

A **NEW LEVEL**  
OF HOME **COMFORT.**

**RELIABILITY** CANADA HAS  
**COUNTED** ON SINCE **1987.**

CUSTOMIZE  
**YOUR**  
**COMFORT**





## THE **FUTURE** OF HOME COMFORT

Mitsubishi Electric offers a superior alternative to traditional HVAC systems. Our ductless and ducted heating and cooling systems focus on both individual rooms and living spaces, along with central heating and cooling. Mitsubishi Electric systems are more energy-efficient, flexible, and easier to install — as proven by decades of successful use in North America, Europe, Asia, and across the globe. It's easy to understand why ductless (or zoned) systems are the fastest growing segment of the Canadian heating and air-conditioning market. Mitsubishi Electric products reduce energy costs and easily provide solutions for:



**Hot and Cold Rooms**  
**Additions and Renovations**  
**Enclosed Patios**  
**Homes Without Space For Ductwork**



**Homes with Existing Ductwork**  
**Larger, Multi-zone Living Spaces**  
**Entire Home**

# HOW OUR **HEAT PUMP** SYSTEM **WORKS**



Ductless and ducted heat pump systems direct heated or cooled refrigerant directly to an indoor unit through small pipes. Each living space has its own air-handling unit, and each unit has its own wireless electronic temperature controller. Here's how the system works in a single room application.

## **Indoor Unit**

Uses refrigerant in the coil to heat or cool air and quietly delivers where you need it in the living room space.

## **Outdoor Unit**

The INVERTER-driven compressor is the heart of the heat pump system. The compressor works by pumping the required amount of refrigerant throughout the system to achieve the set point temperature by constantly adjusting its speed and capacity as required.

## **Wireless Controller**

Conveniently allows you to adjust temperature, fan speed, and more... at the touch of a button.





# THE PERFECT SOLUTION TO YOUR HEATING AND COOLING PROBLEMS



## HIGH ENERGY COSTS

Why pay to heat and cool your entire home when you only occupy a few rooms at a time? With Mitsubishi Electric's heating and cooling systems, you can actively condition the rooms you occupy while dialing back energy costs in the rooms you do not occupy. Plus, Mitsubishi Electric's INVERTER-driven compressors automatically adjust to changing conditions to deliver ideal comfort while using only the energy that is needed.

- INVERTER-driven heating performance is far more efficient and effective than traditional heat pumps
- Save up to \$3,400\*
- Single and multi-zone systems available to fit any room or your entire home
- Options include a wide selection of ENERGY STAR® certified combinations



## HEAT OR COOL PROBLEM ROOMS

Many Canadian homes have a room that's too hot in the summer or too cold in the winter. It's a common problem with ducted forced air systems—one that can be solved quite simply with a Mitsubishi Electric system.

- Indoor control unit senses the temperature throughout the room and makes automatic adjustments
- Installation is as simple as mounting units, connecting the refrigerant lines and making a few electrical connections
- No new ductwork required, so installation is fast and doesn't require any messy renovation
- Options for single rooms, multiple rooms or your entire home

\*Based on NRCAN study 2022. Switching to electric heat pumps can save Canadian up to \$3,400. Conditions apply.



## RENOVATIONS AND NEW HOMES

You don't have to install ductwork to make a living space comfortable. Mitsubishi Electric ductless solutions require only a 3" opening for two refrigerant lines, control wiring and electrical connections. Mitsubishi Electric ductless is the perfect solution for new additions, for renovated bedrooms and office spaces, for garage and basement workshops or studios. And it's a lifesaver for any home that can't accommodate ductwork.

- Outdoor units come in a wide variety of capacities, are compact and easy to install and camouflage
- Attractive enclosures are available to beautify and protect outside refrigerant and electric lines
- Indoor units can be installed anywhere in the room—on ceiling, wall, or floor

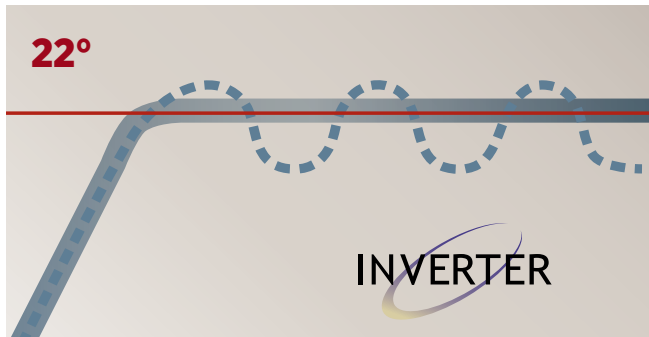


## ALLERGENS AND ODOURS

A room isn't really comfortable unless the air you breathe is clean. That's why Mitsubishi Electric heating and cooling systems use a sophisticated multi-filtration system to reduce odours, allergens, viruses and bacteria from the air as it circulates within a room.

