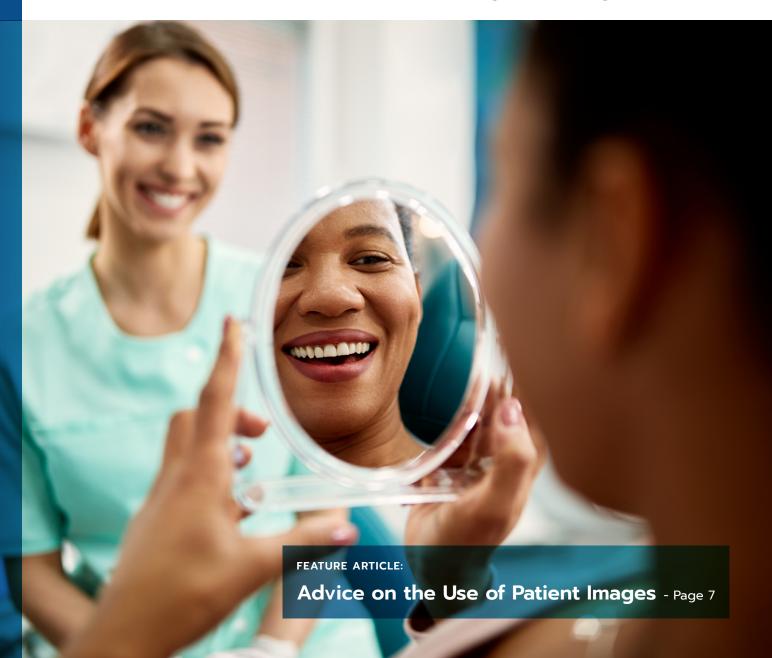




RCDSO CONNECT

Newsletter of the Royal College of Dental Surgeons of Ontario



MISSION

We act in the public interest and are committed to excellence in regulating the dental profession in Ontario.

VISION

Everyone in Ontario has access to safe, high-quality oral health care..

PURPOSE

The Royal College of Dental Surgeons of Ontario (RCDSO) is one of 26 health regulatory colleges in the province with the responsibility and the legal authority to protect the rights of patients. The RCDSO is a leader in health regulation. We believe that regulation must be open, responsive, accessible, equitable and accountable in order to protect the public interest.



RCDSO CONNECT

In this Issue:

Message from the President & Registrar	3
Current Council Members	4
RCDSO Strategic Plan Update	5
Advice on the Use of Patient Images	7
Avoiding Boundary Crossing or Violation	8
Requests for Assistance, Discipline Summaries	10
Information Spotlight	11, 15
Managing Smile Direct Club Patients	12
Your Continuing Education Matters	14
Welcome New Members!	16



Access the RCDSO Connect Newsletter Archive for previous issues

Message from the President & Registrar



Dr. Harinder Sandhu, Chair and President

Daniel Faulkner, Registrar & CEO

Dear Colleagues,

Registration for the Canada Dental Care Program (CDCP) opened on March 11th. According to the federal government, this program will help about 9 million uninsured Canadians get the oral health care they need. Though some details have yet to be worked out, the program's goal is clear: ease the financial barriers to access oral health care. This program will thrive with your participation. We will continue to provide more resources as they are available.

In February we hosted an RCDSO Connect session which was fully booked just days after we sent notice to the profession. We are very pleased that registrants are finding these sessions useful and we will continue to provide them. At this most recent session, participants heard an update on the Professional Liability Program (PLP) both about the work toward transfer of the program to a third party and about the ongoing service available today. The College's Professional Conduct and Regulatory Affairs team presented on issues that result in complaints and how to avoid them. We are planning our first in-person RCDSO Connect in June at Western University, so please stay tuned if you are in the region.

