

RCDSO
ANNUAL
REPORT
2019



Royal College of
Dental Surgeons of Ontario

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The Royal College of Dental Surgeons of Ontario (RCDSO) is the regulatory body for more than 10,000 dentists in Ontario. Established in 1868, the RCDSO acts in the public interest, with a "patients first" focus, to ensure high standards of practice, education and conduct are met by every dentist. The College's Quality Assurance program promotes the continuing competence of Ontario dentists throughout their careers so that they continue to provide safe, effective, appropriate and ethical dental care to their patients.

The RCDSO has led the way in issues such as transparency and access to information, addressing sexual abuse of patients, privacy, creation of a Canada-wide standard on mercury waste, access to dental care in the long-term care sector, labour mobility, guidelines for sedation and anesthesia, incorporation for health-care professionals, dental CT scanners, electronic recordkeeping, chronic pain management, fluoridation, and wellness programs for the profession.

Another year of positive change and transformation



2019 marked another year of change at the RCDSO. The addition of an Assistant Registrar to the senior leadership team helped strengthen our policy development work and gave us new opportunities to reinforce the College's position as a leader in health regulation.

One important result was the completion of a three-year [Strategic Plan](#). The plan outlines our priorities for the near future and emphasises the values that guide all our work. We are committed to being Accountable, Transparent, Collaborative, Inclusive and Innovative.

The Plan was approved by Council in November 2019 after thoughtful involvement from the College's staff and Council, thorough jurisdictional research for industry best practices, and consultation with both the public and the profession. We are working toward building stronger connections across the organization, with our stakeholders and community partners, and continuing to build a proactive, measured approach to fulfilling our mandated responsibilities and operational planning.

Our areas for focus include:

- Using risk-based and Continuous Quality Improvement (CQI) approaches to regulation;
- Supporting staff in doing their best work;
- Identifying and responding to potential opportunities and disruptors emerging in the external environment.

Other important work for the College in 2019 included hosting a symposium on Access to Care, starting work on a series of new policies, including Teledentistry, and continuing our data analysis of opioid prescribing patterns by dentists.

I remain grateful for all the support given to me in my first year as President by Council, non-Council committee members and staff. The RCDSO's strong team was critically important in 2019 in ensuring we met our mandate to protect the public by putting patients first.

A handwritten signature in blue ink, appearing to read 'Flavio Turchet', written in a cursive style.

Dr. Flavio Turchet
President
Royal College of Dental Surgeons of Ontario

Inquiries, Complaints and Reports Committee

Members:

Marianne Park (Chair) *(until Nov 13, 2019)*
Larry Davidge (Chair) *(from Nov 14, 2019)*
Lucia Ambrochi
David Bishop *(from Sep 26, 2019)*
Ted Callaghan *(until Sep 25, 2019)*
Mindy Cash
Ram Chopra
David Clark
Ali Davoudpour
Eleanora Fisher *(from Aug 13, 2019)*
Vivian Hu
John Lau

Antony Liscio
Keith Morley
Christina Oprescu-Havriliuc
Harinder Sandhu
Masarat Saqib
Mehran Shahabi
Peter Trainor
Jane Walker *(until Nov 26, 2019)*
Jack Wasserman
Judith Welikovitch *(from Dec 13, 2019)*
Cam Witmer

Mandate

The Inquiries, Complaints and Reports Committee (ICR Committee) reviews concerns about dentists that are brought to the College's attention from various sources, such as formal complaints, mandatory reports, and information brought to the attention of the Registrar. Such concerns include allegations of professional misconduct, incompetence, and incapacity.

The ICR Committee meets in panels of three and has 12 standing panels. After investigating a complaint or report, a panel may make any one or more of the following dispositions:

1. Refer specified allegations of professional misconduct or incompetence to the Discipline Committee for a hearing.
2. Make inquiries into the dentist's capacity and/or refer the matter to the Fitness to Practise Committee.
3. Require the dentist to appear before a panel of the ICR Committee to be cautioned;
4. Take other appropriate action, such as:
 - require the dentist to complete a specified continuing education or remediation program (SCERP);
 - ask the dentist to voluntarily complete courses, mentoring or practice monitoring;
 - ask the dentist to voluntarily restrict their practice;
 - provide advice and/or recommendations to the dentist.
5. Take no action.

In addition to the powers listed above, the ICR Committee may, at any time following the receipt of a complaint or upon the Registrar's appointment of an investigator, make an interim order directing the Registrar to suspend or to impose terms, conditions or limitations on a dentist's certificate of registration, if it is of the opinion that the dentist's conduct exposes or is likely to expose patients to harm or injury. When an interim order is made, the matter must be investigated expeditiously and the ICR Committee must give precedence to the matter. An interim order remains in place until final disposition of the matter.

The ICR Committee uses a [Risk Assessment Tool and Framework](#) to guide its decision-making process, including interim orders.

Committee Activity

Panels of the ICR Committee met on 141 occasions during this period, including both in-person and teleconference meetings.

Complaints

In 2019, the College received 642 formal complaints. A summary of the Committee's dispositions is shown on page 3.

Dispositions – Formal Complaints

Number of decisions issued ¹	593
No action	279
No action (approval of Alternative Dispute Resolution)	45
Advice and recommendations	161
Remedial agreement	22
Caution	52
Specified continuing education or remediation program (SCERP)	84
Undertaking	2
Referral to Discipline Committee	7
Referral to ICR panel for incapacity proceedings	0
Complaint deemed frivolous, vexatious, made in bad faith, moot or otherwise an abuse of process	9
Interim Order – restriction (terms, condition and limitations on dentist's certificate of registration)	1
Interim Order – suspension	0
Interim Order – lifted/varied	0

¹ Some decisions contain more than one disposition (e.g. SCERP & Caution). Accordingly, the total number of decisions **will not** equal the total number of dispositions.

Pursuant to the Regulated Health Professions Act, 1991, S.O. 1991, c.18. (RHPA), the Registrar of the College has discretion to withdraw a complaint at the request of a complainant, if the Registrar believes that the withdrawal is in the public interest. Of the 21 requests from complainants to withdraw their complaint in 2019, three were withdrawn by the Registrar. In two of the withdrawn complaints, the wrong dentist had been identified by the complainant and in the remaining case, the complaint involved an employment dispute that was resolved in another forum.

Alternative Dispute Resolution

The RHPA allows the College to resolve complaints by way of Alternative Dispute Resolution (ADR), unless the complaint involves an allegation of sexual abuse.

ADR is a voluntary, confidential process that uses an informal and direct approach. An independent facilitator, who is an expert in the process of mediation and has no

connection to the College, meets with the complainant and the dentist to help them reach a resolution. ADR resolutions aim to satisfy both parties, while protecting the public interest. If a resolution is reached through ADR, it must be approved by a panel of the ICR Committee.

Not all complaints are suitable for ADR. Only matters assessed as no or low-risk to patient safety may be considered, and can include the following issues:

- poor communication
- administrative errors/dental office management concerns
- failure to transfer records
- minor recordkeeping deficiencies
- rude or unprofessional behaviour that is not indicative of serious practice deficiencies
- isolated standard of treatment concerns, such as common post-operative issues

The RHPA requires ADR resolutions to be reached within 60 days. This timeline can be extended to 120 days with the agreement of the complainant and the dentist, if the Registrar believes that it is in the public interest to do so.