- Hybrid filter absorbs odour-causing gases
- The Blue Enzyme Anti-Allergen Filter on select models reduces germs, bacteria, Influenza and viruses and helps trap dust, pollen, mites and other particles that plague allergy sufferers
- With regular cleaning, the primary filter can last up to 10 years
- Filters are easy to clean and maintain—you can do it in a matter of minutes

# ADVANCED FEATURES FOR GREATER **COMFORT**, EFFICIENCY AND **CONVENIENCE**



## Put Your Comfort on Cruise Control

Thanks to our advanced INVERTER-driven compressor technology, you can achieve consistent temperatures throughout your space while saving energy during both the summer and winter months. The compressor speed is controlled to maximize efficiency, changing speeds according to the heating or cooling needs of your room(s). Like a car's cruise control, the system varies the compressor speed, which reduces power consumption for energy savings. This is different from conventional systems, which start and stop repetitively, wasting energy.



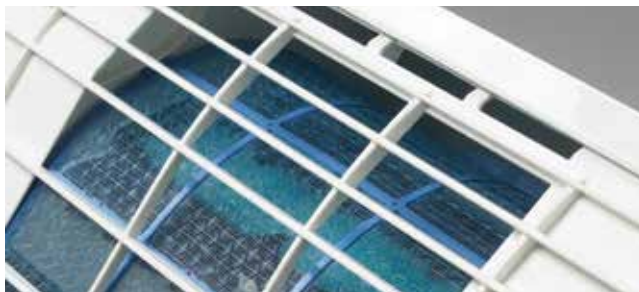
## Hyper-Heating For Cold Climates

Our Zuba Cold Climate heat pumps, featuring Hyper-Heat Inverter technology provides 100% heating capacity at  $-15^{\circ}\text{C}$  and can heat your space efficiently when outside temperatures go down to  $-37^{\circ}\text{C}^*$ . Furthermore, our Hyper-Heat Sumo technology can operate at 100% down to  $-23^{\circ}\text{C}$ , our most advanced model to date.



## Wi-Fi Feature

Adjust the comfort settings of your home remotely through our cloud app on your smart device, allowing for control at your fingertips, anywhere.



## Multiple Filters for Cleaner Healthier Air

A sophisticated multi-part filtration system reduces contaminants such as allergens, viruses and bacteria from the air. This combination of filters provides a healthier breathing environment for the home and is available on most indoor models.<sup>†</sup>



## Quiet as a Whisper

Both the outdoor and indoor units operate quietly. The indoor units can operate as low as 19dB(A) – that's quieter than a human whisper.

<sup>\*</sup> GX and FX units only. Includes tolerance. Units can operate in heating mode down to  $-36.7^{\circ}\text{C}$  (above claims have been rounded to nearest integer of  $-37^{\circ}\text{C}$ ) depending on conditions.

<sup>†</sup> For more details, speak to your local dealer.



# PUT COMFORT IN YOUR HANDS

Operate your system using our wireless or optional wall-mounted controllers and interfaces.  
To experience full remote access, download our cloud app, Kumo.\*



## THE SMARTER WAY TO MANAGE YOUR HOME COMFORT



### Remote Access

Adjust the temperature, fan and dry mode from anywhere.



### Zone control

Manage individual rooms or entire properties.



### Scheduling

Automate temperature changes with daily/weekly programs.



### Holds

Override scheduling temporarily or permanently.



### Alerts and notifications

Receive push alerts for dirty filters errors, and temperature extremes.