At the College we are finalizing our fourth annual College Performance Measurement Framework report to the Ministry of Health. It is a process that all health regulatory colleges participate in annually with the purpose of increasing transparency and consistency with our public interest mandate. Reflecting back on the past four years, we have seen significant developments on many measures, including our service standards. We will report to you in greater detail later this spring. Reflecting back on the past four years, we have seen significant developments on many measures, including our service standards."

A new committee of Council, the Governance Committee, had its inaugural meeting in October. They are reviewing bylaws, exploring governance modernization initiatives, and beginning the planning process for the Council district election cycle later this year. The call for nominations will go out in August and election day will be December 11th.

We are continuing to regularly consult with the profession on topics related to our strategic plan. We reach out about access to care, updates to standards, practice models, and on a variety of other topics. Throughout 2024 there will be preliminary consultations on several topics with survey questions designed to help frame discussions before any position or policy is drafted.

One of the surveys open now is on the topic of access to care. These online consultations are anonymous and are a great opportunity to tell us what you think. We are keen to hear from you on all matters that directly impact your practice and your input will help shape our positions. We really appreciate it when you take the time to participate in consultations.

As always, thank you for all the work you do every day to improve the oral health of your patients.

Sincerely,

Dr. Harinder Sandhu and Daniel Faulkner

COUNCIL MEMBERS:

Executive Committee

Dr. Harinder Sandhu, *Chair and President* Marc Trudell, *Vice President* Dr. Nalin Bhargava Dr. Erin Walker

Elected Representatives

District #1 Dr. Nalin Bhargava District #2 Dr. Robyn Somerville District #3 Dr. Peter Delean District #4 Dr. Mark Eckler District #5 Dr. Nancy Di Santo District #6 Dr. Harinder Sandhu District #7 Dr. Erin Walker District #8 Dr. Osama Soliman District #8 Dr. Antony Liscio District #10 Dr. Deborah Wilson District #11 Dr. Amelia Chan District #12 Dr. Anthony Mair

Appointed By Lieutenant Governor in Council

David Bishop Ram Chopra James Colliver Cristina Cordeiro Eleonora Fisher Vivian Hu Marc Trudell Brian Smith Roderick Stableforth Judith Welikovitch Nizar Ladak

Academic Appointments

Dr. Daniel Haas Dr. Noha Gomaa

Next council meeting is March 28, 2024.

The meeting will be held in-person in Toronto and livestreamed on our <u>YouTube channel</u>.

Questions? Reach out to:

Angie Sherban Executive Assistant and Council Liaison phone: 416-934-5627 toll-free: 1-800-565-4591 <u>asherban@rcdso.org</u>

Are you following us on social media?



rcdsovideos



WINTER 2024 RCDSO CONNECT

RCDSO Strategic Plan Update



OUR 2023-25 STRATEGIC PLAN HAS THREE KEY PILLARS:





We will advance our regulatory mandate by focusing on six comprehensive strategic projects that align with one of our pillars.

More information about each project, including goals and planned results, can be found in the College's <u>Strategic Plan Report</u>.

2023 IN REVIEW: KEY OUTCOMES AND SUCCESSES

College Standards

- We launched a comprehensive new standards review and development process and developed a Standards Prioritization Framework in late 2023 to prioritize our work.
- We continue to collaborate with Ontario's other oral health regulatory colleges to promote alignment of professional guidance.
- We recruited new staff to fast-track the revision and development of standards for the profession.

Access to Care

• We met with patient advocacy organizations (Alliance for Healthier Communities, Ontario Oral Health Alliance) to better understand their work related to Access to Care. We also developed a new access to care webpage with information on our progress and developed a low-cost and specialized dental clinics online resource for the public.

- We hosted an RCDSO Connect event in November 2023 focused on access to oral health care featuring a presentation by a representative from the Non-Insured Health Benefits (NIHB) Program.
- We have made a number of enhancements with respect to continuing education (CE) for dentists.
- Our Council heard from the Canadian Society for Disability and Oral Health in December 2023.