If no agreement is reached within this prescribed time period, the complaint must proceed through the formal process with a full investigation. The panel of the ICR Committee investigating the matter will have no knowledge of the substance of the ADR meeting.

Alternative Dispute Resolution (ADR) Activity

Cases that proceeded to ADR ¹ (agreed to by both parties)	53
Successfully resolved	39
Unsuccessful ²	11
In progress	3

¹ In the event one or more of the parties do not agree to participate in the ADR process, the complaint is returned to the formal complaint process.

² In the event the matter is not resolved through an ADR negotiation or within the prescribed time period, the complaint is returned to the formal complaint process.

Health Professions Appeal and Review Board

The Health Professions Appeal and Review Board (HPARB) is an independent tribunal administered by the provincial government that, upon receiving an application from a complainant or a dentist, reviews the ICR Committee's decision in relation to a complaint. The College is required to make full disclosure of its investigation file to the HPARB.

There is no right of review where the ICR Committee has referred allegations of professional misconduct to the Discipline Committee for a hearing or to a panel of the ICR Committee for incapacity proceedings.

HPARB Activity	
Number of requests for review received	59
Number of decisions issued by the HPARB	31
ICR Committee decision confirmed	27
Returned – inadequate investigation; need to reconsider	4
Returned – unreasonable decision	0
Request for review denied	1
Request for reconsideration denied	1
Request for review withdrawn by the applicant	3
Order by the HPARB not to proceed with the review	0
Section 28 inquiry application ¹	1
Section 28 application pending	0
Section 28 application dismissed	4
Section 28 Order	0

¹ A party may apply to HPARB for an Order under Section 28 of the Health Professions Procedural Code (Schedule 2 to the RHPA), which states that a panel shall dispose of a complaint within 150 days.

Registrar's Reports

Section 75 of the Health Professions Procedural Code, which is schedule 2 to the RHPA (Code) provides a mechanism, other than formal complaints, for health regulatory colleges to investigate the conduct of members. In order for such an investigation to be commenced, the College's Registrar must have reasonable and probable grounds to believe that the dentist has committed an act or acts of professional misconduct or

is incompetent, based on information received, or must have received a request from the Quality Assurance Committee to conduct an investigation. In these circumstances, the Registrar will appoint an investigator and the ICR Committee must approve the appointment.

In 2019, the Registrar made 46 appointments to look into the conduct of dentists based on information received, and made four appointments as requested by the Quality Assurance Committee.

The results of investigations conducted under Section 75 of the Code are reported to the ICR Committee by way of a Registrar's Report. The following is a summary of dispositions in relation to Registrar's Reports.

Dispositions – Registrar's Reports	
Number of decisions issued¹	67
No action	21
Advice and recommendations	6
Remedial agreement	0
Caution	9
Specified continuing education or remediation program (SCERP)	15
Undertaking	3
Referral to Discipline Committee	6
Referral to ICR panel for incapacity proceedings	0
Interim Order – Restriction (Term, Condition and Limitation on dentist's certificate of registration)	4
Interim Order – Suspension	6
Interim Order – Lifted / Varied	7
Interim Order – Extension Request	1

¹ Some decisions contain more than one disposition (e.g. SCERP & caution). Accordingly, the total number of decisions **will not** always equal the total number of dispositions.

Incapacity Inquiries

The Code defines “incapacitated” as follows:

“...that the member is suffering from a physical or mental health condition or disorder that makes it desirable in the interest of the public that the member’s practice be subject to terms, conditions or limitations, or that the member no longer be permitted to practise.”

In 2019, the ICR Committee made an inquiry into the possible incapacity of one dentist. As a result of the inquiry, the dentist entered into an undertaking with the College to ensure safe practice.

Also in 2019, the ICR Committee reviewed requests from nine dentists for relief from variance to undertakings that were in place from previous incapacity inquiries. All requests were granted.

Monitoring and Enforcement

Practice Monitoring

A dentist’s practice may be monitored for a specified period of time as a result of a decision of the ICR Committee or an Order of the Discipline Committee. The purpose of a monitoring program is to ensure that the dentist is rehabilitated in an area of practice that requires remediation. Periodical monitoring visits take place following the dentist’s successful completion of a course or courses. The results of each monitoring visit are reported to a panel of the ICR Committee, which decides when monitoring is no longer necessary.

Practice Monitoring Activity	
Monitoring reports reviewed	257
Ongoing	174
Closed	83

Practice Mentoring

Dentists who have received comprehensive remedial training as a result of a decision of the ICR Committee or an Order of the Discipline Committee may require one-on-one mentoring from an experienced colleague as an extension of the learning process. The goal of a mentoring program is for the dentist to develop a level of independence and skill that allows the dentist to carry on in dental practice without the guidance or direction of a mentor.

Practice Mentoring Activity	
Dentists in mentoring programs	11
Mentoring reports reviewed	26
Ongoing	23
Closed	3

Illegal/Unauthorized Practice

From time to time, the College receives information about individuals who are not registered with the College, but refer to themselves as dentists who are entitled to practise dentistry in Ontario. While the authority to investigate these individuals is not granted to the College under the RHPA, the College believes it has an obligation to do so in the interest of protecting the public.

In 2019, the College investigated allegations of illegal or unauthorized practice involving two individuals. These investigations are currently ongoing.

A list of [illegal/unauthorized individuals](#) can be found on the College’s website.

Discipline Committee

Members:

Richard Hunter (Chair)
Susan Davis (Vice-Chair until Aug 12, 2019)
Vinay Bhide
Ian Brockhouse
Amelia Chan
William Coyne
Peter Delean
Nancy DiSanto
Margaret Dunn (until November 1, 2019)
Elaine Fishbein

Elliott Gnidec
Paul Jackson
Barbara Carol Janik
Manohar Kanagamany
Anthony Markowski
Rob Metras (from November 26, 2019)
Joseph Richards II (until July 29, 2019)
Frank Stechey
Marc Trudell (from July 25, 2019)
Sandy Venditti

Mandate

The Discipline Committee is responsible for hearing and determining allegations of professional misconduct or incompetence referred to it by the Inquiries, Complaints and Reports Committee. A panel of the Discipline Committee considers each case in an open hearing and decides if the allegations have been proven by the College and, if so, what penalty to impose.

A panel of the Discipline Committee is composed of a minimum of three and no more than five persons, two of whom must be public members. At least one of the members of a panel must be both a member of the College and a member of the Council. When a panel consists of five persons, two shall be public members. Three members of a panel, one of whom is a public member, constitute a quorum.

In general, where a panel of the Discipline Committee finds a dentist guilty of professional misconduct, it may make one or a combination of the following orders:

1. Direct the Registrar to revoke the dentist's certificate of registration.
2. Direct the Registrar to suspend the dentist's certificate of registration for a specified period of time.
3. Direct the Registrar to impose specified terms, conditions and limitations on the dentist's certificate of registration for a specified or indefinite period of time.

