

Amazon Hub Counter – Bring your own device (BYOD)

Support and guidance for accessing the Counter program on your own device

Where to run the program?

1. Android device that is always connected to the internet (App download in the Play store)
2. Web browser on iOS or POS

Android device specifications

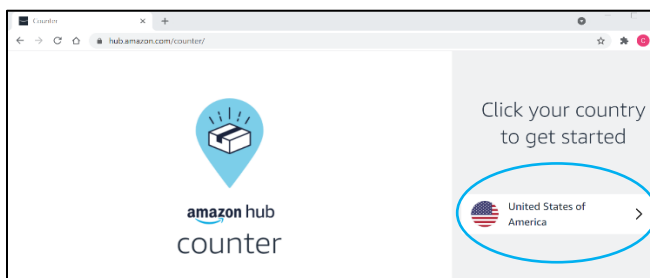
Operating System	Android
Operating System Version	6-10
Phone Storage (Memory)	8+ GB Flash, 1.5+ GB RAM
Camera Quality (needed for scanning)	8+ MegaPixels
Scanner Type	Integrated Camera

Android device app download

1. Go into the Play store on your Android device
2. Search “amazon counter”
3. Download the app and log in to get started

Web browser on iOS or POS

1. Open up a web browser on any iOS or web browser and access: <https://hub.amazon.com/counter>
2. Select your country
3. Sign-in with username and password



Supported browsers

Google Chrome minimum ver. 45 recommended ver. >80
Firefox minimum ver. 43 recommended ver. >73
Apple Safari minimum ver. 11.1 recommended ver. >11
MS Edge minimum ver. 17 recommended ver. >80

* MS Internet Explorer is not supported

Issues selecting device or logging in

Contact your point of contact for the Amazon Counter program for further assistance.