Service Experience

- We significantly increased our French language service through designated staff contacts, a French version of our website and partnering with an on-demand external translation service.
- Our front-line teams are actively modernizing processes and technology to improve response times to inquiries and have participated in customer and trauma-informed service training.
- We improved the College's e-Portfolio platform, annual renewal questionnaire and RCDSO Portal in response to feedback and input from registrants.



Equity, Diversity and Inclusion (EDI)

- Our staff and Council have completed over 50 hours of EDI-focused learning.
- We partnered with Ontario's other oral health regulatory Colleges to host the first joint Council/ Committee training on Indigenous Peoples, Anti-Bias and Reconciliation.
- Leaders are trained to support cultural sensitivity.
- Our equity officer is part of a group of 26 regulators who look to consistently build equity and inclusivity into regulatory work.

Governance Review and Modernization

• Our Council approved bylaw amendments to establish a new standing Governance Committee that consolidates strategic oversight of governance functions.

- The Governance Committee recommended bylaw amendments to improve the elections process and simplify the electoral district assignment.
- Our Council engaged in training sessions to support skill development and public interest decisions, and to build support for governance modernization.

Practice Models and Corporate Dentistry

• We are conducting a literature and jurisdictional review on various practice models in dentistry to address quality in patient care and improved regulation.

Advice on the Use of Patient Images



Dentists may wish to use photographs, digital and print images or videos to document a patient's dental condition and treatment, for educational purposes or as part of a scientific article.

A patient's image is considered personal health information and requires the same consent and confidentiality safeguards as other parts of the record.

Consent is required to disclose an individual's personal health information, unless the *Personal Health Information and Privacy Act* permits disclosure without consent. Dentists must follow these steps regarding patient images:

- Discuss with patients and provide detailed information about how the images will be used. Describe all possible uses of the image, especially in electronic publications that may reach a wider audience than standard print materials.
- Obtain the patient's consent in advance and reconfirm the consent in writing after the patient has seen and approved the image(s). Consent is required even when images do not identify the patient. Consent may be given by parents or guardians for minors or for those who are incapable of providing consent.
- Document the consent in the patient's record and include the date and the patient's signature.
- Consider using a written consent form which describes the type of images and purpose for which they will be used. Protect the patient's identity by removing all personal identifiers from the images.

- Avoid using personal devices such as cell phones when taking patient images.
- Consent may be withdrawn at any time, in which case images must be removed from any of their uses. Patients must be reassured that refusal to consent will not impact their dental care.
- The patient must understand that:
 - If an image enters the public domain, it likely cannot be removed at a future date.
 - If an image is downloaded from an internet site, the dentist cannot be responsible for further use of the image.

Discuss these items when taking photos or video:

- > the reasons for taking the photographs or videos.
- > what will be photographed or recorded.
- > whether the patient will be identifiable.
- > who may be authorized to access the photographs or video.
- > where the images will be used (e.g., a dental journal or social media).
- > the patient's right to refuse, withdraw, or modify consent.

Avoiding Boundary Crossing or Violation



As a dentist, you are committed to providing excellent oral health care to your patients. You work with a team of oral health care professionals and office staff who share the same commitment.

Imagine if:

- Your longstanding patient or staff member confides that they have financial troubles. You are sympathetic, knowing how hard they work and that others depend on them financially. One or both of you raise the idea of a private loan or the co-signing of financial documents. The monies have not yet been repaid to you.
- Your patient or staff member has training, skills, or talents that you value. You retain their services for your residence or office. There are issues with quality, quote/fees, or timeliness of the services. You have not yet paid them.

In either scenario, imagine the challenges you may face if:

- You provided dental services to the patient or staff, but their insurance does not fully cover the dental care. They now owe you money. They wonder if the charges were a means to recoup monies from them.
- Your staff's performance has become an issue or your office's staffing needs have changed. You must change or end the employment agreement. The staff feels you are acting out of spite.
- Your own circumstances have changed. You are no longer in a financial position to act as

promised. You feel the need to share details to explain the situation. They are unsympathetic and hold you to your promise.