### Smart home integration

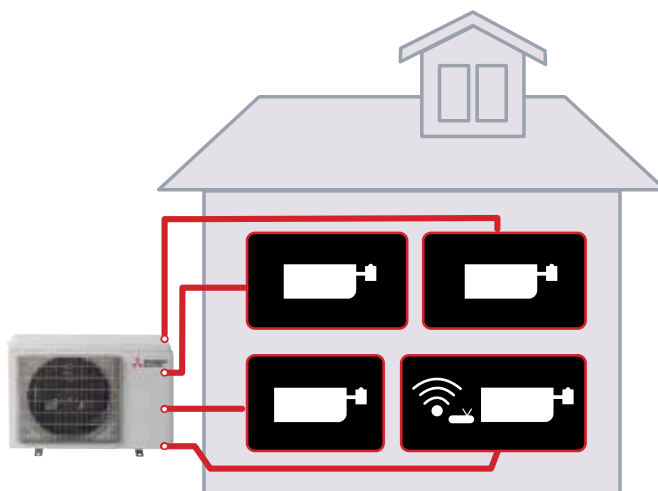
Works with Alexa and Google Home.

## HOW IT WORKS

- 1 Connect to 2.4 GHz Wi-Fi with internet
- 2 Download KUMO Cloud app
- 3 Create an account with a valid email
- 4 Add your system zones and begin control

