



## **Taking Charge: Meaningfully Engaging and Doing Well by Community Support Workers**

### **A Three- Part Seminar Series by Judith McGill**

**Laying a Strong Foundation for Engaging Workers:** Community Support Workers are critical to helping some of the “good things” happen in people’s lives. Before starting the interview process, it is important to consider as a family what you are trying to accomplish and what is needed at this time to help you define the essential roles the Community Support Worker can play.

- What are the person’s needs and interests?
- Creating a profile to find the right match
- Clarifying a Community Support Worker’s role
- What qualities you are looking for in a Candidate
- Evaluating your recruitment strategies

**The Art of Interviewing:** The interview process can help you to screen for both suitable and/or unsuitable candidates. It can be designed to assist you to learn a lot about the candidate during the interview process before making a commitment to engage them. In this hands-on workshop you will learn about interviewing dynamics, discover many tips and practice conversational interviewing techniques.

- How do I interview?
- Who do I interview?
- What questions do I ask?
- How do I know if I have ‘good match’?

**Supporting and Keeping Community Support Workers:** It is essential that you find someone to engage who is a good fit for your son or daughter and your family. However, engaging a worker well is never enough. It is critically important to consider what it takes to effectively orient and train a new Community Support Worker in order to retain them once they have started work. This workshop will focus on what it takes to build a mutually satisfying and productive relationship with Support Workers over time.

**For more info contact Judith at [jlmcgill@rogers.com](mailto:jlmcgill@rogers.com) or 416 997-3311**

### **Draft Book: Taking Charge: Meaningfully Engaging and Doing Well by Community Support Workers**



**About the Author:** Judith McGill has had extensive experience in helping people and their families contract with and/or hire and retain the services of Community Support Workers over the past 27 years.

Judith McGill is a powerful adult educator and social innovator. She has been writing and speaking about leisure identities and community building for over thirty years. Her provocative style and inspirational ideas have transformed the lives of many of the people that she has come into contact with. Judith is the Executive Director of Families for a Secure Future, an Independent Facilitation