4. Require the dentist to appear before the panel to be reprimanded.
5. Require the dentist to pay a fine of not more than \$35,000 to the Minister of Finance.
6. If the act of professional misconduct was the sexual abuse of a patient, require the dentist to reimburse the College for funding provided for that patient under the funding program¹.
7. If reimbursement of funding is ordered, require the dentist to post security acceptable to the College to guarantee the payment of any amounts the dentist may be required to reimburse.

In addition to the above, where a dentist is found guilty of professional misconduct in relation to sexual abuse, or found to be incompetent, the Discipline Committee is required by the Regulated Health Professions Act, 1991, S.O. 1991, c.18 (RHPA) to make certain orders which can include a mandatory reprimand, suspension, revocation and/or terms, conditions and limitations on the dentist's certificate of registration, depending on the nature of the finding.

In appropriate cases, and where there is a finding of professional misconduct or incompetence, a panel may make an order requiring the dentist to pay all or part of the College's costs and expenses.

¹ Section 85.7 of the Health Professions Procedural Code requires the College to have a program to provide funding for therapy and counselling for persons alleging sexual abuse by a member.

If a panel is of the opinion that the commencement of the proceedings is unwarranted, it may make an order requiring the College to pay all or part of the dentist's legal costs.

Pre-Hearing Conferences

Prior to the formal hearing, the College and the dentist may agree to an informal, confidential and without prejudice meeting, called a pre-hearing conference. In attendance are the dentist, their legal counsel and the College's legal counsel. The meeting is chaired by a presider selected by the Chair of the Discipline Committee. The objectives of the pre-hearing conference are:

- to simplify the issues;
- to reach agreement on some or all of the evidence;
- to reach agreement on some or all of the allegations;
- to resolve any matter that might assist in the just and efficient disposition of the proceedings.

Any agreement reached must be confirmed by a panel of the Discipline Committee. The presider, who may be a member of the Discipline Committee, cannot participate in the Discipline Committee hearing involving that particular member.

Results of Discipline Proceedings

As required by the legislation, the results of each proceeding of the Discipline Committee, including the panel's reasons for decisions, are contained on the [College's Register](#) located on the College's website. In addition, case summaries are available to the public on the website after the panel's reasons for decision have been issued.

Activity Highlights

The Discipline Committee concluded nine hearings in 2019, some of which began in 2018. Additionally, nine pre-hearing conferences took place in 2019.

Of the nine hearings held, eight resulted in a finding of professional misconduct against the dentist. In the remaining case, the allegations against the dentist were withdrawn in their entirety.

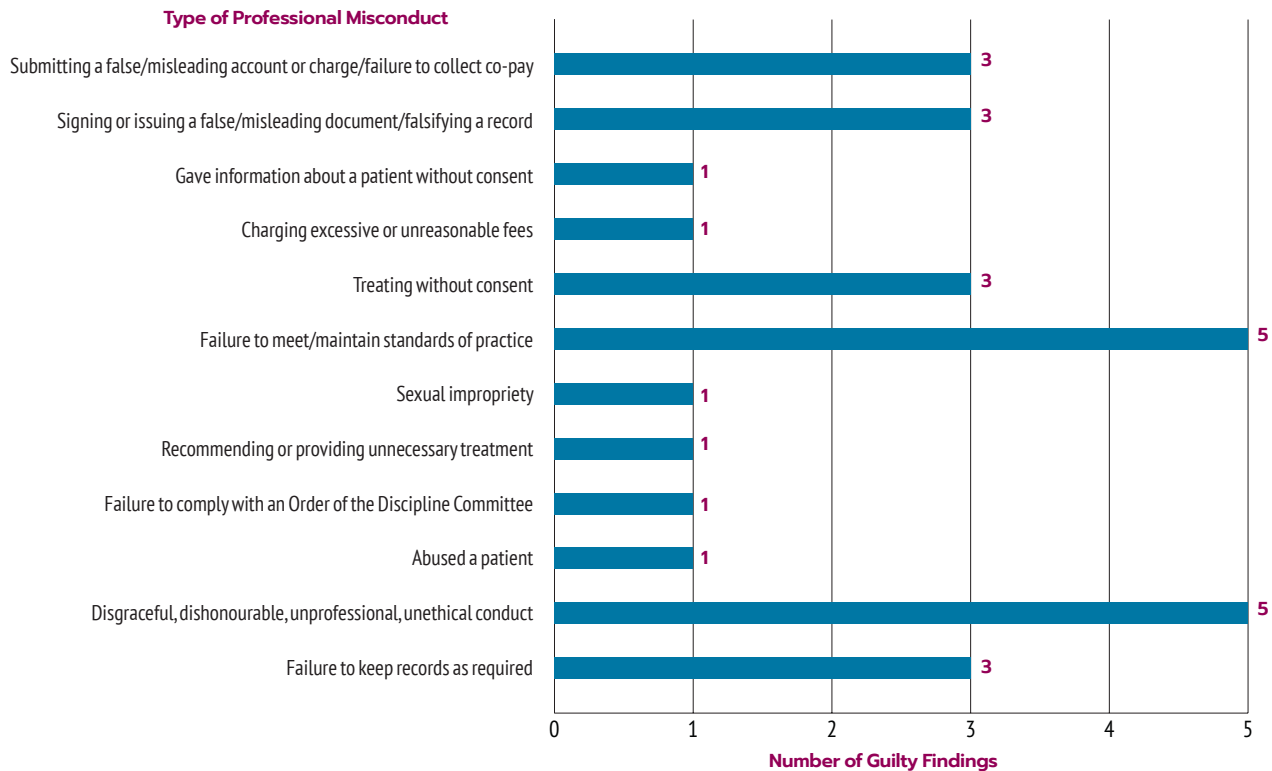
The findings of professional misconduct made against the eight members, related to:

- Treating without consent
- Signing or issuing a document that contains a false, misleading or otherwise improper statement
- Submitting a false or misleading account or charge
- Failing to make reasonable efforts to collect the co-payment balance
- Failing to keep records as required by the legislation
- Failing to meet and/or maintain the standards of practice of the profession
- Charging excessive or unreasonable fees
- Recommending or providing unnecessary treatment
- Abusing a patient
- Sexual impropriety
- Giving information about a patient without consent
- Failing to comply with an Order of the Discipline Committee
- Disgraceful, dishonourable, unprofessional or unethical conduct

Table 1 contains a profile of the number of findings with respect to the above-noted categories of professional misconduct.

TABLE 1

Profile of Discipline Findings – 2019



Penalties

The penalties imposed by the Discipline Committee included:

- Reprimands - 8
 - Revocations of certificates of registration - 2
 - Suspensions of certificates of registration; one 6 months in length and one 12 months in length - 2
 - Remedial courses to be completed - 12
- The courses were in the following subject areas:
- ethics;
 - recordkeeping/financial recordkeeping/use of billing codes;
 - informed consent;
 - Healing Arts Radiation Protection Act and the ALARA principle.
- Mentoring programs - 2
 - Practices are to be monitored - 5
 - Cost awards to the College, ranging from \$2,500 to \$200,000 - 8
 - Cost award for security for funding for therapy and counselling in the amount of \$5,000 - 1

Decisions and Reasons

The 2019 decisions and reasons of the Discipline Committee are available on the College’s Register (website)², can be accessed by clicking on the links below.

