

RELIABILITY CANADA HAS

COUNTED ON SINCE **1987**.



YOUR COMFORT













THE FUTURE OF HOME COMFORT

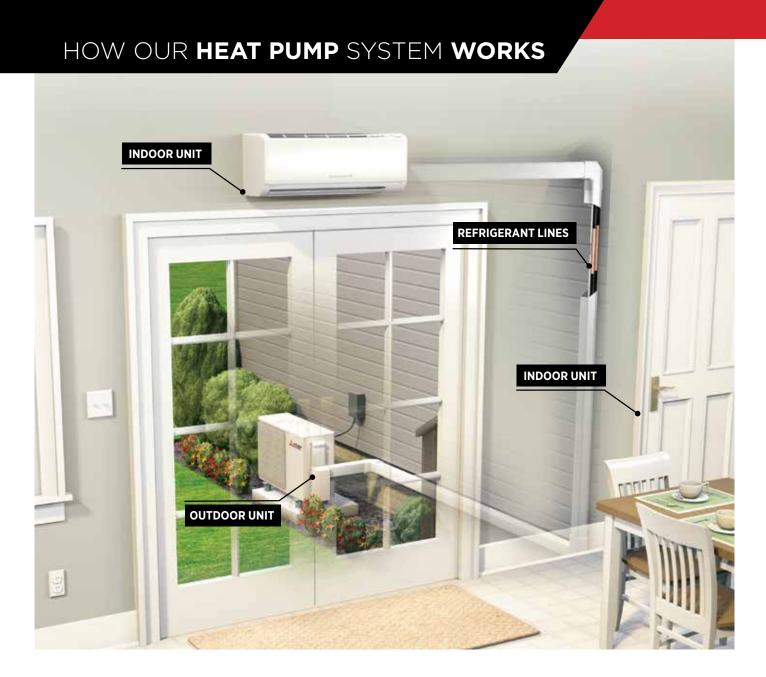
Mitsubishi Electric offers a superior alternative to traditional HVAC systems. Our ductless and ducted heating and cooling systems focus on both individual rooms and living spaces, along with central heating and cooling. Mitsubishi Electric systems are more energy-efficient, flexible, and easier to install — as proven by decades of successful use in North America, Europe, Asia, and across the globe. It's easy to understand why ductless (or zoned) systems are the fastest growing segment of the Canadian heating and air-conditioning market. Mitsubishi Electric products reduce energy costs and easily provide solutions for:



Hot and Cold Rooms Additions and Renovations Enclosed Patios Homes Without Space For Ductwork



Homes with Existing Ductwork Larger, Multi-zone Living Spaces **Entire Home**



Ductless and ducted heat pump systems direct heated or cooled refrigerant directly to an indoor unit through small pipes. Each living space has its own air-handling unit, and each unit has its own wireless electronic temperature controller. Here's how the system works in a single room application.

Indoor Unit

Uses refrigerant in the coil to heat or cool air and quietly delivers where you need it in the living room space.

Outdoor Unit

The INVERTER-driven compressor is the heart of the heat pump system. The compressor works by pumping the required amount of refrigerant throughout the system to achieve the set point temperature by constantly adjusting its speed and capacity as required.

Wireless Controller

Conveniently allows you to adjust temperature, fan speed, and more... at the touch of a button.



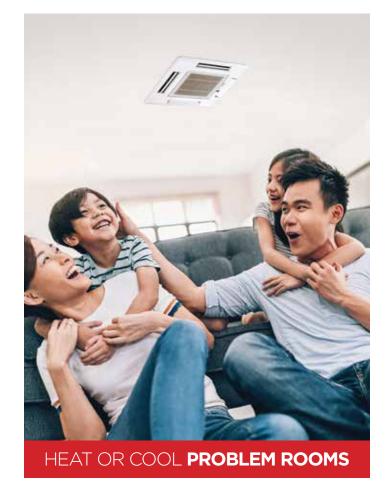
THE **PERFECT SOLUTION** TO YOUR **HEATING** AND **COOLING** PROBLEMS



HIGH **ENERGY COSTS**

Why pay to heat and cool your entire home when you only occupy a few rooms at a time? With Mitsubishi Electric's heating and cooling systems, you can actively condition the rooms you occupy while dialing back energy costs in the rooms you do not occupy. Plus, Mitsubishi Electric's INVERTER-driven compressors automatically adjust to changing conditions to deliver ideal comfort while using only the energy that is needed.

