) Windows 10S, 11S, 11SE (<i>Surface, Surface Go, Surface Duo</i>) Virtual Operating Systems (<i>Microsoft Virtual Machine, Parallels, VMware, VMware Fusion</i>) Linux Operating System ARM-based processors for Windows computers Virtual Cameras and Microsoft LifeCam Series Cameras	iPadOS 15 or newer Adobe Acrobat Reader Apple Books Box Canvas Student ExamSoft Exemplify Microsoft 365 (Office)¹: <ul style="list-style-type: none"> · Excel · PowerPoint · Word
Networking:	Wireless NIC, 802.11ac or newer			Microsoft Outlook Microsoft Teams WEPA Print Zoom
Internet Service:	Broadband or fiber, 2.5 Mbps upload and 5 Mbps download, faster preferred			Audience Response and Attendance: <ul style="list-style-type: none"> · iClicker Student (COM, COB & PsyD) · CourseKey Student (CDM)
Applications:	Microsoft 365 (Office) ¹ Newest Chrome browser Newest Firefox browser Zoom desktop app Microsoft Teams desktop app ¹ Windows Media Player Adobe Acrobat Reader DC JavaScript (enabled) Antivirus and Antimalware ²	Microsoft 365 (Office) ¹ Newest Safari browser Newest Chrome browser Newest Firefox browser Zoom desktop app Microsoft Teams desktop app ¹ Adobe Acrobat Reader DC JavaScript (enabled) Antivirus and Antimalware ²		Mobile Note Taking (Optional): <ul style="list-style-type: none"> · Branchfire iAnnotate · Ginger Labs Notability · Microsoft OneNote¹
Processor:	Intel Core i7, Mac M1, or newer			
Memory:	8 GB RAM, higher recommended			
Video Out:	HDMI or DisplayPort video connection			
Camera:	720p HD camera, higher preferred			
Microphone:	Built-in required, external optional			
Screen Resolution:	1280 x 768, higher preferred			
USB Port(s):	At least one, more preferred			
Screen Reader (Optional)	JAWS for Firefox or NVDA for Firefox	VoiceOver for Safari		

¹ Free through KCU after account activation--instructions will be provided in KCU's "Getting Started with IT" online orientation course

² Examples: [Windows Defender](#) (pre-installed with Windows 10/11), [F-Secure Total](#), [Kaspersky Standard](#), [Norton Antivirus Plus](#)

TECHNICAL QUESTIONS

helpdesk@kansascity.edu

816-654-7700

800-234-4847, ext. 7700

WORKDAY QUESTIONS

workday@kansascity.edu

816-654-7740

800-234-4847, ext. 7740

ADMISSIONS QUESTIONS

admissions@kansascity.edu

816-654-7160

877-425-0247, option 1

FINANCIAL AID QUESTIONS

finaid@kansascity.edu

816-654-7175

877-425-0247, option 2