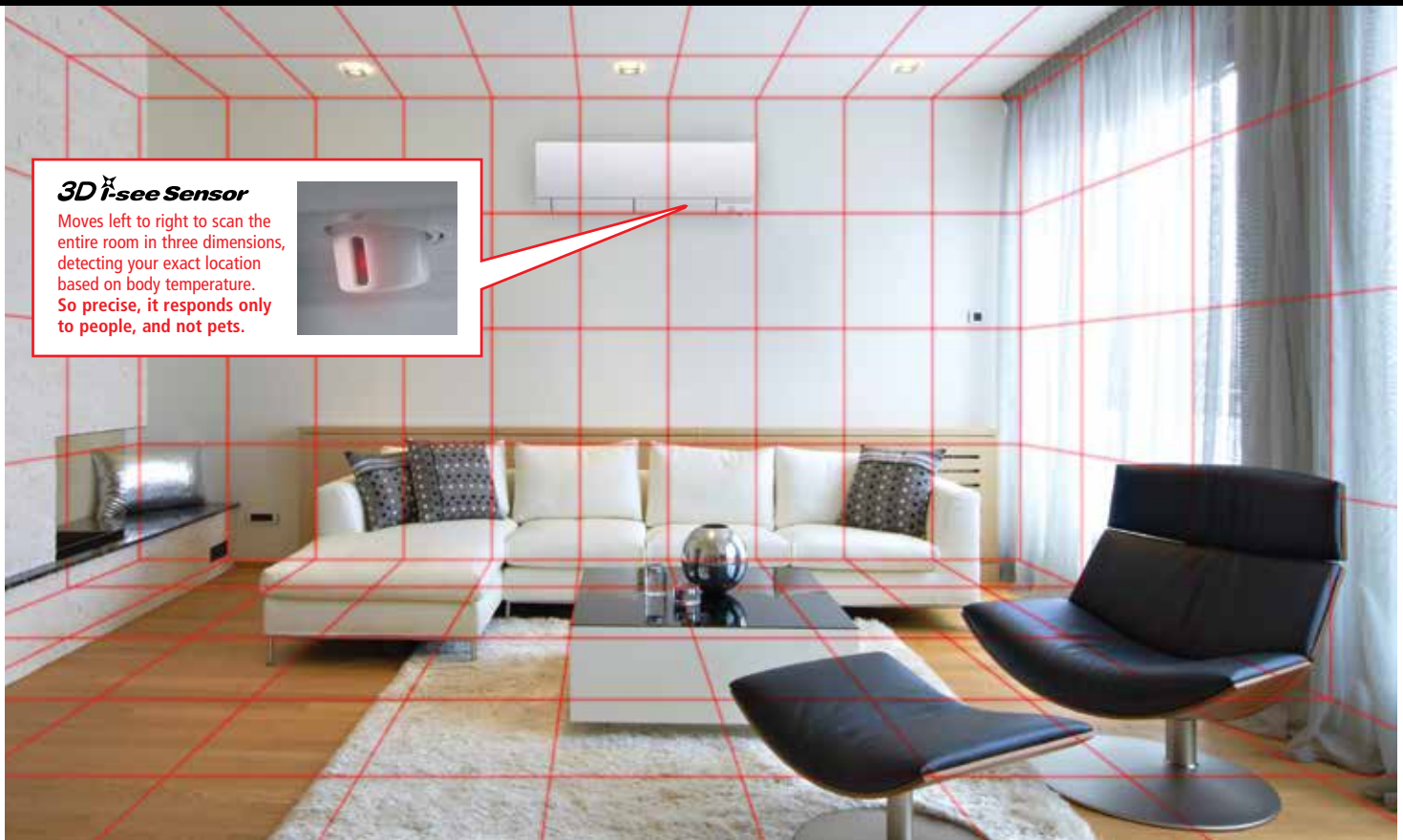


KUMOCLOUD.ca

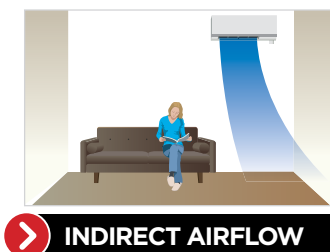
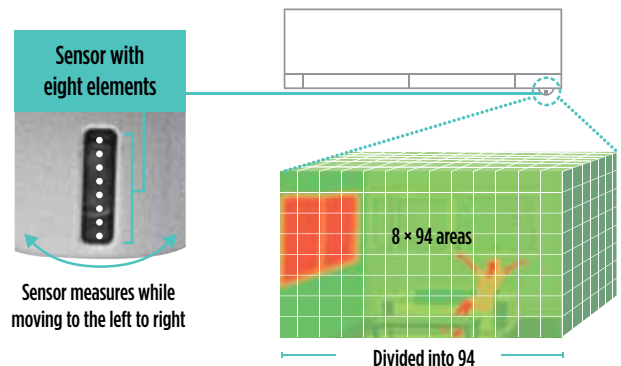


\* Wifi comes built in on select models.  
Please speak with your local dealer for more information.

# NEXT LEVEL PRECISION COMFORT: *3D i-see Sensor*



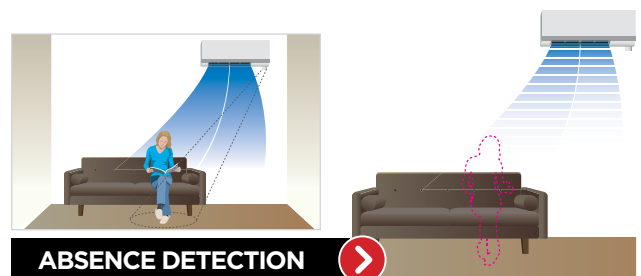
A Mitsubishi Electric-exclusive innovation, the 3D i-see Sensor delivers precision comfort to where it matters most. An infrared ray sensor measures the temperature at distant positions. While moving to the left and right, eight vertically arranged sensor elements analyze the room temperature in three dimensions. This detailed analysis makes it possible to judge where people are in the room, thus allowing creation of features such as "Indirect airflow", which helps prevent air from blowing directly onto individuals, while "direct airflow" ensures air is delivered precisely to areas where people are present.



The indirect airflow setting can be used when the flow of air feels too strong or direct. For example, it can be used during cooling to avert airflow and prevent body temperature from becoming excessively cooled.



This setting can be used to directly target airflow at people for immediate comfort when coming indoors on a hot (cold) day.



The sensors detect whether there are people in the room. When no-one is in the room, the unit automatically switches to energy-saving mode.

The 3D i-see Sensor detects people's absence and the power consumption is automatically reduced by approximately 10% after 10 minutes and 20% after 60 minutes.



# DUAL BARRIER COATING | MATERIAL



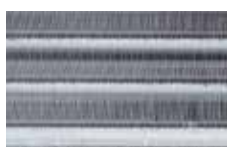
## Dual Barrier Coating

The patented Mitsubishi Electric Dual Barrier Coating prevents dust and dirt from accumulating on the inner surface of the heat pump, keeping your heat pump clean year-round. Blended hydrophobic coating prevents hydrophilic dirt penetration and also prevents hydrophobic dirt from getting into the unit. As a result, the patented dual barrier coating on the inner surface continues to keep key internal components clean.