- NVERTER-driven heating performance is far more efficient and effective than traditional heat pumps
- Save up to \$3,400*
- Single and multi-zone systems available to fit any room or your entire home
- Options include a wide selection of ENERGY STAR® certified combinations



Many Canadian homes have a room that's too hot in the summer or too cold in the winter. It's a common problem with ducted forced air systems—one that can be solved quite simply with a Mitsubishi Electric system.

- Indoor control unit senses the temperature throughout the room and makes automatic adjustments
- Installation is as simple as mounting units, connecting the refrigerant lines and making a few electrical connections
- No new ductwork required, so installation is fast and doesn't require any messy renovation
- Options for single rooms, multiple rooms or your entire home

^{*}Based on NRCAN study 2022. Switching to electric heat pumps can save Canadian up to \$3,400. Conditions apply.



RENOVATIONS AND NEW HOMES

You don't have to install ductwork to make a living space comfortable. Mitsubishi Electric ductless solutions require only a 3" opening for two refrigerant lines, control wiring and electrical connections. Mitsubishi Electric ductless is the perfect solution for new additions, for renovated bedrooms and office spaces, for garage and basement workshops or studios. And it's a lifesaver for any home that can't accommodate ductwork.

- Outdoor units come in a wide variety of capacities, are compact and easy to install and camouflage
- Attractive enclosures are available to beautify and protect outside refrigerant and electric lines
- Indoor units can be installed anywhere in the room—on ceiling, wall, or floor

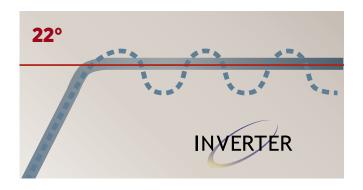


ALLERGENS AND ODOURS

A room isn't really comfortable unless the air you breathe is clean. That's why Mitsubishi Electric heating and cooling systems use a sophisticated multi-filtration system to reduce odours, allergens, viruses and bacteria from the air as it circulates within a room.

- Hybrid filter absorbs odour-causing gases
- The Blue Enzyme Anti-Allergen Filter on select models reduces germs, bacteria, Influenza and viruses and helps trap dust, pollen, mites and other particles that plague allergy sufferers
- With regular cleaning, the primary filter can last up to 10 years
- Filters are easy to clean and maintain you can do it in a matter of minutes

ADVANCED FEATURES FOR GREATER COMFORT, EFFICIENCY AND CONVENIENCE



ZUBA

Hyper-Heating For Cold Climates

Our Zuba Cold Climate heat pumps, featuring Hyper-Heat Inverter technology provides 100% heating capacity at -15°C and can heat your space efficiently when outside temperatures go down to -37°C*. Furthermore, our Hyper-Heat Sumo technology can operate at 100% down to -23°C, our most advanced model to date.

Put Your Comfort on Cruise Control

Thanks to our advanced INVERTER-driven compressor technology, you can achieve consistent temperatures throughout your space while saving energy during both the summer and winter months. The compressor speed is controlled to maximize efficiency, changing speeds according to the heating or cooling needs of your room(s). Like a car's cruise control, the system varies the compressor speed, which reduces power consumption for energy savings. This is different from conventional systems, which start and stop repetitively, wasting energy.



Wi-Fi Feature

Adjust the comfort settings of your home remotely through our cloud app on your smart device, allowing for control at your fingertips, anywhere.



Multiple Filters for Cleaner Healthier Air

A sophisticated multi-part filtration system reduces contaminants such as allergens, viruses and bacteria from the air. This combination of filters provides a healthier breathing environment for the home and is available on most indoor models.[†]



Quiet as a Whisper

Both the outdoor and indoor units operate quietly. The indoor units can operate as low as 19dB(A) — that's quieter than a human whisper.

^{*} GX and FX units only. Includes tolerance. Units can operate in heating mode down to -36.7°C (above claims have been rounded to nearest integer of -37°C) depending on conditions.

[†] For more details, speak to your local dealer.

PUT **COMFORT** IN **YOUR HANDS**

Operate your system using our wireless or optional wall-mounted controllers and interfaces.

