

Privacy Policy

Health Mart Digital Portfolio (“HMDP”) Basic Prescription Refill and Prescription Transfer Requests by a Patient

Effective Date – November 10, 2022

At McKesson (“**McKesson**” or “**we**”), we value the trust that pharmacies and patients place in us to appropriately use and protect personal information. This Privacy Notice informs users of McKesson’s Health Mart Digital Portfolio about how McKesson may collect, use, and share personal information and how it is protected. We want you to be clear how we’re using personal information and the ways in which we protect this information. By using this website and / or mobile applications, you accept the privacy practices presented in this Privacy Notice. We encourage you to read this Privacy Notice in full to understand our privacy practices before using this website or submitting any personal information.

SCOPE

This Privacy Notice applies only to the HMDP website and mobile application.

- pharmacy.healthmart.com
- mypharmacy.healthmart.com
- pharmacystores.healthmart.com

McKesson affiliates and subsidiaries may have separate websites, subdomains, and applications through other web, mobile, cloud or SaaS platforms which are not subject to this Privacy Notice. Additionally, McKesson business partners, ad networks and other third parties may have their own websites and services with separate privacy practices. We encourage you to read the privacy notices of all websites and applications that you visit and understand their privacy practices.

PERSONAL INFORMATION WE MAY COLLECT

When you use this website and / or applications, we may collect personal information about you. Personal information is any information accessed, collected, or used by McKesson that identifies an individual, or can reasonably be used to identify an individual, whether directly or indirectly. The personal information we may collect includes, but is not limited to:

- First name, last name
- Date of birth, photographs/videos (such as through camera device or photo library application)
- Personal home address, personal telephone number (home, cell, fax, etc.), personal electronic mail address
- Medical history, Rx/prescription number, health insurance identification or account number, claims data and prescription information, therapies, medical products, or

equipment used, family health or morbidity history and other medical or health insurance information

- User ID and password
- Communication preferences such as text message or push notifications, email notification and frequency
- Geo-location/GPS information, device identification number/serial number (such as for mobile phone, tablet, or computer), browser type, computer or mobile device, device/User IP address, device/user activity (such as but not limited to: login-logout info, sites/pages visited, # of visits, click stream, navigation, beacon signal hits, errors, crash rate, or other user activities)
- Information about you that you share or make visible on the Internet. We may combine such information with information we already have about you.

TRACKING TECHNOLOGIES WE USE

We use various technologies to collect personal information about visitors to our websites and/or users of our websites and / or applications. These technologies include but are not limited to the following:

- Web server logs
 - As is true of most websites and applications, we gather certain information automatically and store it in log files. This information may include IP addresses, browser type, internet service provider, referring/exit pages, operating system, date/time stamp and/or clickstream data.
 - We and our subsidiaries, business partners, marketing partners, affiliates, or other service providers may also use technologies such as: cookies and scripts. These technologies are used to remember your settings and to track your movement through our platforms. We may receive reports based on the use of tracking technologies from companies such as Google Analytics on an individual as well as aggregated basis. To learn more about Google Analytics privacy practices and opt-out, click [here](#). You can control the use of cookies at the individual browser level. If you reject cookies, you may still use this website, but your ability to use some features or areas of this website may be limited.
- Geo-location Services
 - When you enable a location-based service, we may collect information about your location for and match user's location to McKesson services rendered with HMDP. Your browser or other device may use various technologies to determine location, such as sensor data from your device that may provide information on nearby Wi-Fi access points and cell towers.
 - Other tracking technologies.

We also use local storage such as HTML5 to collect and store content information and preferences. Third parties who we partner with to provide certain features on our site or to display advertising use local storage such as HTML5 to collect and store information. Various browsers may offer their own management tools for removing HTML5 local storage.

HOW WE RESPOND TO “DO NOT TRACK” SIGNALS

Some web browsers have a "Do Not Track" feature. This feature allows you to tell websites you visit that you do not want to have your online activity tracked over time and across websites. These features are not yet uniform across browsers and not broadly supported. This site or application is not currently set up to respond to those signals.

HOW WE USE THE PERSONAL INFORMATION COLLECTED

We may use the personal information we collect for purposes such as but are not limited to the following:

- Customer and troubleshooting support
- Provide you products and services
- Personalize our offers and services
- Assist in fulfilling your prescription or refill order
- Assist in finding a Health Mart pharmacy close to the patient
- Marketing notices, newsletters, or communications via email, text message or push notifications
- Marketing initiatives via surveys
- If you participate in surveys, we will request certain personal information from you. Participation in these surveys is completely voluntary and you have a choice whether to disclose this information. We may use a third-party service provider to conduct these surveys. We will not share the personal information you provide through a survey with other third parties unless we give you prior notice and choice.
- Error detection and debugging
- Analyze use of our products and services and improve our products and services
- Further develop products and services
- Maintain the security of our products, services and systems

HOW WE SHARE PERSONAL INFORMATION COLLECTED

- Your personal information will be shared with your Health Mart pharmacy to provide you the information, products and services that you may request. Your pharmacy has its own privacy practices and Health Mart has no control over or responsibility for your pharmacy's use of information that you may provide to it.
 - McKesson does not sell personal information about you to third parties.
 - We may provide your personal information to third parties that provide services to help us with our business activities such as customer and troubleshooting support. These companies are authorized to use personal information about you only as necessary to provide these services to us.