### HEAT EXCHANGER



No Dual Barrier Coating Used



➤ Dual Barrier Coating Used

### FAN



No Dual Barrier Coating Used



➤ Dual Barrier Coating Used

### AIR DUCT



No Dual Barrier Coating Used



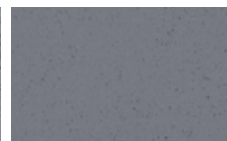
➤ Dual Barrier Coating Used



### HORIZONTAL VANE



No Dual Barrier Material Used



➤ Dual Barrier Material Used

### VERTICAL VANE



No Dual Barrier Material Used



➤ Dual Barrier Material Used



## Dual Barrier Material

The patented Dual Barrier Material performs the same anti-fouling effect as Dual Barrier Coating, and is kneaded into horizontal and vertical vane material which is generally challenging to apply coating to. Combined with Dual Barrier Coating, the whole air passage of the indoor unit is kept clean all year round.

The Dual Barrier Coating thus prevents dust and dirt from accumulating on the unit's horizontal and vertical vanes and from getting into the unit. As a result, the key components of the unit stay clean year-round.

ZUBA SINGLE

## A NEW **STANDARD** FOR HEATING IN THE **EXTREME**

# FX

COLD CLIMATE  
**HEAT  
PUMPS**

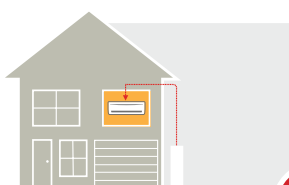


INDUSTRY-LEADING  
HYPER HEAT TECHNOLOGY

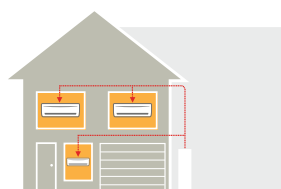


Wide Capacity Range: **6,000 – 24,000 Btu/h** ✓

The FX Series features Mitsubishi Electric's most advanced Hyper Heat h2i technology, delivering year-round comfort in extreme climates with quiet, energy-efficient operation, 3D i-see Sensor control, and triple-action filtration.



**SINGLE ZONE**



**MULTI ZONE**

### KEY FEATURES:

#### **3D i-see Sensor**

Intelligently personalizes airflow to occupants, optimizing energy savings and delivering unmatched comfort.

#### **Built-In Wi-Fi Connectivity**

Adjust comfort settings from anywhere in the world.

#### **Smart Dry**

New and improved advanced dehumidification mode.

#### **Whisper Quiet Operation**

Indoor units as low as 20 dB (A) ensure minimal noise for maximum comfort.

#### **Advanced Multilayer Air Filtration**

Ensures optimal air quality and prolonged equipment lifecycle.

#### **Dual Barriers**

Indoor unit coatings simplify cleaning, ensuring efficiency with minimal maintenance.

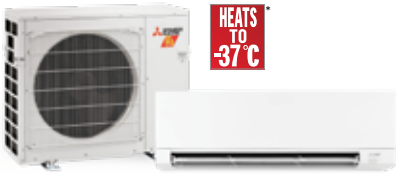
#### **Base Pan Heater**

Provides freeze protection and defrost drainage.

## ZUBA SINGLE



MUZ-FX/MSZ-FX



MUZ-GX/MSZ-GX



SUZ

Pair with any of these indoor units

MFZ, SLZ, MLZ, SEZ | PEAD



**SCAN the QR Code**

To access full product details and specifications

Perfectly suited for older homes with no space for ductwork, Zuba Single, with **Cold Climate Hyper-Heat™** technology, offers individual comfort and control for rooms that run too hot or too cold like enclosed patios, basements, bedrooms over the garage or any room that seems to never reach the right temperature.

*Depending on your geographical location and use, an auxiliary heat source may be required.*

## Key features

- Exceptional heating performance down to  $-37^{\circ}\text{C}^*$
- Patented H2i technology
- 3D i-see Sensor
- 10-year† warranty on parts and compressor
- Patented Dual Barrier Coating
- Advanced Multi-Stage Filtration
- Econo Cool energy saving feature
- Includes a Base Pan Heater
- Blue Fin coating for protection against corrosion in coastal areas

UP TO	35 SEER2
UP TO	21.45 EER2
UP TO	12.1 HSPF2(V)
UP TO	4.94 COP

*Features on this page are available on various models. Consult with your local installer or refer to individual product information for a complete list of features.*

**10 YEAR<sup>+</sup>**  
PARTS & COMPRESSOR  
WARRANTY



**Most Efficient 2025**  
ENERGY STAR  
[www.energystar.gov](http://www.energystar.gov)



\*Typical outdoor units will operate to the manufacturer's pre-programmed cut-out (outdoor ambient) temperature which ranges from  $-36.7^{\circ}\text{C}$  (above claims have been rounded to nearest integer of  $-37^{\circ}\text{C}$ ) to  $-10^{\circ}\text{C}$ . Product will resume operation at pre-programmed outdoor ambient cut-in temperature which ranges from  $-30^{\circ}\text{C}$  to  $-10^{\circ}\text{C}$ . (See product documentation for details.)