To experience full remote access, download our cloud app, Kumo.*





THE **SMARTER** WAY TO **MANAGE** YOUR **HOME COMFORT**



Remote Access

Adjust the temperature, fan and dry mode from anywhere.



Scheduling

Automate temperature changes with daily/weekly programs.



Alerts and notifications

Receive push alerts for dirty filters errors, and temperature extremes.



Zone control

Manage individual rooms or entire properties.



Holds

Override scheduling temporarily or permanently.



Smart home integration

Works with Alexa and Google Home.

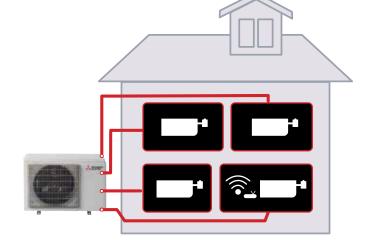
HOW IT WORKS

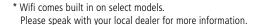
- Connect to 24 GHz Wi-Fi with internet
- Download KUMO Cloud app
- Create an account with a valid email
- 4 Add your system zones and begin control



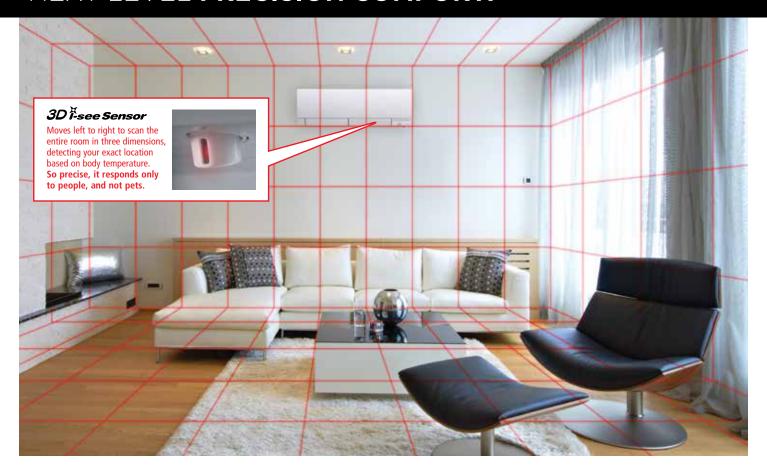


KUMOCloud.ca

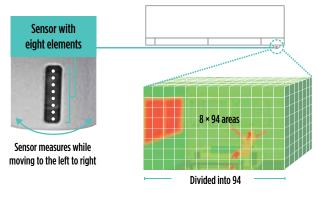




NEXT LEVEL **PRECISION COMFORT: 3D Fee Sensor**



A Mitsubishi Electric-exclusive innovation, the 3D i-see Sensor delivers precision comfort to where it matters most. An infrared ray sensor measures the temperature at distant positions. While moving to the left and right, eight vertically arranged sensor elements analyze the room temperature in three dimensions. This detailed analysis makes it possible to judge where people are in the room, thus allowing creation of features such as "Indirect airflow", which helps prevent air from blowing directly onto individuals, while "direct airflow" ensures air is delivered precisely to areas where people are present.

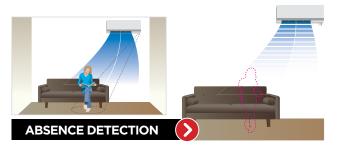




The indirect airflow setting can be used when the flow of air feels too strong or direct. For example, it can be used during cooling to avert airflow and prevent body temperature from becoming excessively cooled.



This setting can be used to directly target airflow at people for immediate comfort when coming indoors on a hot (cold) day.



The sensors detect whether there are people in the room. When no-one is in the room, the unit automatically switches to energy-saving mode.

The 3D i-see Sensor detects people's absence and the power consumption is automatically reduced by approximately 10% after 10 minutes and 20% after 60 minutes.

DUAL BARRIER COATING | MATERIAL

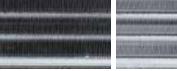




Dual Barrier Coating

The patented Mitsubishi Electric Dual Barrier Coating prevents dust and dirt from accumulating on the inner surface of the heat pump, keeping your heat pump clean year-round. Blended hydrophobic coating prevents hydrophilic dirt penetration and also prevents hydrophobic dirt from getting into the unit. As a result, the patented dual barrier coating on the inner surface continues to keep key internal components clean.

