

LIMITED WARRANTY FOR VC- SERIES SYSTEM PC

(Applicable for Canada only)

- 1.1. Subject to the terms and conditions in this limited warranty, MITSUBISHI ELECTRIC SALES CANADA INC. ("MESCA") warrants to the original purchaser at retail (the "Purchaser") of this SYSTEM PC, when purchased from MESCA or its authorized resellers in Canada, that should this SYSTEM PC prove to be defective by reason of improper workmanship and/or materials as determined by MESCA, then MESCA shall repair or replace, at its option, any defective part of the SYSTEM PC without charge for the part(s) for the period specified in Paragraph 1.2 of this limited warranty and shall, for the period specified in said paragraph, bear the labour expense for any repair under warranty of the defective unit when such labour is performed by MESCA at its facility in Markham, Ontario.
- 1.2. The following chart sets forth the period and coverage of MESCA's limited warranty by product. The limited warranty period commences on the verifiable date of purchase or installation date (not to exceed 30 days from purchase) of the SYSTEM PC by the Purchaser as indicated in the sales invoice, proof of purchase, or proof of installation.

SYSTEM PC MODEL	WARRANTY PERIOD	COVERAGE
VC-TP2S	3 Years	Parts and Labour
VC-TP9S	3 Years	Parts and Labour
VC-TP14S	3 Years	Parts and Labour

- 1.3. All parts used for replacement may be either new or refurbished, and shall be warranted for the remainder of the original warranty period only.
- 1.4. SYSTEM PC's serviced under this limited warranty shall, at MESCA's option, be returned in new or used generic cartons/packing. Any replacement units provided under this limited warranty may be new or refurbished.
- 1.5. MESCA reserves the right to request the return of the defective part or product being replaced. Failure to return the defective part or product upon request by MESCA may result in MESCA charging the Purchaser the full retail price of the replacement part or product unit.
2. **REQUESTING WARRANTY SERVICE:** To obtain warranty service, the Purchaser must notify MESCA's Authorized Reseller who originally installed the SYSTEM PC of any alleged defect within the applicable limited warranty period. The Purchaser must present or otherwise make available to MESCA a sales receipt or other written evidence establishing proof and date of purchase of the SYSTEM PC from an Authorized MESCA Reseller in Canada. All shipping expenses to send the defective part or product to MESCA are the Purchaser's responsibility.
3. **THIS LIMITED WARRANTY DOES NOT COVER:** Units that have been modified, altered, repaired or serviced by anyone other than MESCA; cosmetic damage, damage to the SYSTEM PC or to any other products where such damage is caused by unauthorized modification, alteration, repairs, or service of the product; accident; physical abuse, misuse or operation contrary to instructions in the Users' Manual, including any failure to carry out any maintenance as described; damage from excessive physical or electrical stress; freight damage or damage due to improper shipping methods; damage caused by use of third party components or hardware; any damage caused by acts of God or other factors beyond the reasonable control of MESCA, such as but not limited to fluctuation in electrical power, lightning, or other acts of nature. This limited warranty also excludes service where no defect in the product covered under this limited warranty is found; any products that have had a serial number or any part thereof altered, defaced or removed; service calls related to unsatisfactory video or network signal reception unless caused by a defect in the product that is covered under this limited warranty; any costs, expenses, or damages arising from product installation, removal or set-up, adjustments of user controls, or other adjustments necessary to prepare the unit for use, or connection with any external device; service of products purchased or used outside Canada. Please consult the Users' Manual for information regarding user controls.
4. ANY EXPRESS WARRANTY NOT PROVIDED IN THIS LIMITED WARRANTY, AND ANY REMEDY WHICH, BUT FOR THIS DISCLAIMER PARAGRAPH, MIGHT ARISE BY IMPLICATION OR OPERATION OF LAW IS HEREBY EXCLUDED AND DISCLAIMED. BY WAY OF EXAMPLE AND NOT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND OF FITNESS FOR ANY PARTICULAR PURPOSE ARE EXPRESSLY DISCLAIMED. UNDER NO CIRCUMSTANCES SHALL MESCA BE LIABLE TO THE ORIGINAL PURCHASER AT RETAIL OR ANY OTHER PERSON FOR ANY INCIDENTAL, SPECIAL, OR CONSEQUENTIAL DAMAGES, WHETHER ARISING OUT OF BREACH OF WARRANTY, BREACH OF CONTRACT, OR OTHERWISE.
5. This limited warranty is governed by and will be construed in accordance with the laws of the province where the SYSTEM PC was purchased and installed. Some provinces do not allow a disclaimer of implied warranties, or the exclusion or limitation of incidental, special or consequential damages. Consequently, the disclaimer and limitations set forth in Paragraph 4 above may not apply to all original purchasers at retail.
6. This limited warranty gives specific legal rights, and the Purchaser may also have other rights, which vary, from province to province.
7. To obtain Warranty service or technical support, please contact the Authorized MESCA Reseller who originally installed the SYSTEM PC or contact MESCA at:

Mitsubishi Electric Sales Canada Inc.
4299 14th Avenue, Markham, Ontario L3R 0J2
Attention: Technical Service Dept. – Display Products
Tel: 905-475-7728
Email: support@MitsubishiElectric.ca