†When installed and registered by a MEQ certified HVAC (Heating, Ventilation, and Air Conditioning) Installer. Certain conditions, restrictions and/or limitations apply. See warranty terms and conditions for complete details.



# SINGLE AND MULTI ZONE OUTDOOR UNITS

An assortment of models provide a wide range of heating and cooling capacities from 9,000 to 60,000 Btu/h. Each specifically designed to power a single-indoor unit for single room applications—or up to 5 indoor units for multiple rooms. Talk to your authorized Mitsubishi Electric contractor about which combination will best fit your heating and cooling needs.

## MULTI ZONE HEAT PUMPS

### COLD CLIMATE



MXZ-2D20|3D24|3D30NLHZ

**ZUBA MULTI**

### STANDARD



MXZ-2D20NL



MXZ-3D24|4D30|5D36|5D42NL

## 1:1 HEAT PUMPS



**HEATS TO  
-37°C**

### FX | BUILT FOR THE EXTREME

Cold Climate: MUZ-FX06|09|12|15|18|24NLHZ2



100% HEATING CAPACITY  
DOWN TO -23 °C



**HEATS TO  
-37°C**

### GX | HIGH PERFORMANCE

Cold Climate: MUZ-GX09|12|15|18|24NLHZ2  
Standard: MUZ-GX09|12|15|18|24|30|36NLHZ



### HX | PRACTICAL COMFORT

Standard: MUX-HX09|12|15|18|24NLHZ



### JX | COMPACT POWER

Standard: MUZ-JX09|12WLH

## SUZ Unit

### COLD CLIMATE



SUZ-AA09|12|15|18NLHZ



SUZ-AK24|30|36|48NLHZ

### STANDARD



SUZ-CA09|12|15NLH



SUZ-CA18|24|30|36NLH



SUZ-CK48|60NLH

\* FX and GX cold climate models only. Includes tolerance. Units can operate in heating mode down to -36.7°C (above claims have been rounded to nearest integer of -37°C) depending on conditions.

## AIR CONDITIONER



### GX | AIR CONDITIONER

Standard: MUZ-GX09|12|15|18|24|30|36NL

# INDOOR UNITS LET YOU CONTROL COMFORT IN **INDIVIDUAL** ROOMS, **MULTIPLE** SPACES, OR YOUR **ENTIRE** HOME.

Control the temperature within any space using ductless models including wall-, floor-, and ceiling-mounted options. Ducted options are available for larger or smaller zone conditioning. You can customize your comfort while you save energy by heating or cooling only the spaces you use.



## FX SERIES

**Wall Mount** | DUCTLESS

Slim, wall-mounted units provide individual room comfort control. Deluxe wall units are available with several energy saving features.



## JX SERIES

**115v Wall Mount** | DUCTLESS

The JX Series is a 115v heat pump which may be connected to dedicated (15 or 20A) electrical circuits providing significant savings in installation costs.



## MFZ SERIES

**Floor Mount** | DUCTLESS

Ideal for areas that are smaller or don't have as much wall space. This is applicable for single rooms/zones.



## SEZ SERIES

**Ceiling Concealed** | DUCTED

Provides comfort and efficiency while staying hidden in the ceiling or floor.



## MLZ SERIES

**1-Way Ceiling Cassettes** | DUCTLESS

The 1-Way combines ease of installation with a streamlined, edgeless design. It's low profile allows it to fit seamlessly into any room, enhancing its environment while conserving energy.



## SLZ SERIES

**4-Way Ceiling Cassettes** | DUCTLESS

The 4-way airflow pattern allows for air distribution in larger rooms or open concept spaces.



SVZ-36  
**SVZ SERIES**



PVA-42  
**PVA SERIES**



**Multi-Position** | DUCTED

Mitsubishi Electric also provides heating and cooling equipment for ducted applications. The multi-position ducted models are suited for whole home comfort and multi zone solutions.