HEAT EXCHANGER







Dual Barrier Coating Used



No Dual Barrier Coating Used



Dual Barrier Coating Used





No Dual Barrier Coating Used



Dual Barrier Coating Used



HORIZONTAL VANE



No Dual Barrier Material Used



Dual Barrier Material Used



No Dual Barrier Material Used



Dual Barrier Material

The patented Dual Barrier Material performs the same anti-fouling effect as Dual Barrier Coating, and is kneaded into horizontal and vertical vane material which is generally challenging to apply coating to. Combined with Dual Barrier Coating, the whole air passage of the indoor unit is kept clean all year round.

The Dual Barrier Coating thus prevents dust and dirt from accumulating on the unit's horizontal and vertical vanes and from getting into the unit. As a result, the key components of the unit stay clean year-round.







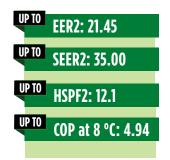


The FX Series features Mitsubishi Electric's most advanced Hyper Heat h2i technology, delivering year-round comfort in extreme climates with quiet, energy-efficient operation, 3D i-see Sensor control, and triple-action filtration.













KEY FEATURES:

3D i-see Sensor

Intelligently personalizes airflow to occupants, optimizing energy savings and delivering unmatched comfort.

Built-In Wi-Fi Connectivity

Adjust comfort settings from anywhere in the world.

Smart Dry

New and improved advanced dehumidification mode.

Whisper Quiet Operation

Indoor units as low as 20 dB (A) ensure minimal noise for maximum comfort.

Advanced Multilayer Air Filtration

Ensures optimal air quality and prolonged equipment lifecycle.

Dual Barriers

Indoor unit coatings simplify cleaning, ensuring efficiency with minimal maintenance.

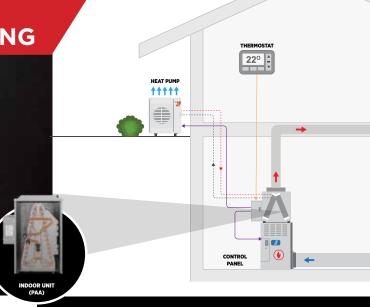
Base Pan Heater

Provides freeze protection and defrost drainage.

HYBRID HEATING AND COOLING

IT'S TIME FOR A HYBRID REVELATION.

You've probably heard of hybrid cars before, but what is hybrid heating? Put simply, it's a home comfort system that uses the electric power of a heat pump to heat and cool your home while switching to your existing furnace when it's more efficient.



FURNACES & HEAT PUMPS: WHAT ARE THE DIFFERENCES?

FURNACES



Heats

Provides heating only.



Lower Efficiency

Energy efficiency rate of up to 99%.‡



Burns Fuel

Creates heat by burning fossil fuels like gas and propane.



Increases GHG

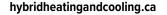
Furnaces running on fossil fuels like gas and propane produce carbon emissions which harms the environment.



Inconsistent Heat

Only cycles between on and off.





HEAT PUMPS



Heats and Cools

Provides both heating and cooling.



Higher Efficiency

Energy efficiency rate of up to 425%.††



Transfers Heat

In heating mode, extracts heat from outside and moves it inside. In cooling mode, the reverse occurs.



Produces No GHG

Runs on electricity instead of fossil fuels, producing zero carbon emissions.



Consistent Temperature

Adjusts to match heating needs.



** Furnace must comply with the ANSI Z21.47.CSA2.3 standard. Excludes Oil or Drum type furnaces. Do not install the PAA on any furnaces or applications where supply air temperature could exceed 93.3 °C / 200 °F, or where the furnace output capacity is greater than 300% of the rated PAA heating capacity. See Installation Manual for further information. * When installed and registered by a MEQ certified HVAC (Heating, Ventilation, and Air Conditioning) Contractor. Certain conditions, restrictions and/or limitations apply. See warranty terms and conditions for complete details. †All versions of models PUZ-AK24NLHZ, PUZ-AK30NLHZ, PUZ-AK42NLHZ, MXZ-2D20NLHZ, MXZ-3D24NLHZ, MXZ-3D30NLHZ. Includes tolerance. Units can operate down to -30°C, depending on conditions.