The RCDSO has <u>standards</u>, <u>guidelines</u>, <u>and resources</u> setting the expectation that dentists have with respect to professional relationships with their patients. The patient-dentist relationship is based on integrity, trust, and consideration of the dignity of patients. Because there is an inherent power imbalance between the parties, the dentist must maintain professionalism and foster a patient's trust. Their trust is critical to the success of oral health care.

When health professionals hear the term "boundary crossing" or "boundary violation", many think of sexual abuse of a patient. As a result of the power imbalance between a dentist and their patients or staff, there are other ways in which a professional boundary can become blurred, crossed, or violated despite any good intentions by the dentist.

In the scenarios above, you had the best of intentions to be helpful and to support your patient or staff member, but now that professional relationship has been negatively impacted. Things have gotten complicated. Maybe there is action being taken against you as a result (i.e. civil suit, public or social media posts, complaints or reports to RCDSO). You never thought you would find yourself in this position.

Looking back, you may wish you had:

• consulted with other professionals for advice (i.e. your dentist colleagues, the ODA, the CDPA, or other regulated health professionals).

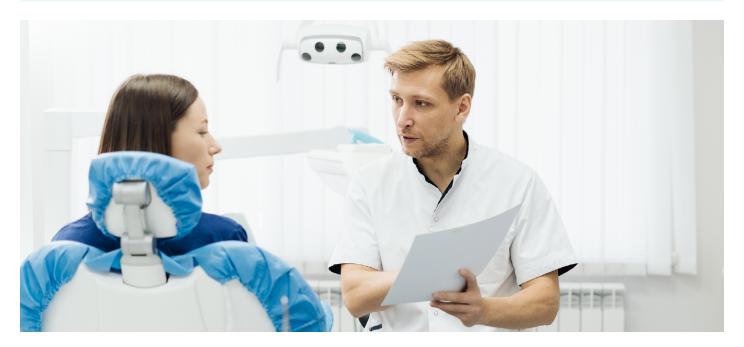
- considered more the impact on the professional relationship or trust established.
- directed them to their own lawyer, bank, or another neutral lending party.
- hired someone neutral to provide services in your practice or private life.
- thought more about how your associates or the practice owner, other staff, or other patients would view the situation.
- asked yourself how your family or friends would view the situation, or asked them directly.
- worried more about why either you or they wanted the exchange to be kept secret.
- anticipated how either of you would feel if things did not work out as planned.
- been more attuned to who would be impacted more, or at greater risk, by any negative outcome.

If you found yourself in a similar situation today, you would:

- Pause before making any offer.
- Reflect on your reactions and feelings about the situation.
- Consult with others about your intentions and seek their input and advice.
- Explain to the patient or staff the reason why you might say "no" or not be able to help them as requested. As much as you respect the professional boundary for yourself, sometimes you must also respect it for others given the power imbalance between the parties.
- Direct the individual to a neutral party to maintain your professional relationship with that patient or staff.

Unfortunately, they may opt to end the professional relationship as a result but with less negative impact or outcome than if the boundary had been blurred, crossed, or violated.

Have questions? Contact our Practice Advisory Service



Requests for Assistance & Discipline Summaries

REQUESTS FOR ASSISTANCE

The following are requests for assistance in obtaining dental records from various police services and coroner's offices from across Ontario. If you have any information, please reach out to the contact listed in each case.