# SINGLE ZONE APPLICATIONS

**EXPERIENCE UNMATCHED COMFORT IN SINGLE ROOMS WITH PRECISE TEMPERATURE CONTROL THAT ELIMINATES HOT AND COLD SPOTS.**

> **HOT OR COLD ROOMS**



> **SUNROOMS**



> **KITCHENS**



> **MASTER BEDROOMS**



> **LIVING & MEDIA ROOMS**



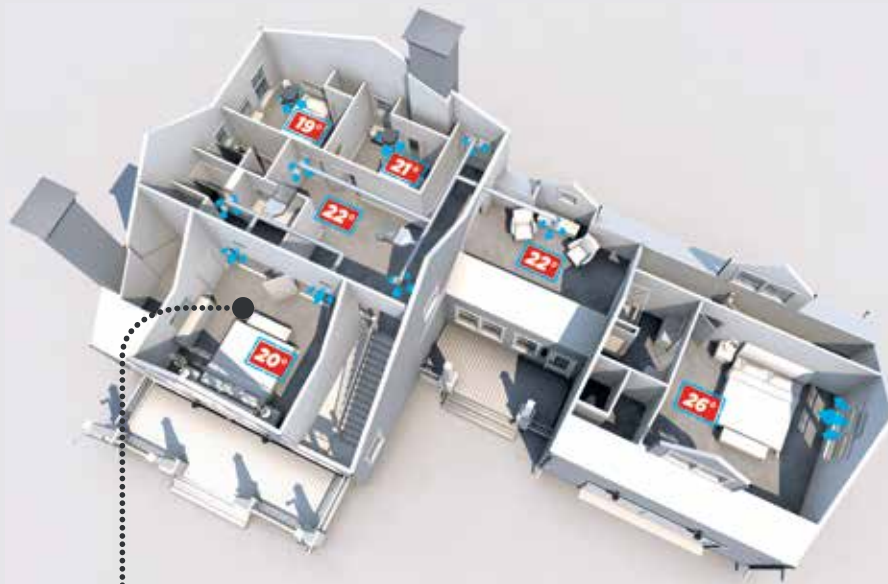
> **GUEST ROOMS**





## MULTI ZONE APPLICATIONS

MULTI ZONE UNITS **ALLOW YOU**  
TO CREATE AN **OASIS OF COMFORT** THROUGHOUT  
**YOUR WHOLE HOUSE**  
IN THE **ROOMS YOU USE MOST.**



### SECOND FLOOR

Each room (zone) operates independently with its own wireless or wired remote controller, so people in different rooms can choose the temperature that makes them most comfortable.



Custom Temperatures  
for each Space



### FIRST FLOOR

# WHY MITSUBISHI ELECTRIC?

Mitsubishi Electric is a world leader in ductless and ducted heat pump heating and cooling technology for both residential and commercial installations.

**So, with Mitsubishi Electric, you can be sure that you're getting:**

- ✓ **Most reliable and efficient technology**, including the most advanced, INVERTER-driven heat pump systems in the world.
- ✓ **Mitsubishi Electric Quality Contractors**: a nationwide network of independent local HVAC professionals who will provide skilled installation and service.
- ✓ **One of the best warranties in the business**: 10 years on parts and 10 years on the compressor when installed and registered by a Mitsubishi Electric Authorized HVAC Installer. Certain conditions, restrictions and/or limitations apply. See website for warranty information.



Powered by R-454B, an A2L refrigerant, Mitsubishi Electric's new lineup of heating and cooling solutions have a low Global Warming Potential (GWP) of 466 – 78% lower than R-410A.

In addition to advancements in sustainability, our new products are more efficient than ever, refreshed with new features, delivering powerful performance, while maintaining the same reliability and quality Canada has come to love and trust since 1987.



★ ENERGY STAR is a registered trademark of the U.S. Environmental Protection Agency



Certificate Number 79222    Certificate Number 78649

Mitsubishi Electric Consumer Products has acquired ISO 9001 certification under Series 9000 of the International Standard Organization (ISO). The plant has also acquired environmental management system standard ISO 14001 certification.



To solve various factors that lead to environment issues, the Mitsubishi Electric Group shall unite the wishes of each and every person, and strive to create new value for a sustainable future.

**MitsubishiComfort.ca**

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