KEY FEATURES & BENEFITS

Compatible with any existing furnace**



Optimum Control Logic

Keeps you comfortable while using the least amount of energy.



Consistent Comfort

100% heating power at -15°C.



Multi-Zone

Compatible with multi-zone systems addressing hot or cold spots in the home.



Small size

Outdoor units measure from $11 \frac{1}{4}$ to only 13 inches deep.



Low noise

Whisper quiet operation as low as 49 dB(A) outdoors and 19dB(A) indoors.



Peace of Mind

Backed by our 10 year parts and compressor warranty.*



Range of Capacities

Available in 18,000 to 42,000 BTU capacities.



Standard or Hyper Heat (H2i™)

Available in standard or Cold Climate heat pump that operates down to -25°C.⁺

SINGLE AND MULTI ZONE OUTDOOR UNITS

An assortment of models provide a wide range of heating and cooling capacities from 9,000 to 60,000 Btu/h. Each specifically designed to power a single-indoor unit for single room applications — or up to 5 indoor units for multiple rooms. Talk to your authorized Mitsubishi Electric contractor about which combination will best fit your heating and cooling needs.

MULTI ZONE HEAT PUMPS





MXZ-2D20|3D24|3D30NLHZ







MXZ-2D20NL



MXZ-3D24|4D30|5D36|5D42NL

1:1 HEAT PUMPS

Pair with any one of six indoor units









SUZ-AA09|12|15|18NLHZ



SUZ-AK24|30|36|48NLHZ





SUZ-CA09|12|15NLH



SUZ-CA18|24|30|36NLH



SUZ-CK48|60NLH



FX | BUILT FOR THE EXTREME Cold Climate: MUZ-FX06|09|12|15|18|24NLHZ2





GX HIGH PERFORMANCE Cold Climate: MUZ-GX09|12|15|18|24NLHZ2 Standard: MUZ-GX09|12|15|18|24|30|36NLH2



HX | PRACTICAL COMFORT Standard: MUX-HX09|12|15|18|24NLH2



JX COMPACT POWER Standard: MUZ-JX09|12WLH

* FX and GX cold climate models only. Includes tolerance. Units can operate in heating mode down to -36.7°C (above claims have been rounded to nearest integer of -37°C) depending on conditions.



AIR CONDITIONER

GX | AIR CONDITIONER Standard: MUY-GX09|12|15|18|24|30|36NL

INDOOR UNITS ALLOW YOU TO CREATE INDIVIDUAL COMFORT ZONES

Control the temperature within any space using ductless models including wall-, floor-, and ceiling-mounted options. Ducted options are available for larger or smaller zone conditioning. You can customize your comfort while you save energy by heating or cooling only the spaces you use.



FX | GX | HX SERIES

Wall Mount | DUCTLESS

Slim, wall-mounted units provide individual room comfort control. Deluxe wall units are available with several energy saving features.



JX SERIES

115v Wall Mount | DUCTLESS

The JX Series is a 115v heat pump which may be connected to dedicated (15 or 20A) electrical circuits providing significant savings in installation costs.



MFZ SERIES

Floor Mount | DUCTLESS

Ideal for areas that are smaller or don't have as much wall space. This is applicable for single rooms/zones.



SEZ | PEAD SERIES

Ceiling Concealed | DUCTED

Provides comfort and efficiency while staying hidden in the ceiling or floor.



MLZ | SLZ SERIES

1-Way and 4-Way Ceiling Cassettes | DUCTLESS

The 1-Way combines ease of installation with a streamlined, edgeless design. It's low profile allows it to fit seemlessly into any room, enhancing it's environment while conserving energy. The 4-way airflow pattern allows for air distribution in larger rooms or open concept spaces.



PAA SERIES Hybrid Heating & Cooling | DUCTED

Integrates easily with your existing furnace to provide central heating and cooling. The system chooses the source of energy used to heat your home, switching between the heat pump and furnace to deliver the ultimate efficiency.



SVZ SERIES Multi-Position | DUCTED

Mitsubishi Electric also provides heating and cooling equipment for ducted applications. The multi-position ducted models are suited for whole home comfort and multi zone solutions.