[Dr. Athi Somasundaram](#)

[Dr. Ricardo Solis](#)

[Dr. Raymond Liu](#)

[Dr. Jashandeep Kaur](#)

[Dr. Zeljko Veselinovic](#)

[Dr. Mustafa Abouzgia](#)

[Dr. Christopher Tsang](#)

[Dr. Ron Rohringer](#)

² Section 23(11.1) of the Health Professions Procedural Code states that the Registrar shall refuse to disclose to an individual or post on its website the result of a discipline proceeding where there was no finding of professional misconduct or incompetence and where more than 90 days have passed since the decision of the Discipline Committee was posted on the website. Accordingly, the decision and reasons for the hearing referenced herein, where the allegations of professional misconduct against the member were withdrawn in their entirety, are no longer available on the Register (website).

Fitness to Practise Committee

Members:

Peter Delean (Chair)
Vinay Bhide
Ian Brockhouse
William Coyne
Nancy Di Santo
Elaine Fishbein
Elliott Gnidec

Richard Hunter
Paul Jackson
Barbara Carol Janik
Manohar Kanagamany
Anthony Markowski
Joseph Richards, II (*until July 29, 2019*)
Marc Trudell (*from December 13, 2019*)

Mandate

The Fitness to Practise Committee determines if a dentist is incapacitated. "Incapacitated" means that the dentist is suffering from a physical or mental condition or disorder that makes it desirable in the interest of the public that the dentist's certificate of registration be subject to terms, conditions or limitations, or that the dentist no longer be permitted to practise.

If a panel of the Fitness to Practise Committee finds that a dentist is incapacitated, it will make an order doing any one of the following:

1. Direct the Registrar to revoke the dentist's certificate of registration.
2. Direct the Registrar to suspend the dentist's certificate of registration.
3. Direct the Registrar to impose specified terms, conditions and limitation on the dentist's certificate of registration for a specified or indefinite period of time.

Committee Activity

It was not necessary for the Fitness to Practise Committee to hold any hearings in 2019.

Patient Relations Committee

Members:

Marianne Park *(until November 13, 2019)*

Vivian Hu

Masarat Saqib

Nancy Di Santo

Richard Raymond

Harinder Sandhu

Mandate

The Patient Relations Committee is responsible for advising Council with respect to the Patient Relations Program. Through its various initiatives, the Committee promotes and enhances relations between the College and its members, other health profession colleges, key stakeholders and the public.

A key part of the Committee's work is addressing the sexual abuse of patients through:

- education for dentists regarding sexual abuse and boundary issues;
- guidelines for the conduct of dentists with their patients;
- training for College staff;
- education and information for the public;
- funding for therapy and counselling for patients who have been sexually abused by their dentist.

The Committee's mandate also includes certain "Objects of the College" as set out in the Regulated Health Professions Act (RHPA):

- to develop, establish and maintain standards of professional ethics for the members;
- to develop, establish and maintain programs to assist individuals to exercise their rights under the Code and the RHPA; and
- to promote and enhance relations between the College and its members, other health profession colleges, key stakeholders and the public.

Activity Highlights

In addition to its ongoing work on sexual abuse prevention, the Committee also commenced work in the following areas:

- Mental health education/resources
- Access to care
- Human rights issues in dentistry

Sexual Abuse Prevention

YouTube Videos

Two new short videos were developed to update and replace the current YouTube video on "Appropriate Patient Boundaries." These videos are now available on the College's [YouTube channel](#) and on its website.

The content of these videos is consistent with the College's Practice Advisories on the Prevention of Sexual Abuse and Boundary Violations and Maintaining a Professional Patient-Dentist Relationship. The videos are intended to:

- deliver a more direct message about the "do's and don'ts" of maintaining appropriate boundaries between dentists and patients;
- focus on the needs of patients first and help them understand their rights and;
- assist dentists in understanding their responsibilities to maintain appropriate boundaries in their practice.

Feedback from the College's Support Program

In November 2015, Council approved a policy to enhance support for individuals who are reporting sexual abuse and/or boundary violations of a sexual nature by a dentist. Given her expertise in sexual abuse matters, the College engaged Dr. Ruth Gallop, a psychiatric nurse and Professor Emerita at the University of Toronto's Faculty of Nursing and the Department of Psychiatry to provide this support.

The College has sought feedback on several occasions, on an anonymous basis, from Dr. Gallop about the frequency and duration of support calls that she receives from individuals who have accessed the College's investigative processes or who are making inquiries about the process.

Dr. Gallop reports that callers provide positive feedback about the value of the program.

The College will continue to seek feedback about the program to help understand how its procedures and communication during the investigation and hearing processes can be continually enhanced to support patients and others who are reporting sexual misconduct to the College.

Mental Health Education/Resources

The Committee welcomed two speakers to their meetings in 2019.

In April 2019, the Committee heard from an Autism Spectrum Disorder Children & Youth Transition Support Worker, who spoke about supporting children in the dental office who have high-functioning autism (HFA). The speaker provided education about HFA and how dentists can support, accept, understand and embrace autism in order to facilitate a more positive experience and improve access to care for patients with HFA.

In July 2019, the Committee heard from an expert about mental health and its impacts on the dental profession. The speaker provided insight into the issues surrounding mental health and how it can impact every day dental practice. He educated the Committee on the psychological barriers to dental care, the unique needs of patients suffering from mental health illness and the role dentistry can play in access to care issues for patients with mental illness.

The Committee directed that a webpage on the College's website be developed to include online mental health resources from the Centre for Addiction and Mental Health (CAMH), Ontario Shores and the Canadian Mental Health Association. These organizations' sites provide helpful links to information about mental health, warning signs and where to go for assistance. [This page on the College's website](#) is available to the public and dentists.

Access to Care

The focus for 2019 was to increase awareness and education around access to dental care. To accomplish this goal, two pieces of work were proposed:

1. to host a symposium on access to care;
2. to think about, as a College, what can be done to support access to care.

In November 2019, the College hosted an Access to Care Symposium attended by organizations from across the academic, dental and public/patient advocacy fields across Ontario. The event consisted of a half-day agenda with a panel of speakers and a group breakout session where attendees were tasked with brainstorming ideas on how to tackle the issue of access to care moving forward. Coming out of the symposium, the Committee will continue to work on a number of action items.

Human Rights Issues in Dentistry

In July 2019, the Committee considered a proposal to enhance the profession's knowledge around human rights issues, through a phased approach using various initiatives:

- education and awareness;
- research and resource gathering;
- integration of human rights into other College initiatives.

As part of this initiative, the College will develop an article on accommodation and service animals.

Requests for Funding and Therapy for Counselling

The Committee received and approved one new application for funding for therapy and counselling.

Quality Assurance Committee

Members:

David Mock (Chair)
Parvaneh Bahrami (until April 18, 2019)
Ram Chopra
Elizabeth MacSween
Anita Moosani
Sonica Singhal (appointed May 9, 2019)

Mandate

The Quality Assurance (QA) Committee is the statutory committee that is charged with the development, administrative review and ongoing evaluation of the College's QA Program. This program, which is mandated under the Regulated Health Profession's Act, 1991, is designed to ensure that the knowledge, skill and judgment of Ontario dentists remains current throughout their careers, and that they continue to provide safe, effective, appropriate and ethical dental care to their patients.