- We may share your personal information we collect with Healthcare providers for appropriate administration of your healthcare.
- Some of our pages may utilize framing techniques to serve content to/from our partners while preserving the look and feel of the website and / or applications. Please be aware that you are providing personal information to these third parties and not directly to Health Mart. When framing techniques are utilized, your personal information is subject to the privacy practices of the third party.

McKesson may also need to share information with companies, organizations, or individuals outside of McKesson if we have a good faith belief that access, use, preservation, or disclosure of that information is reasonably necessary to:

- Meet applicable laws, regulations, legal processes, or enforceable governmental requests
- Enforce applicable Terms and Conditions, including investigation of potential violations
- Detect, prevent, or otherwise address fraud, security, or technical issues
- Protect against harm to the rights, property or safety of our users, McKesson, or the public as required or permitted by law
- Engage in a merger, acquisition, reorganization, or sale of all or a portion of McKesson assets.

YOUR CHOICE

When you register for your HMDP, you will be able to choose your preferred channel of communication (email, text or push notifications) and types of communication. If you want to change your channel or type of communication, you can do so by updating your preferences on the website.

Where appropriate or legally required, we will describe how your information that we collect through the HMDP will be used and will provide choices about whether to allow us to engage in that use. To exercise your choice, you may contact us to correct, update, amend or request deletion of your personal information through the HMDP customer service contact listed on the HMDP website.

Where permitted in our legitimate interest, or with your prior consent where required by law, we will use your name and email address to send health and wellness information to you. You may choose to stop receiving this information or marketing emails by following the unsubscribe instructions included in these emails, or by contacting us using the contact information listed below in this Privacy Notice.

McKesson provides choice regarding your information. If you believe your information is being handled, stored, disclosed, or otherwise used in a manner not consistent with your personal choice, or if you would like to withdraw consent to collection and processing, please contact HMDP customer service contact listed on your HMDP website or onlinesupport@healthmart.com.

ACCESS TO PERSONAL INFORMATION

You may access, correct, update, edit, or delete information about you through your profile settings. If this option is not available, you can update information about you by contacting the HMDP customer service contact listed on your HMDP website, by contacting onlinesupport@healthmart.com.

RETENTION

We will retain your personal information for as long as your account is active, as reasonably useful for commercial purposes, or as necessary to comply with our legal obligations, resolve disputes and enforce our agreements.

HEALTH INSURANCE PORTABILITY AND ACCOUNTABILITY ACT ("HIPAA")

As a key provider of services and technology to the healthcare industry, McKesson has implemented programs to address the privacy and security requirements of HIPAA. To the extent that we are functioning as a HIPAA covered entity, a Notice of Privacy Practices will be provided to you or made available to you.

SOCIAL MEDIA CONNECTION

If available and you choose to log in to the HMDP via various social media or social networking services such as LinkedIn, Facebook, Instagram or Twitter (“**Social Networking Services**”). When you connect to a social media account, we may collect certain personal information that you have provided to that Social Networking Service. For example, when you log in with your Facebook credentials, we may collect personal information from your Facebook profile, such as your email address, profile picture, and friend list.

CHILDREN’S PRIVACY

This HMDP website or application is not intended for any user under the age of 13, and we do not knowingly collect personal information from children under the age of 13. We request that children under the age of 13 not submit any personal information through the HMDP website or mobile app.

HOW WE PROTECT YOUR INFORMATION

McKesson has established appropriate physical, electronic, and administrative safeguards to protect the information we collect from or about our users. We restrict access to personal information to McKesson employees, contractors and agents who need to know that information to process it for us, and who are subject to confidentiality obligations.

Any sensitive personal information (e.g., credit / debit card number) will be transmitted in an encrypted form using SSL encryption. Any sensitive personal information (e.g., credit / debit card number) will be transmitted in an encrypted form using SSL encryption. Notwithstanding our security safeguards, it is impossible to guarantee 100% security in all circumstances. If you have any questions about security or have reason to believe that your interaction with us is no longer secure (for example, you feel that the security of any account you might have with us has been compromised), you must immediately notify us of the problem by contacting McKesson at Privacy@McKesson.com.

CHANGES TO THIS PRIVACY NOTICE

We may periodically update this Privacy Notice to describe new features, products, or services we offer and how it may affect our use of personal information about you and your controls. We will not apply changes to this Privacy Notice retroactively to personal information we have previously collected. Since we may change this Privacy Notice, we recommend that you check the current version available from time to time located on pharmacy.healthmart.com. If we make changes to this notice, we will update the “**Effective Date**” at the beginning of this Privacy Notice.

CONTACT INFORMATION

If you have questions or concerns about this Privacy Notice, our information handling practices, or any other aspect of privacy and security of your personal information, please contact us at: Privacy@McKesson.com. You may also write to us at:

McKesson Corporation
ATTN: Privacy Officer (Privacy Notice)
Health Mart Systems, Inc.
2 National Data Plaza NE, 3rd Floor
Atlanta, GA 30329

For state specific privacy rights for California residents [CCPA Privacy](#)

Notice for California Residents

[Do Not Sell My Personal Information](#)

Notice for Nevada Residents

[Do Not Sell My Data](#)