

# TECHNOLOGY GUIDELINES FOR INCOMING STUDENTS

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## PROVIDED BY KCU

- Apple iPad, distributed during orientation\***
  - 10<sup>th</sup> generation, 10.9" Display
  - WiFi only
  - 256 GB storage
  - Silver
  - AppleCare insurance (3 years)
- [iPad 10th Generation Specifications](#)
- \*Applies to new KCU students and returning first-year students whose KCU iPad is more than one academic year old.*
- Unlimited Box cloud file storage<sup>1</sup>**
- MS Office 365 A1 for Students<sup>1</sup>**
  - KCU Outlook email account
  - Microsoft 365 (Office), up to five computers
  - 100GB OneDrive cloud file storage<sup>1</sup>
- MS 365 Apps for Students<sup>1</sup>**
  - Word, Excel, PowerPoint
  - Outlook
  - Teams

## PROVIDED BY STUDENT (required)

- Headphones or earbuds with a microphone
- Laptop computer meeting or exceeding the specifications below

## PROVIDED BY STUDENT (recommended)

- iPad case with keyboard
- Stylus or Apple Pencil

MICROSOFT WINDOWS		APPLE MAC	NOT SUPPORTED	iPAD APPS
Operating System:	Windows 11 Home or Pro	macOS 15 Sequoia or newer	Chrome OS <i>Chromebook</i>	<a href="#">iPadOS 18 or newer</a>
Networking:	Wireless NIC, 802.11n or newer			<a href="#">Adobe Acrobat Reader</a>
Home Internet:	Broadband or fiber, 6 Mbps min. bandwidth, higher preferred			<a href="#">Box</a>
Applications:	Microsoft 365 (Office) <sup>1</sup> <a href="#">Newest Chrome browser</a> <a href="#">Newest Firefox browser</a> <a href="#">Zoom Workplace desktop app</a> Microsoft Teams desktop app <sup>1</sup> <a href="#">Windows Media Player</a> <a href="#">Adobe Acrobat Reader</a> <a href="#">JavaScript (enabled)</a> Antivirus and Antimalware <sup>2</sup>	Microsoft 365 (Office) <sup>1</sup> Newest Safari browser <a href="#">Newest Chrome browser</a> <a href="#">Newest Firefox browser</a> <a href="#">Zoom Workplace desktop app</a> Microsoft Teams desktop app <sup>1</sup> <a href="#">Adobe Acrobat Reader</a> <a href="#">JavaScript (enabled)</a> Antivirus and Antimalware <sup>2</sup>	Windows 10S, 11S, 11SE <i>Surface, Surface Go, Surface Studio, etc.</i>  Copilot+ PCs  Virtual Operating Systems <i>Microsoft Virtual Machine, Parallels, VMware, VMware Fusion, etc.</i>  Linux Operating System  ARM-based processors for Windows computers  Virtual Cameras and Microsoft LifeCam Series Cameras	<a href="#">Instructure Canvas Student</a> <a href="#">ExamSoft Exemplify</a> <a href="#">Microsoft 365 (Office)<sup>1</sup></a> : <ul style="list-style-type: none"> <li>· Excel</li> <li>· PowerPoint</li> <li>· Word</li> <li>· Copilot</li> </ul> <a href="#">Microsoft Outlook</a> <a href="#">Microsoft Teams</a> <a href="#">Wepa Print</a> <a href="#">Zoom Workplace</a>
Processor:	Intel Core i7, Mac M1, or newer			Audience Response & Attendance:
Memory:	16 GB RAM, or higher			· <a href="#">iClicker Student</a>
Video Out:	HDMI, DisplayPort, or USB-C adapter for video connection			
Camera:	720p HD camera, higher preferred			
Microphone:	Built-in required, external optional			
Screen Resolution:	1280 x 768, higher preferred			Mobile Note Taking (Optional):
USB Port(s):	At least one, more preferred			· <a href="#">Branchfire iAnnotate</a>
Screen Reader: (Optional)	<a href="#">JAWS</a> for Firefox or <a href="#">NVDA</a> for Firefox	<a href="#">VoiceOver</a> for Safari		· <a href="#">Ginger Labs Notability</a>
				· <a href="#">Microsoft OneNote<sup>1</sup></a>

<sup>1</sup> Free with KCU account activation. Instructions will be provided in your "Getting Started with IT" orientation course in Canvas.

<sup>2</sup> Examples: [Microsoft Defender Antivirus](#) (pre-installed with Windows 11), [F-Secure Total](#), [Norton Antivirus Plus](#)

TECHNICAL QUESTIONS	WORKDAY QUESTIONS	ADMISSIONS QUESTIONS	FINANCIAL AID QUESTIONS	EXAMSOFT QUESTIONS
<a href="mailto:helpdesk@kansascity.edu">helpdesk@kansascity.edu</a>	<a href="mailto:workday@kansascity.edu">workday@kansascity.edu</a>	<a href="mailto:admissions@kansascity.edu">admissions@kansascity.edu</a>	<a href="mailto:finaid@kansascity.edu">finaid@kansascity.edu</a>	<a href="mailto:oesa@kansascity.edu">oesa@kansascity.edu</a>
816-654-7700 800-234-4847, ext. 7700	816-654-7740 800-234-4847, ext. 7740	816-654-7160 877-425-0247, option 1	816-654-7175 877-425-0247, option 2	816-654-7310 877-425-0247, ext. 7310