Activity Highlights

Quality Assurance Program

All Ontario dentists with a general or specialty certificate of registration are required to participate in the College's Quality Assurance (QA) Program. As outlined in the QA Regulation, the key components of the QA Program are:

Continuing Education and the e-Portfolio: All Ontario dentists are required to pursue continuing education (CE) activities as part of their commitment to the profession and lifelong learning. This includes obtaining at least

90 CE points in each three-year cycle. There are three categories in which dentists may obtain CE points: core courses, courses offered by approved sponsors and other courses.

The QA Committee receives course proposals from numerous organizations for review and consideration in the core course category, the highest CE category. Dentists may choose from over 150 approved core courses, which can be found listed on the College website.

In addition, all Ontario dentists are required to record their CE activities in their online e-Portfolio, and to retain original documents (e.g. course certificates and other proof of attendance documents) that provide evidence of their successful participation in CE activities for five years from the end of each three-year cycle.

From April 1, 2015 to December 31, 2019, the College randomly selected 1,975 dentists to have their e-Portfolio reviewed. A summary of their status is reflected in the following table.

Current Status of Dentists Randomly Selected for Review of their e-Portfolio for the Period April 1, 2015 to December 31, 2019

Total number of dentists randomly selected	1,975
Removed from selection list*	32
Active review (in progress)	304
Completed – successful review	1,422
Completed – unsuccessful review (shortfall of CE points)	217
Under review by Committee	12
Explanation accepted/no further action	139
Assigned for review of next CE cycle	66
Total number of dentists assigned for review	26
Removed from assigned list (resigned)	5
Active review (in progress)	0
Completed – successful review	13
Completed – unsuccessful review (shortfall of CE points)	8
Under review by Committee	0
Explanation accepted/No further action	1
Required to participate in Peer Assessment	6
Referred to ICR Committee	1
Total number of dentists required to participate in Peer Assessment	6
Under review by Committee	0
Remedial Agreement/assigned for review of e-Portfolio	3
Referred to ICR Committee	3

* Dentists may be removed from the random selection list for full-time graduate/post-graduate programs, registration in a specialty and other reasons that result in a reset of their CE cycle.

In June 2019, the e-Portfolio was enhanced to allow to dentists to access the online tool from mobile devices.

Practice Enhancement Tool: This is an online self-assessment program that allows dentists to evaluate and assess their practice, knowledge, skill and judgement based on peer-derived standards. All Ontario dentists are required to complete an assessment at least once every five years.

From July 9, 2018 to December 31, 2019, the College randomly selected 2,335 dentists to complete the PET. A summary of their status is reflected in the following table.

Current Status of Dentists Selected to Complete the PET for the Period July 9, 2018 to December 31, 2019

Total number of dentists selected	2,335
Removed for retirement/resignation	22
Removed for full-time post-graduate program	14
Active (in progress)	297
Completed – successful (1 st attempt)	1,819
Completed – unsuccessful (1 st attempt)	27
Completed – successful (2 nd attempt)	14
Completed – unsuccessful (2 nd attempt)	0
Failed to complete	2
Extension	0
Deferral	135
Request for consideration	0
Undertaking/Agreement	4
Refer to ICR Committee	1
Practice Assessment	0

In August 2018, the Quality Assurance Committee reviewed a proposal for the ongoing development of new PET questions at the generalist and specialist levels. The proposal included a recommendation to form an advisory group of experts to guide the development of new questions. In February 2019, the PET Advisory Group was formed and has since held several meetings.

The development and selection of new questions for the PET at the level of a specialist in the competency areas of dental anesthesia, oral medicine, oral pathology and oral radiology, as well as new questions for the PET at the level of a generalist in the competency areas of infection prevention & control, jurisprudence & ethics, and operative & preventive dentistry, was completed in December 2019. Two new specialty versions of the PET will be launched in 2020.

Practice Enhancement Consultant: A consultant is available to assist dentists at any time with interpreting and discussing the results of their assessment, and identifying appropriate continuing education or professional development activities, regardless of the outcome.

Annual Declaration: All Ontario dentists are entrusted with the responsibility of self-declaring whether they are in compliance with the QA Program requirements when completing their annual membership renewal form.

Review of College Standards and Guidelines

Guidelines on Electronic Records Management

In May 2019, Council approved the striking of a working group to review the Guidelines on Electronic Records Management and provide recommendations for revising it. A working group was formed and two meetings were held in 2019. Additional meetings will be scheduled for 2020.

Guidelines on Teledentistry

In May 2019, Council approved the striking of a working group to prepare a guidance document on teledentistry that will address the professional, legal and ethical ramifications of its use. A working group was formed and two meetings were held in 2019. Additional meetings will be scheduled for 2020.

Guidelines on the Performance of Intra-Oral Procedures that are Not Controlled Acts by Preventive Dental Assistants, Level II Dental Assistants and Registered Dental Hygienists

In May 2019, Council approved, in principle, the proposed Guidelines on the Performance of Intra-Oral Procedures that are Not Controlled Acts by

Preventive Dental Assistants, Level II Dental Assistants and Registered Dental Hygienists. The document was circulated to all members and other stakeholders, along with a survey to provide feedback. Numerous submissions were received and are being reviewed.

Guidelines on Dental Recordkeeping

In November 2019, Council gave final approval to the Guidelines on Dental Recordkeeping and the document was posted to our [website](#) to inform dentists.

Guidelines on Dental Management of Obstructive Sleep Apnea and Snoring with Oral Appliances

In November 2019, Council approved the striking of a working group for the development of a guidance document on the dental management of obstructive sleep apnea and snoring with oral appliances. Resources and additional materials are being gathered and work is expected to begin in the second half of 2020.

Review of College By-Laws

By-Laws on Sedation and General Anesthesia

In May 2019, Council gave final approval to By-Law #21: Sedation and General Anesthesia, amendments to By-Law #18: Fees, and amendments to Appendix 28.2: Additional Register Information under Article 16.2.2 of By-Law 16: The Register. The changes to the College's facility inspection program for sedation and general anesthesia are being implemented.

By-Laws on Dental CT Scanners

In May 2019, Council approval, in principle, a proposed By-Law #20: Dental CT Scanners, proposed amendments to By-Law #18: Fees, and proposed amendments to Appendix 28.2: Additional Register Information under Article 16.2.2 of By-Law 16: The Register. These proposals, which were circulated to all Ontario dentists and other stakeholders for comment, would create greater flexibility for dentists to provide these services to patients.

In November 2019, Council gave final approval to By-Law #20: Dental CT Scanners, the amendments to By-Law #18: Fees, and the amendments to Appendix 28.2: Additional Register Information under Article 16.2.2 of By-Law 16: The Register. The changes to the College's facility inspection program for dental CT scanners are being implemented.

Opioid Prescribing by Ontario Dentists

At the March 2018 meeting, Council accepted the report [Opioid Prescribing by Ontario Dentists: 2014-2016](#). The report was uploaded to our website to inform dentists.