Name: Taron STEPANYAN	Name: Eric BENSON
Date of Birth: June 21, 1986	Date of Birth: September 15, 1985
Requested From: Toronto Police Service	Requested From: Niagara Regional Police Service
Contact: Detective Constable Tyler McGarrity	Contact: Detective Sergeant David Pierini
Contact Email: tyler.mcgarrity@torontopolice.on.ca	Contact Email: David.Pierini@niagarapolice.ca
Name: Duo ZHOU	Name: Garry REARDON
Date of Birth: August 28, 1983	Date of Birth: September 3, 1946
Requested From: Niagara Regional Police Service	Requested From: Ottawa Police Service
Contact: Detective Constable Michael Gallardi	Contact: Detective Tina Sabourin
Contact Email: Michael.Gallardi@niagarapolice.ca	Contact Email: SabourinT@ottawapolice.ca
Name: Edwin PATERSON	Name: Andre LEVASSEUR
Date of Birth: January 8, 1947	Date of Birth: December 29, 1947
Requested From: Office of the Chief Coroner	Requested From: Ottawa Police Service
Contact: Dr. Amelia Witkowski	Contact: Dr. Louis-Phillippe GAGNON
Contact Email: awitkowski@nosm.ca	Contact Email: Lpgagnon.coroner@gmail.com

Name: David Eric MANTLEY Date of Birth: September 12, 1947 Requested From: Toronto Police Service Contact: Detective Constable Christopher McMaster Contact Email: Christopher.McMaster@torontopolice.on.ca

Name: Kenneth ELTER Date of Birth: April 5, 1953 Requested From: Ottawa Police Service Contact: Detective Nic Capaday Contact Email: CapadayN@ottawapolice.ca Name: Diego TORRES Date of Birth: January 5, 1987 Requested From: Ottawa Police Service Contact: Constable Dakota Bashford Contact Email: BashfordD@ottawapolice.ca

Name: Gaynor RAE Date of Birth: July 9th, 1964 Requested From: Niagara Regional Police Service Contact: Detective Constable Devon Sherry Contact Email: Devon.Sherry@niagarapolice.ca



DISCIPLINE SUMMARIES

Full decisions of RCDSO discipline cases are now available on CanLii!

2024 ONRCDSO 1 (CanLII) | Royal College of Dental Surgeons of Ontario v Fortino | CanLII

Heard: November 22, 2023, by videoconference Decision Date: November 22, 2023 Release of Written Reasons: February 7, 2024

INFORMATION SPOTLIGHT

Dentists are required to maintain an emergency kit with specific drugs that are not expired. The six basic drugs that must be included in the emergency kit are: oxygen, epinephrine, nitroglycerin, diphenhydramine, salbutamol inhalation aerosol and ASA (non-enteric coated). There are different clinical indications for the use of each of these respective drugs. Dentists must ensure that they are familiar with the appropriate indication for the administration for each drug. Dentists must also ensure that they are familiar with the appropriate currently recommended management of medical emergencies that may arise in the dental office.

Dental offices performing sedation have additional medication requirements. Refer to the <u>Sedation Standard</u> for the specific requirements listed under each modality. Dental offices performing sedation should have naloxone and ensure that all staff are trained to use it.

- Dental offices that administer opioids while performing deep sedation or general anesthesia **must** have parenteral naloxone.
- All other facilities performing sedation may carry inhalational naloxone.

CONSULTATIONS

Your feedback is important! Be sure to visit our <u>public consultations webpage</u> to learn more about our open consultations. All feedback is reviewed and considered by the appropriate staff and RCDSO Committee as well as Council. We appreciate your input!

Sedation Renewal due March 31st

All dentists with a sedation authorization and/or facility permit(s) must renew them before March 31st, 2024 through the <u>RCDSO Portal</u>. This does not apply to provisional sedation authorizations.

We send all communications, including cancellation notices, to your email address on file with the College. Please make sure your contact information is up to date in the RCDSO Portal. Remember that continuing to administer sedation past the expiry date on your annual sedation authorization and/or facility permit(s) may constitute an act of professional misconduct.

It is important that you provide accurate information through the renewal application. For more information on sedation renewals, refer to our <u>sedation renewal</u> <u>guide</u> and our <u>sedation FAQ</u>.