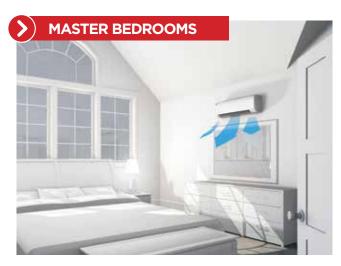
SINGLE ZONE APPLICATIONS

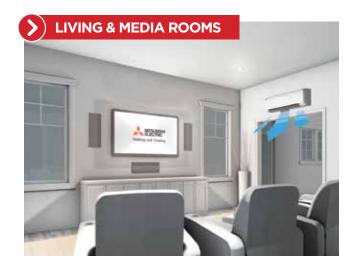
EXPERIENCE UNMATCHED COMFORT IN SINGLE ROOMS WITH PRECISE TEMPERATURE CONTROL THAT ELIMINATES HOT AND COLD SPOTS.







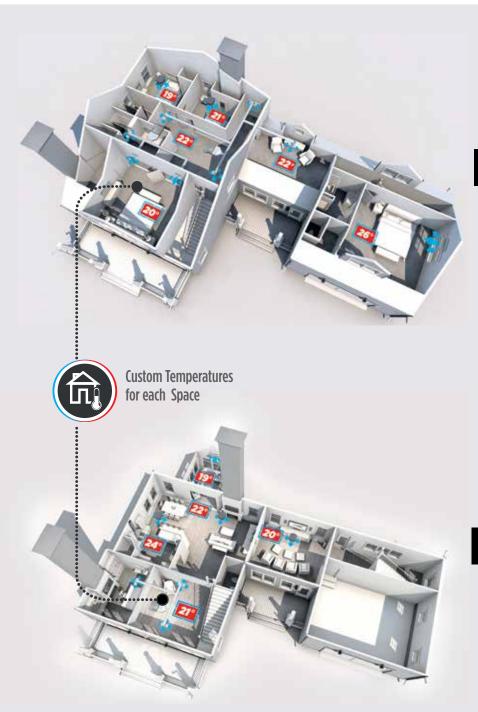






MULTI ZONE APPLICATIONS

MULTI ZONE UNITS ALLOW YOU
TO CREATE AN OASIS OF COMFORT THROUGHOUT
YOUR WHOLE HOUSE
IN THE ROOMS YOU USE MOST.



SECOND FLOOR

Each room (zone) operates independently with its own wireless or wired remote controller, so people in different rooms can choose the temperature that makes them most comfortable.

FIRST FLOOR

WHY MITSUBISHI ELECTRIC?

Mitsubishi Electric is a world leader in ductless and ducted heat pump heating and cooling technology for both residential and commercial installations.

So, with Mitsubishi Electric, you can be sure that you're getting:



Most reliable and efficient technology, including the most advanced, INVERTER-driven heat pump systems in the world.



Mitsubishi Electric Quality Contractors: a nationwide network of independent local HVAC professionals who will provide skilled installation and service.



One of the best warranties in the business: 10 years on parts and 10 years on the compressor when installed and registered by a Mitsubishi Electric Authorized HVAC Installer. Certain conditions, restrictions and/or limitations apply. See website for warranty information.



Powered by R-454B, an A2L refrigerant, Mitsubishi Electric's new lineup of heating and cooling solutions have a low Global Warming Potential (GWP) of 466 - 78% lower than R-410A.

In addition to advancements in sustainability, our new products are more efficient than ever, refreshed with new features, delivering powerful performance, while maintaining the same reliability and quality Canada has come to love and trust since 1987.















Certificate Number 79222 Certificate Number 78649

Mitsubishi Electric Consumer Products has acquired ISO 9001 certification under Series 9000 of the International Standard Organization (ISO). The plant has also acquired environmental management system standard ISO 14001 certification.



To solve various factors that lead to environment issues, the Mitsubishi Electric Group shall unite the wishes of each and every person, and strive to create new value for a sustainable future.

MitsubishiComfort.ca

MEM-202527-E 2025 Mitsubishi Electric Sales Canada Inc. All rights reserved. Mitsubishi Electric reserves the right to modify the design of its products, their characteristics and the information contained in this literature. Specifications are subject to change without notice. Mitsubishi Electric, and the three-diamond logo are registered trademarks of Mitsubishi Electric Corporation. Used with permission. H2i® is a trademark of Mitsubishi Electric Sales Canada Inc. For updated product information, please visit www.mitsubishicomfort.ca.