In 2019, the College requested and obtained narcotic monitoring system data sets for 2017 and 2018, which were provided to an epidemiologist, Dr. Gordon Thompson, for analysis and comparison to previous years in order to assess progress and compliance. The results of the analysis are being reviewed and will be presented in a report in 2020.

Registration Committee

Members:

Sandy Venditti (Chair)
Peter Delean
Eleanora Fisher
Elizabeth MacSween

Mandate

The Registration Committee reviews all applications for registration referred to it by the Registrar. The Registrar is required to refer an application if they have doubts that the applicant meets the legislated requirements, considers imposing terms, conditions, and limitations, or intends to refuse the application.

The Committee provides each applicant with an opportunity to make written submissions prior to rendering its decision. In addition, it routinely offers applicants the opportunity to personally attend to make oral representations should they wish to do so. The Committee's decisions are subject to review by the government-appointed Health Professions Appeal and Review Board (HPARB).

The Registration Committee is also responsible for setting registration policies, advising College Council on entry to practice and reinstatement requirements and on national issues related to registration.

Activity Highlights

Volunteer Dentistry - Reduced annual fee for dentists wishing to provide dentistry on a voluntary/charitable basis only

The Registration Committee recommended an amendment to the College's Fees By-law to introduce a reduced annual fee for Ontario dentists wishing to

provide volunteer/charitable dental treatment. This was approved by the College's Council at its May 2019 meeting.

The dentist would pay a reduced fee of \$250 if they meet all of the following criteria:

- Maintain competency through the Quality Assurance program, including the Practice Enhancement Tool (PET) and continuing education
- Receive no compensation from the practice of dentistry

English / French Language Proficiency Policy

Proficiency in English or French is a requirement for registration. All dentists must have the ability to communicate effectively with patients, other professionals, and with the College.

The College's Registration Committee approved a new language proficiency policy to provide additional pathways for applicants to show evidence of language proficiency in addition to standardized language examinations.

The full policy is set out on the [College's website here](#).

Registration Committee Statistics from January 1, 2019 to December 31, 2019.

The Registration Committee convened on four occasions in 2019. Ten requests for registration and/or reinstatement were considered by the Registration Committee.

After reviewing these applications, reports from the jurisdictions where the applicants were currently licensed or registered (if applicable) and other information related to each applicant, the Committee:

- approved two applications for a general certificate of registration;
- approved one application for a general certificate of registration with a voluntary undertaking/agreement;
- refused one application for a general certificate of registration;
- approved two applications for a specialty certificate of registration;
- approved one application for a specialty certificate of registration with a voluntary undertaking/agreement;
- approved two applications for reinstatement of a general certificate of registration with a voluntary undertaking/agreement;
- deferred twice one application for reinstatement of a general certificate of registration.

Statistics (As at December 31, 2019)

Additions to the Register

University of Toronto (NDEB) (general)	84
Western University (NDEB) (general)	57
Other Canadian graduates (NDEB) (general)	39
U.S.A. (NDEB) (general)	59
International graduates (NDEB) (general)	297
Specialty certificates	64*
Graduate certificates	6
Education certificates	6
Post-Specialty Training certificates	4

* Of this total, 22 were new members to the College and 42 were general members adding a specialty certificate.

Specialty Certificates Granted

In 2019, the College granted 64 Specialty certificates in the following dental specialties:

Dental Anesthesiology	1
Endodontics	7
Oral and Maxillofacial Surgery	12
Oral Medicine	0
Oral Pathology	0
Oral Radiology	3
Orthodontics and Dentofacial Orthopaedics	11
Pediatric Dentistry	11
Periodontics	8
Prosthodontics	8
Public Health Dentistry	3

Removals and Reinstatements

Deceased	8
Resigned	88
Revoked – Conditions Expired	21
Reinstated	34

Total Membership Certificates by Category

General certificates	10,374
Specialty certificates	276
General/Specialty (combined) certificates (Already counted in General total)	1,422
Academic certificates	18
Graduate certificates	29
Education certificates	12
Post-Specialty Training certificates	6
Total Number of Membership Certificates	10,715

Professional Liability Program Committee

Members:

Joseph Richards II (Chair)
Karen Aiken
Alexis Clark
Neil Gajjar
James Posluns
Reza Termei

Mandate

The College's Professional Liability Program (PLP) obtains errors and omissions protection from an insurance carrier which applies to each member of the College.

This protection extends to current, former, retired, and deceased members, as well as dental partnerships and health profession corporations holding a valid certificate of authorization from the College. In obtaining this protection for all Ontario dentists, the College ensures, to the extent reasonably possible, that mechanisms are in place to protect the public in the event of injury resulting from the dental negligence of dentists.

PLP is separate from the regulatory arm of the College. The PLP Committee oversees the policies and practices of the Program. It reviews settlements reached within the limit of the authority delegated by Council, approves all settlements exceeding the delegated authority, provides authorization for legal actions to proceed to trial and approves the appeal of adverse trial decisions. The Committee also provides guidance with respect to PLP enhancements, including risk management and practice improvement initiatives.

Activity Highlights

Incidents Reported

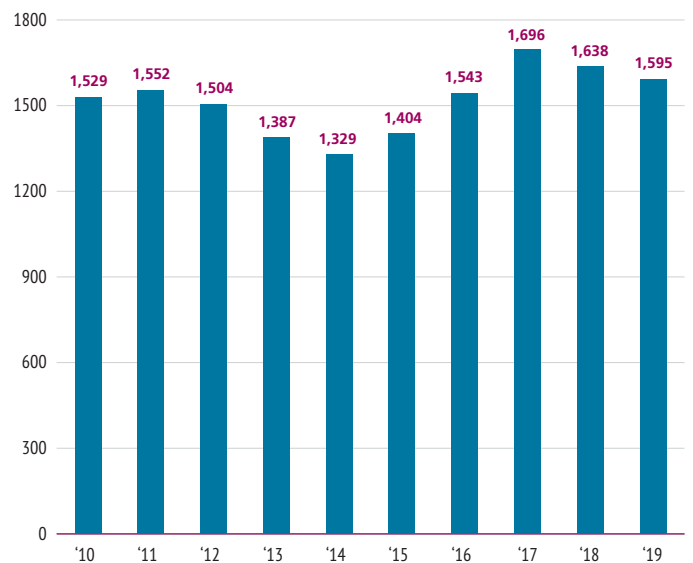
Between January 1, 2019 and December 31, 2019, 1,595 claim reports were received by PLP, a decrease of 43 from the previous year. These matters involved the

reporting of incidents occurring, claims/demands for compensation, or litigation.

Table 1 shows the number of claim reports for the ten-year period 2010-2019.

TABLE 1

INCIDENTS REPORTED TO PLP: 2010-2019



During this period, over 90 per cent of the claim reports received were closed with no payment made by PLP. This figure includes matters handled by PLP that were ultimately dropped with no expenses incurred by PLP

and incidents which did not develop into claims for compensation or litigation. It also includes providing advice to dentists, drafting correspondence for dentists to use with patients, and the preparation of releases for out-of-pocket refunds/reimbursements for dentists wishing to resolve situations themselves.