You can also contact **sedation@rcdso.org** with your questions.

Managing Smile Direct Club Patients



<u>Smile Direct Club</u> officially shut down its global operations last December after filing for bankruptcy protection at the end of September. The company, founded in the U.S.A and operating in multiple countries, including Canada, offered direct-toconsumer orthodontic treatment. As a result of the closure, patients who were still mid-treatment were left to fend for themselves to obtain proper care for their unfinished orthodontic treatment.

As the company now recommends that patients who wish to continue treatment outside of their Smile Direct platform consult with their local dentists, Ontario dentists may end up seeing these patients in their practice.

Here is some general guidance on how to manage former Smile Direct patients if you are considering taking over their orthodontic treatment:

- Treat these patients as you would any new patient that presents for an orthodontic consultation. For example:
 - Perform an appropriate clinical examination, with a <u>proper medical</u> and <u>dental history</u>.
 - Gather relevant dental records from the patient or other dentists the patient previously saw (with the <u>patient's consent</u>). Although this could be challenging, you may try to obtain the records directly from Smile Direct Club.
 - Obtain all <u>new diagnostic records</u> as needed in order to assess the patient's current status.

- Develop a <u>diagnosis</u>, treatment objectives and a <u>treatment plan</u>.
- Reference: <u>Dental Recordkeeping Guidelines</u>
- There is no obligation for you to take on these cases. If the required care exceeds your clinical expertise, you must not take on the case. If the patient's level of expectation exceeds the realistic potential outcome, consider referring to another practitioner (e.g. an orthodontist or a more experienced general dentist).
- If the case is within your level of expertise and you agree to take over the care of the patient, the <u>informed consent process</u> is critical. As with all proposed treatments, dentists must obtain valid consent.

For more information: Informed Consent: From Material Risks to Material Information

Practice Advisory: Informed Consent Issues Including Communication with Minors and with Other Patients Who May Be Incapable of Providing Consent

• It is important that the patient understand why you may not be able to simply continue an existing treatment plan they had with Smile Direct Club and may have to start from scratch. From the time you take the patient on, you will assume professional responsibility for any future treatment you provide as well as the potential outcome. Therefore, it is important to discuss and define any limitations caused by the previous treatment.

- Maintain a <u>well-documented patient record</u> that includes all discussions with and explanations given to the patient. A well-drafted consent form could be a good way to document what was communicated along with the patient's consent.
- Since these patients may have had a bad experience, they may also resent having to pay additional professional fees. Avoid judging patients for their decision-making and instead focus on helping them navigate their current care needs. Ensure that the patient is informed about all fees and costs associated with your treatment and that the financial agreement is documented. For more information, please see the College's resource on Fees & Charges.

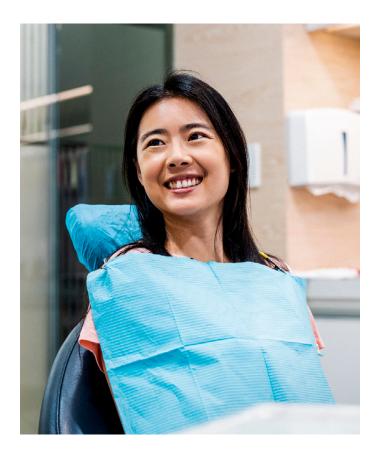
If you do <u>NOT</u> provide orthodontic treatment in your practice or cannot take over the care of these patients:

- We recommend you refer them directly to an orthodontist for further assessment or provide the patients with a list of orthodontists in your area. The RCDSO public register provides a list of specialists by area: <u>https://www.rcdso.org/find-a-dentist</u>.
- Even if you cannot provide proper orthodontic care for these patients, consider providing any <u>emergency/palliative care</u> you can (e.g. pain relief, trauma reduction etc.) or refer them to a facility where they obtain proper emergency care.

