

Director, IT & Digital Transformation



Job Code
DINFOTECH

Job Description Title
Director, IT & Digital Transformation

Job Details

Location: Ontario
Job Type: Full Time

Position Summary

Position Vacant: Yes – New Role
AI Being Used to Recruit: No
Salary Range: \$150K - \$200K

The Director, IT & Digital Transformation leads MESCA's information technology function and is accountable for delivering secure, reliable, scalable, and cost-effective IT services that enable operational excellence and sustainable business growth.

Reporting to the President & CEO, this role is a member of MESCA's Executive Leadership Team and serves as the enterprise driver of the company's digital transformation agenda, including ERP modernization and platform shifts, improved inventory management and data integration, and cross-functional digitization across customer and CRM capabilities, supply chain, finance, and digitally enabled products and services.

The role establishes and maintains robust IT and data governance, oversees cybersecurity and digital platforms, leads IT professionals, manages technology budgets and business cases, collaborates with Mitsubishi Electric group companies to align standards and initiatives, and appropriately leverages emerging technologies, including artificial intelligence, to improve efficiency, scalability, and business performance.

Key Responsibilities

- Lead MESCA's information technology function, ensuring secure, reliable, scalable, and cost-effective IT services that support operational excellence and sustainable business growth.
- Serve as a member of MESCA's Executive Leadership Team, reporting to the President & CEO, and contribute to enterprise-wide strategy, prioritization, and decision-making.

- Drive the company’s digital transformation agenda, including ERP modernization and platform shifts, improved financial and operational reporting, enterprise data integration, and process optimization across core business functions.
- Partner closely with business leaders and cross-functional stakeholder groups to identify digitization opportunities, align priorities, and ensure technology solutions are effectively adopted and deliver measurable business value.
- Establish and oversee robust IT and data governance frameworks, including cybersecurity, data management principles, governance of corporate websites and digital platforms, technology standards, policies, and compliance with parent-company guidelines.
- Lead enterprise-level project and program management for IT and digital initiatives, ensuring disciplined planning, clear business requirements, strong stakeholder engagement, risk management, change management, and post-implementation value realization.
- Develop and manage IT and digital transformation budgets, investment plans, and vendor relationships, including the preparation of business cases and financial justifications aligned with strategic and growth objectives.
- Evaluate and appropriately leverage emerging technologies, including artificial intelligence, to enhance efficiency, insight, scalability, and growth-oriented innovation.
- Lead, develop, and retain a high-performing team of IT professionals, and collaborate with Mitsubishi Electric group companies to align technology standards, initiatives, and best practices.

Qualifications

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- Bachelor’s degree in Computer Science, Information Systems, or a related field; advanced degree or certifications an asset.
- 8+ years of progressive IT experience, including senior management or director-level leadership, preferably in a manufacturing or distribution environment.
- Proven experience leading ERP transformation initiatives, including migration from Sage X3 to SAP S/4 HANA, with strong understanding of finance, supply chain, and inventory processes.
- Experience with CRM platforms, with Salesforce experience preferred.
- Strong project and program management capabilities, including leading complex, cross-functional initiatives and change management.
- Demonstrated expertise in IT and data governance, cybersecurity oversight, and operating within corporate or multinational standards.
- Experience developing and managing IT budgets and business cases aligned with operational excellence and business growth.
- Proven ability to lead and develop IT professionals and collaborate effectively with executive stakeholders, vendors, and Mitsubishi Electric group companies.
- Strong communication skills in English and solid general business and technology literacy.

Education Requirements

Min/Preferred	Education Level	Description
Minimum	4 Year / Bachelors Degree	

Years Of Experience

Minimum Years of Experience

Maximum Years of Experience

Comments

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Accommodations will be available upon request for persons with disabilities.