Contract Renewal

The College's policy with Victor Canada (formerly ENCON Group Inc.) was renewed for 2019. The risk retention is \$2 million per occurrence with an aggregate deductible of \$10 million. Once the aggregate deductible has been reached, the College is protected by several insurers up to an additional annual aggregate limit of \$20 million.

Excess Malpractice Protection

Excess malpractice protection of up to \$23 million above the \$2 million provided through PLP is available to Ontario dentists through the College's broker and other sources. The College is not involved in the retailing of excess protection.

Financial Performance

PLP undergoes annual actuarial evaluations by an accounting firm. The 2019 evaluation report includes reference to matters which have the potential for significant payouts. The accounting firm has confirmed PLP is adequately supported to absorb these losses. The projected payouts for older years has increased as older files develop, resolve and proceed to an adjudicated conclusion. The estimated total projected payouts for 2019 has increased, but remains low compared to other years. Notwithstanding, the average cost of a claim relative to the number of dentists registered with the College remains steady and low from a historical perspective.

Risk Management

PLP continues its emphasis on incident prevention and risk management. A number of presentations addressing risk management issues are offered at no charge to local dental societies, dental students and other groups. PLP has three Category 1 core courses: "The Big Picture", "Communication Breakdown" and "Patient Safety Incidents and Adverse Events". PLP attended 20 speaking engagements in 2019. In addition, PLP's website continues to be a resource regarding risk management and other information pertaining to PLP.

June 18, 2020

Independent Auditor's Report on Summary Financial Statements

To the Members of
Royal College of Dental Surgeons of Ontario

Opinion

The summary financial statements, which comprise the summary statement of financial position as at December 31, 2019, the summary statement of operations and net assets for the year then ended, and the related note, are derived from the audited financial statements of the Royal College of Dental Surgeons of Ontario for the year ended December 31, 2019.

In our opinion, the accompanying summary financial statements are a fair summary of the audited financial statements on the basis described in the note to the summary financial statement.

Summary Financial Statements

The summary financial statements do not contain all the disclosures required by Canadian accounting standards for not-for-profit organizations. Reading the summary financial statements and the auditor's report thereon, therefore, is not a substitute for reading the audited financial statements and the auditor's report thereon. The summary financial statements and the audited financial statements do not reflect the effects of events that occurred subsequent to the date of our report on the audited financial statements.

The Audited Financial Statements and Our Report Thereon

We expressed an unmodified audit opinion on the audited financial statements in our report dated June 18, 2020.

Management's Responsibility for the Summary Financial Statements

Management is responsible for the preparation of the summary financial statements on the basis described in the note to the summary financial statements.

Auditor's Responsibility

Our responsibility is to express an opinion on whether the summary financial statements are a fair summary of the audited financial statements based on our procedures, which were conducted in accordance with Canadian Auditing Standard (CAS) 810, *Engagements to Report on Summary Financial Statements*.



Tinkham LLP Chartered Professional Accountants
Licensed Public Accountants
TORONTO, Ontario
June 18, 2020

SUMMARY STATEMENT OF FINANCIAL POSITION

As at December 31	2019	2018
Assets		
Cash	\$ 2,827,846	\$ 2,593,258
Accounts receivable	1,043,294	771,261
Prepaid expenses	700,462	238,499
Investments	66,383,375	64,296,872
Pension plan asset	2,398,880	2,000,700
Capital assets	8,472,218	8,383,471
	\$ 81,826,075	\$ 78,284,061
Liabilities		
Accounts payable and accrued liabilities	\$ 2,884,063	\$ 1,607,986
Deferred revenue	27,149,370	25,280,042
Accrued claims liability	18,986,132	18,361,415
Post-retirement benefit plan liability	3,541,100	3,503,100
Pension plan obligation	1,194,000	1,172,000
	53,754,665	49,924,543
Net assets		
Internally restricted	27,217,663	27,511,200
Unrestricted	853,747	848,318
	28,071,410	28,359,518
	\$ 81,826,075	\$ 78,284,061

SUMMARY STATEMENT OF OPERATIONS

Year ended December 31	2018
Revenues	
Registration and annual fees	\$ 24,915,620
Investment income	1,208,353
Other income	732,216
	26,856,189
Expenses	
Staffing costs	14,378,401
Professional liability program	8,216,078
Corporate services	5,354,709
External providers	2,635,219
Council and committees	946,984
Faculty payments and fees	382,803
	31,914,194
Excess of expenses over revenues for the year	\$ (5,058,005)

June 18, 2020

Note to the Summary Financial Statements

The preparation of these summary financial statements requires management to determine the information that needs to be included to ensure they are consistent in all material respects with, or represent a fair summary of, the audited financial statements.

Management prepared these summary financial statements using the following criteria:

- a) The summary financial statements include a statement for each statement in the audited financial statements, except the statement of changes in fund balances and statement of cash flows, which can be obtained from the complete set of audited financial statements;
- b) The information in the summary financial statements is in agreement with the related information in the audited financial statements;
- c) Major subtotals, totals and comparative information from the audited financial statements are included; and
- d) The summary financial statements contain the information necessary to avoid distorting or obscuring matters disclosed in the related audited financial statements, including the notes thereto.

The audited financial statements may be obtained from the Royal College of Dental Surgeons of Ontario at www.rcdso.org

Distribution of Dentists

Distribution of Dentists Practising in Ontario By Age Range, County and Electoral District

COUNTY	LESS THAN 31	31 - 40	41 - 50	51 - 60	61 - 65	OVER 65
District 1						
Dundas	1	0	1	0	2	0
Frontenac	5	33	26	27	7	10
Glengarry	0	2	1	0	0	0
Grenville	1	5	5	1	1	1
Lanark	2	9	10	4	2	2
Leeds	1	5	6	7	6	5
LennoxAddington	1	0	4	2	0	0
Ottawa Carlton	57	181	242	185	63	63
Prescott	1	0	7	2	3	0
Renfrew	9	20	18	6	3	10
Russell	3	7	3	3	1	2
Stormont	6	12	10	5	3	3
District Total: 1,123	87	274	333	242	91	96

District 2						
Durham	26	104	95	111	29	38
Haliburton	0	0	1	2	0	1
Hastings	5	30	17	10	3	11
Northumberland	1	13	6	7	2	3
Peterborough	5	18	22	20	2	6
Prince Edward	0	2	2	0	1	0
Victoria	2	11	4	7	0	3
York	105	238	324	230	93	75
District Total: 1,685	144	416	471	387	130	137

COUNTY	LESS THAN 31	31 - 40	41 - 50	51 - 60	61 - 65	OVER 65
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District 3

Algoma	6	20	5	14	4	6
Cochrane	3	9	8	5	2	4
Kenora	2	5	9	8	4	2
Manitoulin	2	2	1	1	0	1
Nipissing	4	11	6	11	4	5
Rainy River	0	4	2	5	0	0
Sudbury	10	23	22	17	11	11
Thunder Bay	10	34	12	19	5	9
Timiskaming	2	7	3	1	1	3
District Total: 375	39	115	68	81	31	41

District 4

Halton	24	134	163	111	40	36
Peel	98	309	120	237	89	93
District Total: 1,454	122	443	283	348	129	129