If you are a dentist who worked for Smile Direct Club, you should make efforts to assist Smile Direct Club patients with transitions for care to another provider and assist these patients in obtaining access to their records.

With resources from AAO and CAO

For further guidance, please contact the Practice Advisory Service at **practiceadvisory@rcdso.org** or call **1-800-565-4591**.



Your Continuing Education Matters



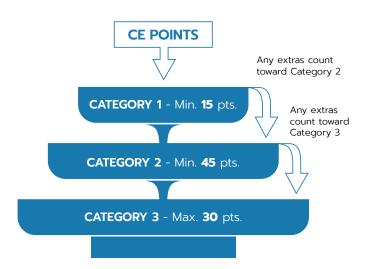
By engaging in a range of CE activities, dentists stay current in their knowledge, skills and abilities throughout their career, incorporating standards of care, latest scientific evidence and advances in technology into their practice. Continuing education requirements are specified in <u>Ontario Regulation</u> <u>27/10: Quality Assurance of the Dentistry Act</u> and monitored by the College's Quality Assurance Committee.

Did you know...

- ...that all dentists who hold a generalist or specialty license must earn 90 continuing education points over each 3-year cycle?
- ...that CE points fall into one of three categories, with specific requirements in each?
- ...that excess points cascade from Category 1 to Category 2 to Category 3?

Your e-Portfolio...

...is a secure online place for you to record your CE activities and store your verification documents.



...has been designed with you in mind, with a philosophy of "make it easy, then make it easier".

...includes a dashboard that shows your cycle status, start and end dates, and your points entered to date in Category 1, Category 2, Category 3 and Total.

Category 1 😧	Category 2 😡
Status: 6/15 points	Status: 45/45 points
Category 3 😧	Total 😧

CONTINUING EDUCATION AUDITS FOR THE CYCLE ENDING DECEMBER 2023

Audit Results

- **1689** All dentists who completed their CE cycle in December 2023 were audited.
- 92.1% met all their CE requirements.
- **1.0%** had a minor shortfall in points.
- **0.4%** had a moderate shortfall in points.
- **6.5%** had a significant shortfall in points.

Audit Follow Up

- Those who had a moderate or significant shortfall in points are required to complete a selfassessment activity, reflecting on their current practice and identifying areas to strengthen through continuing education in the current cycle.
- All dentists are audited at the end all cycles.

Next Steps For All Others:

- If your cycle ends in December 2024:
 - You will begin to receive reminders from the RCDSO beginning in the spring and at regular intervals until the end of your cycle.
 - You must earn your CE points by the cycle end date of December 14, 2024.
 - There is a two-month grace period to enter points, so you will have until February 15, 2025 to finish entering your points.
 - The RCDSO will audit your e-Portfolio and communicate your results to you.

- If your cycle ends in December 2025:
 - If you haven't already, we encourage you to begin entering your points as you earn them.
 - You will receive your first status update in late 2024/early 2025.

QUESTIONS?

Check out your e-Portfolio Home Page for a quick reference on your cycle dates and points to date. The **Help** Tab includes references like the **e-Portfolio User Guide**. You can reach the Quality team directly at <u>CE@rcdso.org</u> and we will do our best to help.

INFORMATION SPOTLIGHT

RCDSO QUARTERLY UPDATES NOW ON YOUTUBE

RCDSO staff often attend dental society meetings across the province. We welcome the opportunity to meet with dentists to discuss important issues like the Canadian Dental Care Plan, our Professional Liability Program and our strategic plan.

Our Registrar and CEO Dan Faulkner also produces a video update every quarter to inform dentists about what is happening at the College and the issues we are keeping a close eye on. These updates are similar to the in-person sessions we offer at society meetings. They are posted on our YouTube channel.

Scan the QR code to watch the latest video update. The 20-minute video includes information on the e-Portfolio, PLP, regulatory updates and more.



■ WANT TO LEARN MORE ABOUT HOW TO SIGN UP FOR CDCP?