District 5

Bruce	2	13	6	6	1	6
Dufferin	5	6	6	3	5	7
Grey	4	12	11	6	5	9
Huron	3	3	10	3	2	1
Muskoka	1	4	10	9	6	3
Parry Sound	0	4	4	2	3	2
Simcoe	13	75	79	57	26	25
District Total: 458	28	117	126	86	48	53

District 6

Elgin	2	5	13	2	5	3
Essex	31	51	71	74	23	33
Kent	2	14	13	9	1	2
Lambton	7	28	15	4	7	11
Middlesex	47	96	120	79	36	41
District Total: 845	89	194	232	168	72	90

COUNTY	LESS THAN 31	31 - 40	41 - 50	51 - 60	61 - 65	OVER 65
District 7						
Brant	4	29	20	15	3	13
Haldimand Norfolk	3	10	9	5	2	7
Oxford	1	17	16	11	2	11
Perth	1	12	7	7	1	3
Waterloo	29	108	106	87	23	26
Wellington	10	41	32	28	11	16
District Total: 726	48	217	190	153	42	76
District 8						
Hamilton Wentworth	34	101	92	73	32	52
Niagara	10	44	60	51	21	35
District Total: 605	44	145	152	124	53	87
District 9						
Metro Toronto	55	112	132	168	75	132
District Total: 674	55	112	132	168	75	132
District 10						
Metro Toronto	38	126	130	168	67	101
District Total: 630	38	126	130	168	67	101
District 11						
Metro Toronto	77	174	130	145	63	93
District Total: 682	77	174	130	145	63	93
District 12						
Metro Toronto	58	170	213	248	108	124
District Total: 921	58	170	213	248	108	124
PROVINCIAL TOTALS: 10,178	829	2,503	2,460	2,318	909	1,159

RCDSO Data - as of December 31, 2019

(These figures represent all classes of certificates of registration for members with a registered practice address in the province of Ontario.)

Presidents and Registrars

Presidents

B.W. Day
April 1868 – June 1870

H.T. Wood
June 1870 – July 1874

C.S. Chittenden
July 1874 – May 1889

H.T. Wood
May 1889 – March 1893

R.J. Husband
March 1893 – April 1899

G.E. Hanna
April 1899 – April 1901

A.M. Clark
April 1901 – April 1903

H.R. Abbott
April 1903 – April 1907

R.B. Burt
April 1907 – April 1909

G.C. Bonnycastle
April 1909 – May 1911

W.J. Bruce
May 1911 – May 1913

D. Clark
May 1913 – May 1915

W.C. Davy
May 1915 – May 1917

W.C. Trotter
May 1917 – May 1918

W.M. McGuire
May 1918 – May 1921

M.A. Morrison
May 1921 – May 1923

A.D. Mason
May 1923 – May 1925

E.E. Bruce
May 1925 – May 1927

R.C. McLean
May 1927 – May 1929

S.S. Davidson
May 1929 – June 1931

S.M. Kennedy
June 1931 – May 1933

H. Irvine
May 1933 – May 1935

G.H. Holmes
May 1935 – May 1937

E.C. Veitch
May 1937 – May 1939

L.D. Hogan
May 1939 – May 1941

F.A. Blatchford
May 1941 – May 1943

G.H. Campbell
May 1943 – May 1945

S.W. Bradley
May 1945 – May 1947

H.W. Reid
May 1947 – May 1949

S.J. Phillips
May 1949 – May 1951

R.O. Winn
May 1951 – May 1953

C.M. Purcell
May 1953 – May 1955

R.J. Godfrey
May 1955 – May 1957

M.C. Bebee
May 1957 – May 1959

M.V. Keenan
May 1959 – May 1961

A.H. Leckie
May 1961 – April 1963

W.G. Bruce
April 1963 – April 1965

J.P. Coupland
April 1965 – February 1967

J.D. Purves
February 1967 – January 1969

H.M. Jolley
January 1969 – January 1971

N.L. Diefenbacher
January 1971 – January 1973

P.P. Zakarow
January 1973 – January 1975

R.P. McCutcheon
January 1975 – January 1977

E.G. Sonley
January 1977 – January 1979

A.J. Calzonetti
January 1979 – January 1981

C.A. Doughty
January 1981 – January 1983

R.L. Filion
January 1983 – January 1985

G.E. Pitkin
January 1985 – January 1987

G. Nikiforuk
January 1987 – January 1989

W.J. Dunn
January 1989 – January 1991

R.M. Beyers
January 1991 – March 1994

G.P. Citrome
March 1994 – February 1997

M. Yasny
February 1997 – January 1999

T.W. McKean
January 1999 – January 2001

E. Luks
January 2001 – January 2003

C.A. Witmer
January 2003 – January 2007

F.M. Stechey
January 2007 – January 2011

W.P. Trainor
January 2011 – January 2015

R. M. Yarascavitch
January 2015 – January 2019

F. Turchet
January 2019 –

Registrars

J. O'Donnell
April 1868 – July 1870

J.B. Willmott
July 1870 – May 1915

W.E. Willmott
July 1915 – May 1940

D.W. Gullett
May 1940 – July 1956

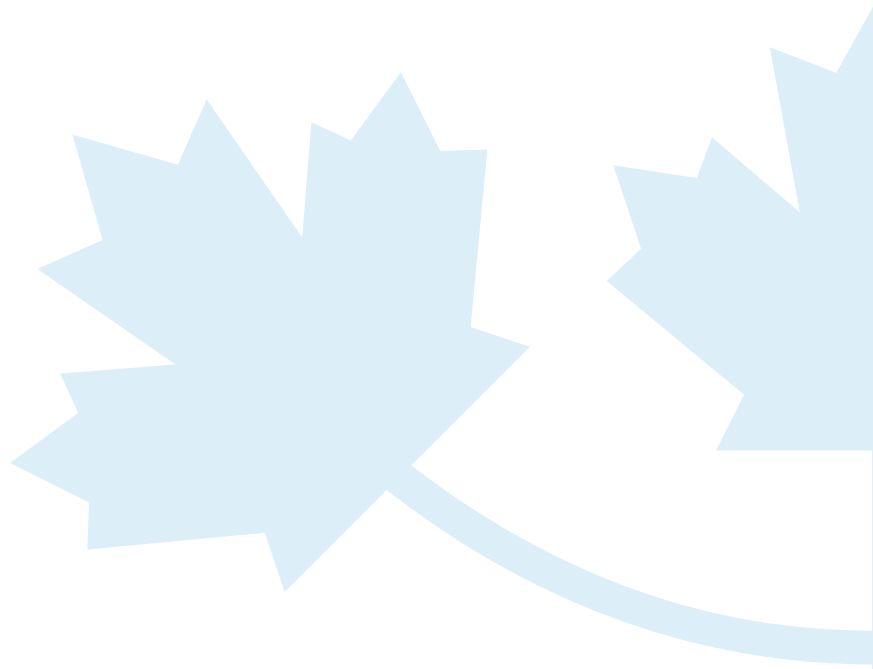
W.J. Dunn
July 1956 – February 1965

K.F. Pownall
February 1965 – July 1990

R.L. Ellis
July 1990 – November 1996

M.H. Stein
November 1996 – January 2000

I.W. Fefergrad
June 2000 –



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Royal College of
Dental Surgeons of Ontario