Visit the <u>Sun Life website</u> for information for Canadian residents and enrollment process for oral healthcare providers.

Low-cost and specialized clinics map

We made it easier to find affordable oral health care services in Ontario!

Anyone can now locate low-cost and specialized dental clinics using our new <u>online map</u>.

As part of our commitment to access to care, we are developing more resources and tools for the public and dentists to reduce barriers to treatment.

Visit our website to learn more about our access to care initiatives.





Welcome New RCDSO Members!

Hilary McFadden Hyung Rok You Yu Jeong Kim Dhavalkumar Patel Daniella Kachur-Sizgoric Jigneshkumar Lathiya Douaa Mostafa Jared Zeggil Mona Ghorbani Kamran Zare Dhaval Patel Leah Bendayan Saif AlWakeel Ushan Kalawila Pathirage Anjum Farheen Mariela Monagas Cortez Milap Sida Andria Sebastian Jaya Gupta Krupali Mistry Sajan Alappattu Sundaresan Vidhi Shah Ravitejpal Kaur Saghar Neghab Ammar Saleem Mridul Vig Sagarkumar Patel Milena Murgas Bheeshma Chhaya Falguniben Patel Kimberly Mah Sarah Ziegel Tianyi Zhang Ali Aljubainawi Dhifaf Al-Shakarchi Firas Jarrousse Rishita Jasani Patrick Zaprzala Leiby Gonzalez de Fernandez Neeraj Thakur Faisal Al-Musawi Roshini Gopal Raghavan Chandrasekar Mary Chang Kunal Gupta Ulla Al-Shiekhly Mireille Julie Salloum Navpreet Kaur Ellen Mays Urooj Arif

Subhei Kazkaz Raghd Georgie Trushaben Patel Manmeet Oberoi Dong Hoon Shin Matthew Paulovic Vrundaben Pansuria Prableen Arora Shermin Hedayat Puneet Saini Aleefa Jasat Zoryana Shibel Jasmine Parmar **Bilawal Hussain** Supriya Bohra Morteza Lavasi Sakshi Rai Yasmin Joseph Girish Yadav Younjae Choi Tatsam Patani Dariush Hasheminia Michael Awad Nancy Patel Mihir Khatri Sitara Jogia Hemant Mahajan Nafisah Madani Benson Naman Maha Qarni Wesam Gorgy Chaitanya George Riya Walia Blerina Sinatrakaj Himani Modi Harman Preet Singh Mehrdad Hatefi Ashwin Surve Smriti Kharbanda Sameera Bhandari Richa Vashisht Alpeshkumar Patel Ibrahim Aboobacker Pardis Haddadi Ritu Patel Neethi Cherian Kappen Poussy Boulos Ishita Gakhar Dylan Sharma Andrew Hanoudi

Ola Wardah Meesa Goval Kavita Kerney Lilia Samarin Pallavi Jadhav Tamara Scepanovic Monica Dsouza Mariska De Waal Herman Somal Zunaira Kaleem Swati Kakade Maria Lobo Khavati Pal Ahmad Reza Sanaa Arifuddin Riza Arora Wagar Ahmad Noura Al-Sufyani Nikitha Ala Catherine Ngo Anupama Sandhu Azzouza Priyank Bhutoria Preetpal Singh Nandha Madina Mosidze Christine Strelchuk Kateryna Antonova Jane Maria Fernandes Ashish Sinah Simonne Devchell Karan Thakur Harshvardhan Pandit Alampreet Sidhu Elmira Moghaddamnia Arjavi Patel Deepti Govindankutty Ashish Verma Mohak Amin Adrisa Rakaj Olla Eldirdiri Ashvani Sharma Sohamkumar Patel Suchitra Barge Anvitha Devisetty Katarina Lulic Fernanda Rosa Zanatta Ahmed Alkahlout Fuad Al Sabbah